

Tulsa Community College

2007-2008 Exit Survey

Summary of Results

Prepared for Tulsa Community College

Executive Summary

- ❖ 2,251 degrees or certificates were awarded to 2,121 graduates during the 2007-2008 academic year. The Exit Survey was offered to all 2,121 graduates at degree check-out.
- ❖ The Exit Survey measures the extent to which potential graduates agree to questions along two distinct dimensions:
 - Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development
 - Dimension 2: The extent to which TCC coursework emphasized critical thinking skills.
- ❖ 1,727 potential graduates responded to the Exit Survey.
- ❖ Of the respondents:
 - 27% indicated that they are first-generation students (neither parent attended college. An additional 20% indicated that one parent had completed some college courses, suggesting that nearly half of the respondents' came from families in which neither parent completed a degree.
 - 32% indicated that they work in their major or closely related field prior to graduation.
 - 70% indicated that they are planning on continuing their education.
 - 30% indicated that TCC prepared them "exceptionally well" for continuing their education, while 32% were "more than adequately" prepared.
 - 72% indicated that they had taken at least one developmental course at TCC.
 - 56% indicated that they had taken at least one internet course at TCC.
- ❖ 80% of the respondents agree or strongly agree that the TCC experience contributed to their knowledge, skills, and personal development.
- ❖ 79% of the respondents agree or strongly agree that TCC coursework emphasized thinking critically and analytically.
- ❖ The lowest agreement (65%) occurred in response to the question: "Contributing to the welfare of your community."
- ❖ The highest agreement (92%) occurred in response to the question: "Acquiring a broad general education."
- ❖ Developmental Students: Students who took at least one developmental course reported slightly higher agreement to Dimension 1 and Dimension 2 questions than those students who did not take developmental courses, however the difference was small and not statistically significant.
- ❖ No statistically significant differences in responses were found between students who did and who did not take service-learning, internet, study skills, ESL, or honors courses.

Exit Survey Report (2007-2008)

The purpose of this report is to present results from the 2007-2008 Tulsa Community College Exit Survey. The Exit Survey is an instrument that is administered to assess the perceptions of students who have completed either a certificate or a degree program at Tulsa Community College. Graduates are also asked to complete a demographic and educational/employment status survey six months after their last semester at TCC; see the 2007-2008 Alumni Survey Report for the results of that assessment.

The Exit Survey is a tool designed to be used by individual offices (e.g., Associate Deans, Deans, Provosts, etc.) to help implement educational objectives and track the success of educational outcomes at Tulsa Community College. The survey was redesigned in 2006 to distinguish students' perception of their TCC experience and parallel TCC's general education learning goals. A factor analysis performed on preliminary results affirmed the two dimensions of the survey; the dimensions are defined as follows:

- ❖ Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development
- ❖ Dimension 2: The extent to which TCC coursework emphasized critical thinking skills.

Graduating students were also asked to indicate whether they had taken any developmental (non-credit) courses, as well as any service-learning, English as a second language, study skills, Honors, or internet courses. This information is used to draw comparisons between each of these student groups and test for significant differences (at the .05-level) in their responses to the survey. Further, respondents reported various demographic information, such as employment status, current salary, and parents' educational background. This information can be used as a baseline measure for changes in the employment and educational circumstances of TCC graduates; the alumni survey, administered six months after graduation, will be used as a second measure to indicate this change. Results tied to demographics may also be used for institutional applications for state and federal grants. Documented student comments are presented in the report's appendix, as is the complete survey instrument that was administered.

Subjects and Procedure

During the academic year 2007-2008, Tulsa Community College conferred 2,251 degrees and certificates for 2,121 individuals. The Counseling and Testing Offices at each campus administered the Exit Survey to students during their graduate checkout each Fall, Spring, and Summer semester of the academic year. The table below contains selected demographic characteristics of these graduates. The percentages

reported in the table are based upon data obtained from the TCC Student Information Systems (SIS) database. The distribution of these demographic characteristics is similar to the overall student profile for Tulsa Community College.

