

**Planning and Institutional Research Survey
Summary Report**

**November 18, 2014
Office of Planning and Institutional Research**





Planning and Institutional Research Department Annual Survey 2014 Report



Executive Summary:

- The survey response rate is 34%. Surveys were sent via Qualtrics to 969 full-time employees with 333 responses submitted
- 71% of respondents were staff and 29% were faculty
- 36% of respondents manage a TCC budget
- 38% supervise employees
- 55% had contact with the Planning and Institutional Research office within the past year
- 89% either Strongly Agree (49.4%) or Agree (39.1%) that they are satisfied with the services provided
- 87% either Strongly Agree (38.7%) or Agree (47.9%) that they are satisfied with the department's website
- 60% either Strongly Agree (11.8%) or Agree (46.1%) that they feel comfortable with interpreting and using institutional data
- 51% either Strongly Agree (10.5%) or Agree (40.7%) that they have a good understanding of TCC's institutional data
- 51% either Strongly Agree (15.4%) or Agree (36.4%) that they use institutional data to assist in job duties
- 35% of respondents indicated they know who their professional author is for their area



Please indicate your primary employee status (select one)

Answer	Bar	Response	%
Staff (all non-faculty employees)		235	70.57%
Faculty		98	29.43%
Total		333	100.00%



Do you manage a TCC budget?

Answer	Bar	Response	%
Yes		119	35.84%
No		213	64.16%
Total		332	100.00%


Do you supervise TCC employees?

Answer	Bar	Response	%
Yes		127	38.37%
No		204	61.63%
Total		331	100.00%






Have you had any contact with the Planning and Institutional Research office within the past year (called, e-mailed, submitted a service request, or visited website)?

Answer	Bar	Response	%
Yes		182	54.82%
No		150	45.18%
Total		332	100.00%

My contact with the Planning and Institutional Research (P&IR) office includes the following: (please select all that apply)






Answer	Bar	Response	%
Submitted a service request within the past year		92	52.27%
Visited the P&IR website at www.tulsacc.edu/pir		120	68.18%
Called the P&IR office for assistance		90	51.14%
Received support or assistance on using Cognos		55	31.25%
Total		357	100.00%

Overall, I am satisfied with the P&IR services provided to me

#	Answer	Bar	Response	%
1	Strongly Agree		86	49.43%
2	Agree		68	39.08%
3	Neither Agree nor Disagree		17	9.77%
4	Disagree		1	0.57%
5	Strongly Disagree		2	1.15%
	Total		174	100.00%






Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
1	5	4.35	0.60	0.77	174	174

I am satisfied with the results from my submitted service request(s)

#	Answer	Bar	Response	%
1	Strongly Agree		44	48.89%
2	Agree		36	40.00%
3	Neither Agree nor Disagree		4	4.44%
4	Disagree		5	5.56%
5	Strongly Disagree		1	1.11%
	Total		90	100.00%






Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
1	5	4.30	0.77	0.88	90	90

I am satisfied with the P&IR service request process

#	Answer	Bar	Response	%
1	Strongly Agree		38	42.22%
2	Agree		36	40.00%
3	Neither Agree nor Disagree		10	11.11%
4	Disagree		5	5.56%
5	Strongly Disagree		1	1.11%
	Total		90	100.00%





Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
1	5	4.17	0.84	0.91	90	90

I am satisfied with the assistance I received when I called the P&IR office

#	Answer	Bar	Response	%
1	Strongly Agree		58	64.44%
2	Agree		23	25.56%
3	Neither Agree nor Disagree		6	6.67%
4	Disagree		2	2.22%
5	Strongly Disagree		1	1.11%
	Total		90	100.00%





Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
1	5	4.50	0.66	0.81	90	90

I am satisfied with the support or assistance I received regarding Cognos

#	Answer	Bar	Response	%
1	Strongly Agree		32	58.18%
2	Agree		16	29.09%
3	Neither Agree nor Disagree		6	10.91%
4	Disagree		1	1.82%
5	Strongly Disagree		0	0.00%
	Total		55	100.00%

Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
2	5	4.44	0.58	0.76	55	55

I am satisfied with the P&IR website

#	Answer	Bar	Response	%
1	Strongly Agree		46	38.66%
2	Agree		57	47.90%
3	Neither Agree nor Disagree		12	10.08%
4	Disagree		4	3.36%
5	Strongly Disagree		0	0.00%
	Total		119	100.00%



Min Value	Max Value	Average Value	Variance	Standard Deviation	Total Responses	Total Respondents
2	5	4.22	0.58	0.76	119	119

Please indicate your general level of agreement with the following statements regarding TCC's institutional data

NOTE: For the purposes of this section, the term "data" refers to any institutional statistics, numbers, or information that are entered, extracted, or viewed via a variety of sources, including but not limited to data from Banner, Cognos, and P&IR's website.

Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response	Average Value
I feel comfortable with interpreting and using institutional data	36	141	73	45	11	306	3.48
I have a good understanding of TCC's institutional data	32	124	79	54	16	305	3.33
I use institutional data to assist me in my job duties	47	111	74	55	18	305	3.37

In spring 2012, P&IR began a formal training program for Cognos Professional Authors to support all areas across the college for their data needs. Do you know who the professional author is for your area?

#	Answer	Bar	Response	%
1	Yes		107	34.74%
2	No		201	65.26%
	Total		308	100.00%