**Table: Demographic Characteristics of Tulsa Community College Graduates
2007-2008**

Demographic Characteristic	Percentage
<i>Gender</i>	
Female	68.5%
Male	31.5%
Total	100%
<i>Age</i>	
16-21 years	42.6%
22-31 years	32.9%
32-41 years	14.3%
42-51 years	7.9%
52-61 years	2.1%
Total	100%
<i>Race</i>	
African American	9.3%
Asian	2.5%
Caucasian	75.5%
Hispanic	2.9%
Native American	7.4%
No Response	0.3%
Other	2.2%
Total	100%
<i>Campus</i>	
Metro	34.3%
NEC	15.7%
SEC	37.6%
West	12.3%
Total	100%
<i>Tulsa County</i>	
DT	7.8%
NE	9.1%
NW	9.6%
OT	25.6%
SE	38.3%
SW	9.7%
Total	100%

Source: "Demographic Characteristics of Tulsa Community College Graduates, AY 2007-2008." Provided to The Hanover Research Council by Tulsa Community College.

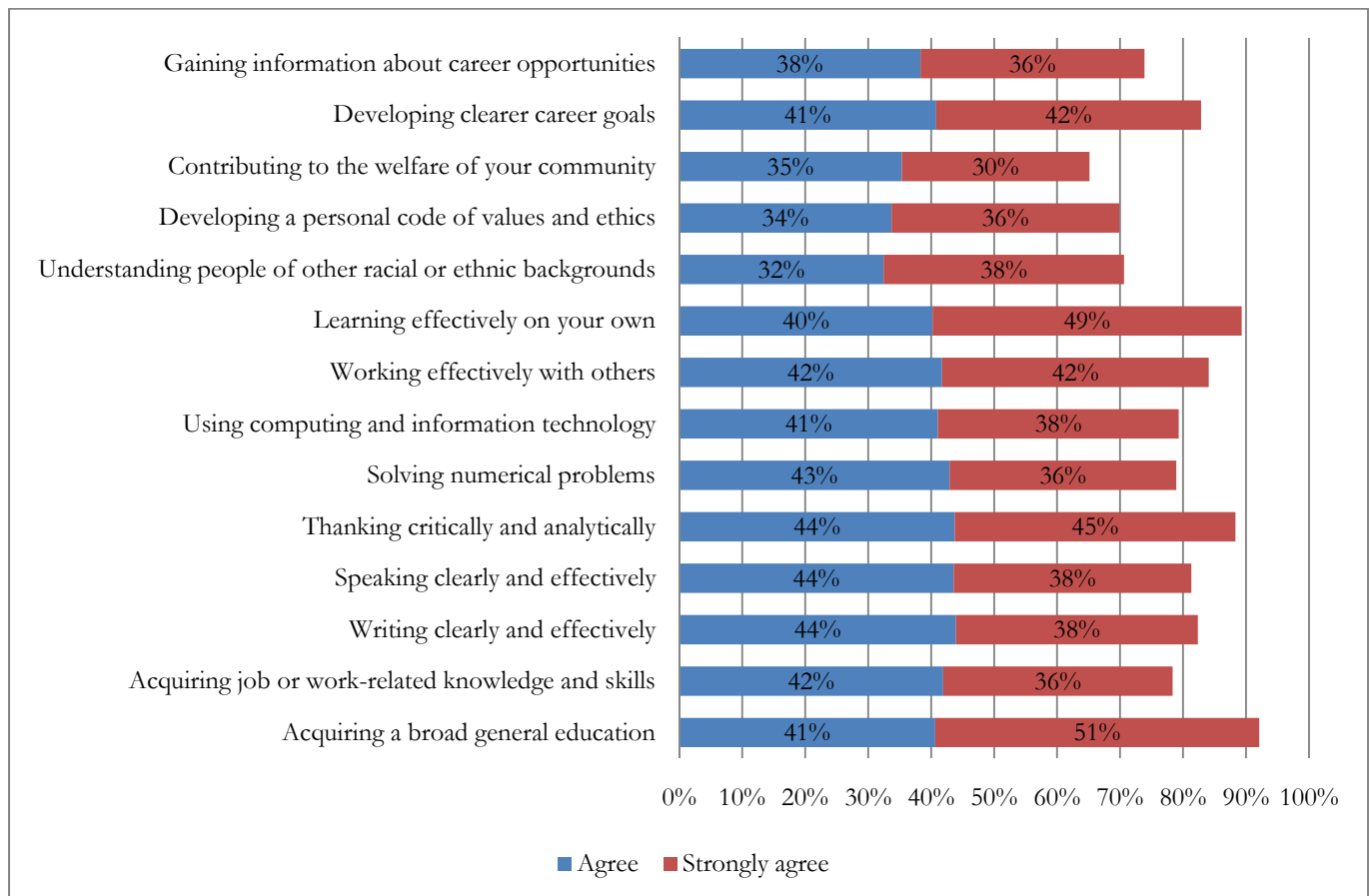
Results

The survey consists of two distinct dimensions to assess specific elements related to the TCC student experience. Results from these dimensions are reported in Figures 1 and 2. Additionally, results of statistical analyses that compare responses based on course type are presented, followed by self-reported demographics and students' overall perceptions of TCC.

Dimension 1:

Fourteen items were used to assess the extent to which the TCC experience contributed to their knowledge, skills, and personal development; the majority of respondents (79.8%) indicated agreement to these items. Results from each item are presented in Figure 1 below:

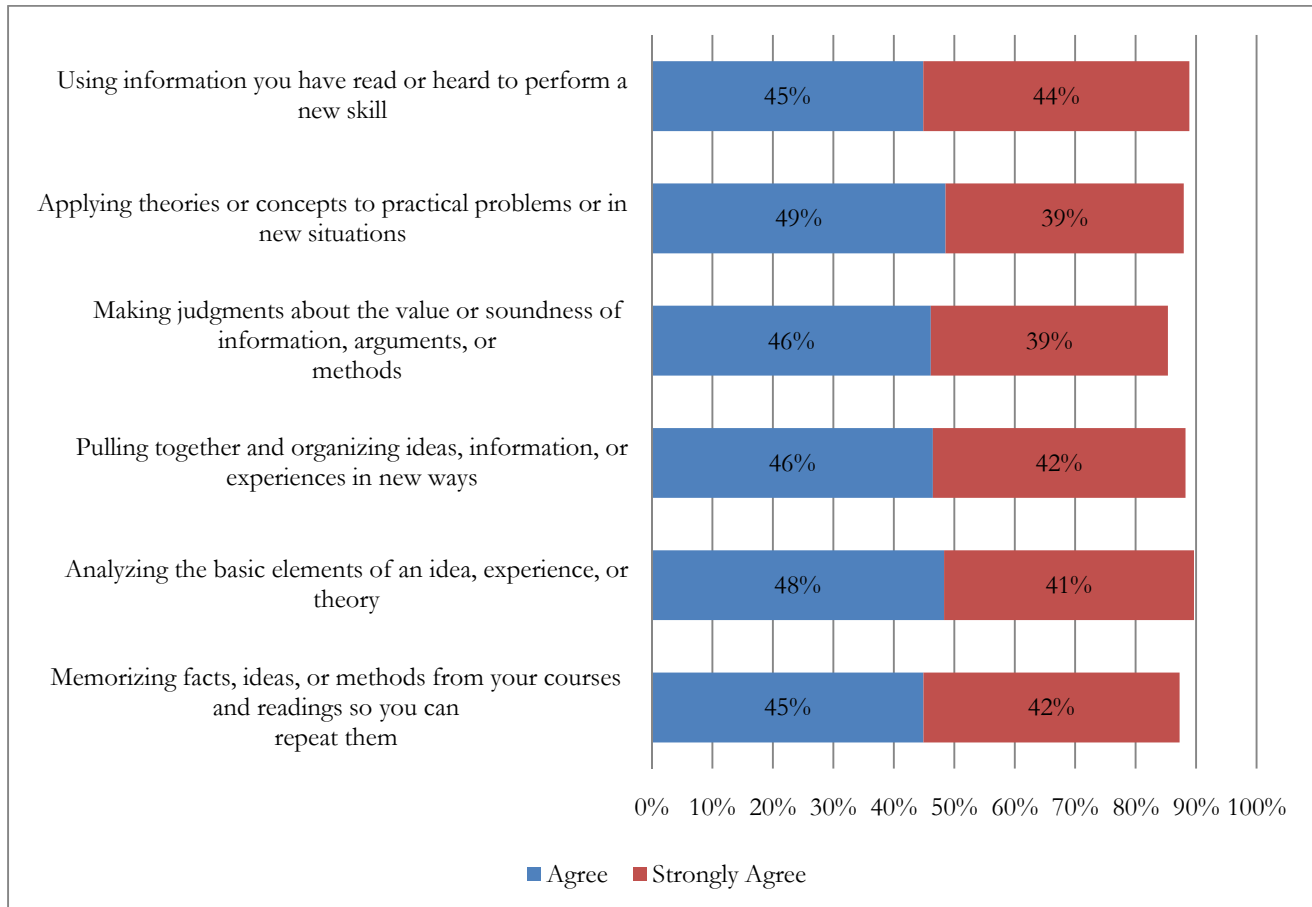
Figure 1: “To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in the following areas?”



Dimension 2:

Six items were used to assess the extent to which students agreed that TCC coursework emphasized critical thinking skills; the majority of respondents (88%) indicated agreement to these items. Results from each item are presented in Figure 2 below.

Figure 2: “To what extent did your coursework at TCC emphasize the following?”



Course-Type Comparisons

Respondents had the opportunity to indicate whether they had taken specific types of courses during their TCC experience. These course types include developmental, service-learning, and internet courses as well as study skills, honors, or English as a Second Language (ESL) courses. Similar to the previous graduating class, less than 19.3% of respondents indicated that they had taken at least one developmental course at TCC, while 56% indicated that they had taken at least one internet course.

Self-reported Demographic Information

In addition to the two main dimensions of the survey, students were asked to respond to supplementary questions detailing their overall TCC experience, current employment situation, and future educational objectives. Of the respondents, 27% indicated that they were the first generation in their family to attend college. Additionally, 68% indicated that they were employed.

Of the respondents who are employed, 38% are working full-time, 89% work in the Tulsa area, and 22% earn more than \$25,000 per year. 32% of the respondents indicated that they were already working in their major or closely related field prior to graduation. 70% are planning on continuing their education, while another 18% are not currently enrolled but plan to continue at some time. 62% believe TCC more than adequately or exceptionally prepared them to continue their education, and 59% indicated they would be “very likely” to repeat their TCC experience if given the opportunity.

Appendix: Comments from 2007-2008 Graduates

	Please use this space to provide any additional information about TCC:
	Supervise some professors' teaching methods more closely. Don't rely on student surveys each semester.
	my experiences here at tcc helped me immensely. all my teachers were excellent. i love tcc. thanks for everything!
	The honor's division/faculty/professors have challenged, supported, and inspired my coursework. Without the honor's courses, I doubt my experience would have been so profound. Also - your math lab/tutors grant students every opportunity to succeed - as well as library - well stocked and computers available. I do not have a computer, so these services were foundational. Many, many thanks to all of my professors/
	College has been a wonderful experience! I've enjoyed getting to know some of my instructors and various classmates. With the exception of a few classes at Southeast campus, I'd have to save Metro is the best campus to enroll in classes at!!!
	I thank you so very much! I love TCC! You have helped me so very much and I could not be where I am presently (Langston) if TCC did not prepare me. I will always be grateful for all TCC has done to better my life. I've learned much and I've been truly blessed here at TCC. Thank you so very much for all of your help. Sincerely,
	I will continue taking credit classes at TCC just to further my education.
	I believe there is room for improvement in educating students on what is available to them.
	tcc is a wonderful college but could use a little help in the area of informing their students.
	Thank you!
	I appreciate the support from the staff. Hopefully, TCC will get a permanent daycare on site to help families with children. Love you all!
	I was an internet student, which was the best thing for me, as I prefer doing my work at home at my own pace.
	It is very difficult to learn a new language and be able to function in the workplace. I feel I owe a great debt to xxx and xxx for their patience, encouragement and great teaching styles.
	Level IV Nursing could do a better job.
	Extremely difficult but I have no doubt that I will make a great nurse.
	The remodeling of TCC made it much easier to find information and get around. Our instructors were very knowledgeable.
	TCC has helped me repair my academic standing.
	Danke, veilen dank = German = Thank you, thank you very much.
	i did not realize the true quality of education until i attended tcc. it is wonderful

	institution for learning and i will send daughter here in future.
	Great experience for this middle aged adult.
	The quality of education is adequate, but the quality of the administration is very poor.
	I have enjoyed my time at TCC, my only complaint is the Financial Aide Department and the new structure for fee dues versus the arrival date of financial aide.
	Very good schooland very convenient for nontraditional students.
	TCC has been a great experience for me and I have nothing but positive things to say about it. I have recommended TCC to all my friends wanting to go back to school.
	Thanks for everything!
	Very happy with respiratory care program and staff.
	I have enjoyed my classes here, all of my instructors have been knowledgeable, and genuine. Most have had a great deal of interest in the class they were teaching.
	the one that definitely helped me out, where i feel i learned the most, was my computer application class. i now know how to use powerpoint, excel, and access.
	My experience was great, learned many new things.
	The TCC nursing program LN-RN bridge needs to be improved. I feel like I did not receive enough training and educated. Also the online videos need to be looked at they did not work most of the time.
	xxx and xxx are fantastic teachers!! They are very valuable from TCC. I learned so much from them. They deserve raises!
	Some classes had strong teachers who I feel greatly enhanced my life; however, most did not. Course work not challenging enough to actually learn and retain the knowledge. Many professors were too easy to give a passing grade.
	It's a great place to be
	Bridge program needs more structure. More available lectures, better videos.
	Will be back for 4 courses of Biology and Chemistry. Chem 1 Organic Chem, Chem 2 Microbiology
	I would recommend to anyone - this program was wonderful.
	Tulsa Community College has been awesome while attending here. I appreciate all the very well respected staff. Keep up the good work :)
	:)
	I have had a wonderful experience at TCC. The teachers here have been wonderful! I have enjoyed most of my classes and feel that TCC has prepared me for continuing my education at OU.
	xxx, Best Professor ever!

	I advise people to start college here.
	I think a keyboard class should be included in the legal assistant curriculum.
	I was very lucky to get to go to TCC. I am a stay at home mom and there is no way I would have been able to get my degree if it wasn't for TCC's online classes.
	For a true survey usually names and numbers are not required.
	Thank you
	Great time
	I was so disappointed in my last telecourse. It was more disconnected and lacked communication that I had very much appreciated when I took my first few courses in the early 90s.
	I really enjoyed xxx classes- learned a lot. I also enjoyed xxx classes.
	If I had to do it again, I would check rate my pro before taking any classes. I have had some awful teachers. But that being said I've had some wonderful ones that I won't soon forget.
	You made me wait one-and-a-half years to get my degree because one class wasn't offered...ridiculous.
	TCC needs a closer relationship with OSU Tulsa.
	Love to my instructors!
	I would advise anyone going for a degree to attend TCC. I believe this is the best junior college in OK. I have enjoyed my experience.
	I loved TCC! I am going to miss the great teachers -- I am already attending NSU (BA) and the teachers do not even come close to the TCC teachers. Thank you :)
	TCC has been an amazing experience! I am so glad I went to school here!
	Interpreting classes (Spanish) are phenomenal. Service learning classes is the best class I ever have. Thank you, xxx, thanks to xxx with all the graduation process.
	TCC has been a great stepping stone for me. Keep up the great work!
	College algebra and elementary statistics courses were far below average. The courses did not meet my expectations versus other courses taken at TCC. Elementary statistics instructor did not relate subject to students.
	was very impressed with your facility. tcc appears to want to provide educational facilities to everyone and you seem to go the extra mile to provide the opportunity. thanks for the experience and help!
	Thank you so much!
	Online courses really helped me get my degree
	As a math major I am really impressed with the dedication of the math lab to better students' understanding of math.

	Program disorganized throughout, poor communication, poor teaching
	The one and only problem I had at TCC was the information given by academic advisement. Every time I would go I would get different stories from all colleges on what to do next (WSU, RSU, OU, OSU) I think if the plan was clear and changed and updated across the board and then the student wouldn't take unneeded classes.
	Please with overall education at TCC.
	Wonderful experience overall.
	TCC is a fine college and I have enjoyed being here. All my instructors over the past two years have been very professional and good to me. Thanks!
	As an adult student, TCC has offered an excellent product since I enrolled. The first five years as a TCC student I worked full time. I never had a problem scheduling a class. I've liked all of my professors. I've also had at least once class on every campus. Keep up the excellent work. Thank you.
	Legal courses should demonstrate more legal paperwork for students.
	Financial Aid employees need better training on over hours issues. They are costing me \$1,200 for their mistake.
	The wide variety of class days and times made attending TCC very easy.
	I found TCC to be a good community college. Most of my teachers were good and nice. Always willing to help you when you needed it. It was a good start to my college education.
	My overall learning experience has been good, except for this semester. I think it is important for a college professor, especially ones that are teaching a science course, to be able to speak english in an effective manner, and to be organized.
	I took all my classes online.
	TCC department needs to work on communication between themselves. Treat the student like a customer, make us want to come back eagerly. Financial aid office has been more than stressful due to lack of communication. So bad. That I never hope to return to TCC unfortunately.
	i wish tcc was more like osu in that they require more involvement between student and environment
	At this time I am waiting for acceptance to the PTA program
	I am graduating with 2 bachelors a few days later from Langston. I have three classes to complete over the summer to fulfill requirements for all degrees. My experiences with TCC span over 30 years. I worked-then decided I wanted my degree. Yes, I will attend TCC in the future for self-improvement classes. Thank you!
	I believe that professors xxx xxx, and xxx have got to be the most valuable assets to TCC. S.E. xxx @ Metro also. I have learned so much @ S.E. and I want to say. THANK. you.
	Financial aid is to concerned about getting the refund of student loans, scholarships,

	etc, out very quickly. [sic]
	I overall enjoyed TCC. Sometimes there was a hassle finding out what I needed to do to stay enrolled, but they always worked it out!
	Might do Nursing at TCC. I had a wonderful advisor, xxx, who led me to excellent instructors! Overall, TCC has been an awesome experience.
	The job I currently have I've had before starting at TCC. College degree didn't help me get it.
	Of many wonderful instructors, my absolute FAVORITE was xxx. She was wonderful.
	Because of how the college is set up, a student can call the financial aid office one day and be told something then call back a week later and be told something completely different then go to the financial aid office in person and be told something different then previously.
	TCC Metro is a great place!
	I will definitely recommend TCC to others in furthering their education.
	Disorganized! It was very frustrating trying to get financial aid!
	I wish the nursing program or the school had a day care facility that opened early enough (6 am) and closed late enough (20 o'clock) to accommodate the weekend clinicals :) There are several single parents in the program.
	Book prices = bad
	I received a great education here. I got into PU Dental Hygiene for the first time trying. I believe the skills I learned here will help me at OU. I also believe xxx (SE Campus) and xxx (Metro) both helped motivate me with my science classes and applying at OU.
	TCC is the best thing since the invention of deoderant.
	I love TCC! I wish I could get a bachelor's here. I don't know if anything else could be as great.
	Thank you !!!
	Good experience. Was not quite the experience that a large college, but it was still fine.
	Advisement staff needs work, was encouraged to take classes i didn't need.
	I'm grateful for the online learning option. Otherwise, reaching this goal would have been very difficult with working full-time and raising a family.
	I really enjoyed my time here and I learned a lot! However, I could have used more direction when I first started. Thanks!
	I love going to school at TCC. Most of what I have learned has come from attending school here. The instructors are always helpful and willing to give extra of their time. I

	will really miss the teachers in the Math and Science Building (xxx, xxx, and xxx).
	TCC has a quality education that is very affordable and provides excellent opportunities for students who are at risk.
	xxx @ NE Campus is an excellent instructor, very patient. You should have more like her on staff.
	Classes, curriculum and professors are great. Financial aid office needs serious improvement. Overall, this has been a great educational experience.
	I'm outa here WOO!!
	I found my courses to be well-priced, but lacking in the level of academics expected. I felt that many professors let a small number of less serious students hold back the experience for the rest of the class. I would have liked a stronger focus on analysis and application of knowledge compared to memorization. Despite all this, I would still consider attending for a professional certification.
	It's been a long, arduous journey, but the end is near. Thank you.
	The basic computer class did not apply to me. The entertainment industry uses Macs. The English classes should have the same standards as math classes.
	tcc was great! i love all the resources tcc has to offer. i will miss tcc!
	Financial aid office needs improvement. As a transfer student, this was grossly mishandled and frustrating.
	I have enjoyed my classes at TCC. However, my experience with different office have been difficult
	I love the low tuition and small classes.
	Had a good time. I am sad I am not going to be taking any more classes here.
	Everyone was great and helpful! Thank you!
	I enjoyed TCC tremendously and I am great advocate for many children in my community to attend, especially Hispanic graduates in my area. Instructors were excellent, passive, and very understanding and knowledgeable.
	In my many years as a TCC student, I found the school to be found very student friendly. The staff has been wonderful! Love internet and intersession classes. Thanks you!!!
	With students that have a clear goal to continue thier [sic] education at a 4-year school It should be a requirement to take a different CompII class or as course in APA style writing to prepare.
	An excellent school for anyone to attend before entering a 4-year college. thank you.
	I enjoyed my time at TCC - Thanks!
	Thank you for allowing me the opportunity to grow and achieve at TCC!

	The internet courses are great. Need to offer more! These help when you work full time and have children.
	I have enjoyed my time here. But in general the internet courses demand too much, more than three or four times a traditional course.
	xxx is an awesome teacher. She has helped me so much.
	Some Teachers show lack of enthusiasm
	The nursing bridge program is basically a self-taught program, very chaotic, videos needed for class ended up being VERY unreliable. Several instructors for program don't like to teach, they rely solely on videos that are incomplete.
	This semester I had 2 instructors who had never taught their subject and made learning it a bit more challenging. Many classmates, including me were quite frustrated with this.
	Everyone I have dealt with at TCC has been very helpful. Between the financial aid office, nursing office, and academic counselors, I feel very confident that I have been well informed! Thank you!
	If TCC had a Bachelor's program, I WOULD STAY HERE! I have been very pleased with my instructors and my experience here. Thanks, TCC!
	TCC instructors are great! I have learned so much from all of them. However, the academic advisers and financial aid were both not very useful. I felt really no guidance from the advisers and no customer service from financial aid. Other than that, I have really enjoyed TCC.
	Comp I and Comp II should include other writing styles (other than MLA) to prepare students for future writing.
	I appreciated the quality experience and education in the major I desired.
	TCC needs more help with getting the students the right kind of tutoring help in the science areas. Many teachers are not here to help students. They just seem to want to go over only the basics to get across to students and don't often reach out to help struggling students pass.
	TCC is a great learning experience. Having to work full time is tough to take a class around but TCC made it possible. I probably would not have gone to college if not for TCC.
	Wish TCC had a 4-yr program. Very thankful and pleased w/ my experience here.
	International Student Fees is a rip-off.
	There are good teachers but there are a few that are not fully prepared.
	Please look into offering more school age training for early childhood majors. There is not enough out there and it is needed.
	It's a good institution for learning. Every resource is available for learning. I enjoyed my learning experience.

	I've greatly enjoyed pursuing my college education at TCC. TCC has provided so many wonderful opportunities for me to learn, gain work experience, job skills, and many areas in which to get involved. I am proud of what I have accomplished at TCC and would recommend this institution to anyone seeking higher education. Thank you.
	great campus teachers school classes and overall great experience at tcc!
	Professor xxx taught me more than any one person. xxx did not teach me anything.
	I would push instructors to use the textbooks more. Buying new textbooks without using them defeats the purpose of textbooks.
	You really don't want my opinion
	TCC has prepared me well for NSU. I would recommend it.
	My experience at TCC was great, I enjoyed being a student here.
	Would not take another internet course. I think it unfortunate that internet courses seem to be the future as I feel they lack sufficient interaction between students, professor and subject matter. I understand that the market demands dictate the expansion of online courses; I simply wish it weren't so.
	I really like attending TCC. I have been here since 2005 and would do the same thing over again if i had to. The teachers are extremely helpful and kind and the college is so laid back. I have felt comfortable here from the day i started. Thanks TCC.
	Great place to attend college. I loved it!!!
	Very good experience. Excellent teachers, staff, and a wonderful student body.
	TCC is an awesome Junior College. I highly recommend it.
	need better teachers! need better guidance when asked with patience care and understanding!
	It's a best college we want to be in.
	It's great to have so many scheduling options.
	xxx was the best TCC instructor. He really prepared his classes for continuing education beyond a 2-year degree.
	Some of your teachers are dicks!
	TCC was very helpful in perparing me for NSU and the workplace. Thanks for all you did :)
	1) Concurrent Enrollment 2) Language Certificates are great programs at TCC.
	Everything is just marginal. xxx bad, but some teachers care. Most don't.
	keep up the good work
	Thanks for everything!

	The social work program and teachers are awesome
	I greatly enjoyed my time at TCC. It was informational and my teachers were wonderful.
	I wish I had been aware of the student orientation, I think it would have been helpful. TCC should proactively provide all students info about tuition reimbursement towards following year. Financial aid works at times (work study, employees) don't know enough to be truly helpful.
	I enjoyed TCC and was glad to get my education here and for TCC to prepare me for my continuing education.
	The entire financial aid phone system and process needs serious attention. Voice mail and few returned calls have been the norm. If it were my business, it would have had a major shake-up in that department.
	Wonderful school and very friendly, helpful staff
	I think TCC has many good professors, my favorites were those who had great experience; however, I severely did not like the teachers that read off Power Points. Also, the course compass math courses are very time consuming and some of my teachers made us do everything online, which, I believe did not give a fair grading process.
	xxx is a wonderful asset.
	I thought it was a very nice college to begin with, they were very helpful on my way to furthering my education. I would recommend TCC to anyone as a school.
	I think the internet courses truly get a person prepared because you need your own time management skills.
	The financial aid department is dysfunctional!
	Financial aid office TERRIBLE. Never able to get phone calls back, had to drive an hour to get a question answered. Unfriendly, lost paperwork.
	My expectations about TCC were exceeded. I really enjoyed at great majority of my professors. I do feel that some of the counselors could have been more help in preparing me during enrollment.
	I found the OTA program to be wonderful!! The financial aid office was a big inconvenience. I had several problems with it.
	The PTA program is a very well-rounded program.
	Your work is appreciated!
	I have been attending TCC for nearly 3 years. During this time, I've spoken with several counselors on three different campuses, and xxx is by far the most professional, helpful and caring member of your staff.
	Great experience!
	Two outstanding professors I have encountered over the years include, xxx -

	Recording Techniques 1 &2 xxx- Macroeconomics, Microeconomics These guys are brilliant and deserve much appreciation.
	TCC has outstanding professors who truly cares about me.
	More memorization of information and more application of information studied.
	I[sic] has been a great experience!
	TCC gave me an affordable alternative to continue my education. Thank you.
	Thanks.
	I love TCC the staff here are wonderful. They do a great job and they care about their students.
	The parking REALLY sucks! and the geese are annoying
	The teachers in the music department were great. I love and will miss them.
	The financial aid counselors were not helpful (with the exception of xxx?). She was EXTREMELY helpful in fixing problems the others caused. They lost my papers multiple times & it delayed the receiving of financial aid--a lot.
	It would be great if they can provide shuttle bus among different campuses.
	Internet courses with online testing are absolutely convenient for full-time workers! Affordable college. Knowledgeable staff, convenient class times!
	Online and telecourses were extremely convenient with my busy schedule. I had a lot of great teachers for whom I am greatly appreciative. TCC needs more career services.
	I only scored the TCC skills portion so low because I have already completed two years at NSU where I gained these skills.
	Most teachers I had were very easy and did not expect a whole lot from their students. At many times, I was given a detailed study guide for tests, or specifically, what was on the test. I feel this is a disservice to those moving on to 4-year universities. xxx was the best teacher I had and actually taught at a college level.
	I will no recommend Financial Aid is rude, unkind, cold, and not at all easy to talk to or get help. Especially at SouthEast. Financial Aid and Registration just give one the run around.
	TCC is a great Community College I just feel like I have not gone here long enough to have it affect my knowledge, skills & especially personal development
	The counseling/advisement office was always so helpful to me anytime I had questions or was confused about something. Thank you!
	From the first time I enrolled I have had three different accounts. It has caused nothing but problems. I was even told that they had lost my transcripts. I will never come back and advise people to choose a different school.
	Overall TCC is a great value with teachers that care about their performance.
	Counseling and advisement are really nice and friendly - very good people. Professors

	are really helpful, especially xxx (Chemistry), xxx (Advanced Composition), Dr. John Hensley (Psychology), xxx (Ecology), xxx (Political Science). Because of their extra help, I am graduated with 4.0. Honors department gave wrong information, didn't tell me which schools I can transfer my honors wavers to. Were mean to me, they need to change the attitude.
	Administration is horrible at responding to student problem. I tried several times to consult an associate dean with a problem about a professor. Never once returned my calls or emails. Also, financial aid needs to revamp their process. For the first two semesters haven't got my aid until the end of the semester. This semester I went through a bank and again it is holding up the process. I have been waiting on them for a month to verify my enrollment.
	Everything was great other than providing my diploma in a timely manner!
	Great Experience. Loved it!
	I am very happy with the education I received at TCC. Thank you.
	I believe xxx does not have the social skills to teach at this college. He does not explain the work required to complete the class!
	I feel like the admission requirements are very low by those of local high schools' graduation requirement or screening process very low/poor. Generally the requirements in general I found either low, or to be ridiculous in the sense that the professor had some serious mental issues.
	i have enjoyed my time at this institution. thank you.
	I loved my marketing and management classes. I learned alot from them. The teachers were so helpful. They both would go out of their way to help their students. Xxx and xxx!!
	I transerre many 4-yr credits to use toward my degree toward TCC. All advisors and instructors in the Spanish Dept. have been so helpful and accomodating in helping me move forward, even after I relocated to another state.
	Love the schedule flexibility!
	Office staff need to be better trained, i.e. financial aid.
	Offices like counsel, burrow, registration, etc Were very pleasant to work with. I did have just one unpleasant teacher.
	xxx, xxx, and xxx are three of my favorite people. I don't know what I would have done without them!
	TCC does not expect enough from its students. Also, I had two highly un-qualified professors.
	Thank you for all you have done and will do TCC!
	Thank you!
	The staff (office workers) are rude and not one person can give a single answer, which is comparable or the same as the next. In the field of misinformation, TCC excels!

Very happy w/ TCC for my education provided!

Wonderful, exhilarating, exciting and educational.

Note

This brief was written to fulfill the specific request of an individual member of The Hanover Research Council. As such, it may not satisfy the needs of all members. We encourage any and all members who have additional questions about this topic – or any other – to contact us.

Caveat

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