

TULSA COMMUNITY COLLEGE

2006 – 2007 Exit Survey

Summary of Results

Office of Planning and Institutional Research

2008

Executive Summary

- 2,307 degrees or certificates were awarded to 2,171 graduates during the 2006-2007 academic year. The Exit Survey was offered to all 2,171 graduates at degree check-out.
 - The Exit Survey measures the extent to which potential graduates agree to questions along two distinct dimensions:
 - Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development
 - Dimension 2: The extent to which TCC coursework emphasized critical thinking skills
 - 1,994 potential graduates responded to the newly revised Exit Survey.
 - Of the respondents:
 - 30.7% indicated that they are first-generation students.
 - 35.8% indicated that they work in their major or closely related field prior to graduation.
 - 74.6% indicated that they are currently continuing their education.
 - 33.8% indicated that TCC prepared them “exceptionally well” for continuing their education, while 31.5% were “more than adequately” prepared.
 - 18.9% indicated that they had taken at least one developmental course at TCC.
 - 54.3% indicated that they had taken at least one Internet course at TCC.
 - 79.1% of the respondents agree that the TCC experience contributed to their knowledge, skills and personal development.
 - 87.4% of the respondents agree that TCC coursework emphasized critical thinking skills.
 - The lowest agreement (67.0%) occurred in response to the question “To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in . . . contributing to the welfare of your community.”
 - The highest agreement (93.6%) occurred in response to the question “To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in . . . acquiring a broad general education.”
 - Developmental Students: Students who took at least one developmental course reported higher agreement to Dimension 1 questions (83.9%) than those students who did not take developmental courses (79.1%); the observed difference is statistically significant.
 - No statistically significant differences in responses were found between students who did and who did not take service-learning, Internet, study skills, ESL, or honors courses.
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Exit Survey Report (2005-2006)

The purpose of this monograph is to present results from the 2006 – 2007 Tulsa Community College Exit Survey. The Exit Survey is an instrument that is administered to assess the perceptions of students who have completed either a certificate or a degree program at Tulsa Community College. Graduates are also asked to complete a demographic and educational/employment status survey six months after their last semester at TCC; see the 2006-2007 Alumni Survey Report for the results of that assessment.

A new Exit Survey was designed in 2006 as a tool that can be used by individual offices (e.g., Associate Deans, Deans, Provosts, etc.) to help implement educational objectives and track the success of educational outcomes at Tulsa Community College. The new instrument is meant to distinguish students' perception of their TCC experience and parallels TCC's general education learning goals. A factor analysis performed on preliminary results affirms the two-dimension design of the survey; these dimensions are defined as follows:

Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development

Dimension 2: The extent to which TCC coursework emphasized critical thinking skills

Graduating students were also asked to indicate whether they had taken any developmental (non-credit) courses, as well as any service-learning, English as a second language, study skills, Honors or Internet courses. This information is used to draw comparisons between each of these student groups and test for significant differences (at the .05-level) in their responses to the survey. Further, respondents reported various demographic information, such as employment status, current salary and parent's educational background. This information will be used as a baseline measure for changes in the employment and educational circumstances of TCC graduates; the alumni survey, administered six months after graduation, will be used as a

second measure to indicate this change. Results tied to demographics may also be used for institutional applications for state and federal grants. The complete survey is presented in Appendix A as it appeared to the potential respondents. Documented student comments are presented in Appendix B.

Subjects and Procedure

During the academic year 2006–2007, Tulsa Community College conferred 2,307 degrees and certificates for 2,171 individuals. The Counseling and Testing Offices at each campus administered the Exit Survey to students during their graduate checkout each Fall, Spring, and Summer semester of the academic year. Table 1 contains selected demographic characteristics of these graduates. The percentages reported in Table 1 are based upon data obtained from the TCC Student Information Systems (SIS) database. The distribution of these demographic characteristics is similar to the overall student profile for Tulsa Community College.

Table 1. Demographic Characteristics of Tulsa Community College Graduates 2006-2007*

Gender				Major	
	Percent				Percent
Male	29.6%			University Parallel	68.9%
Female	70.4%			Workforce Develop.	31.1%
Age		Tulsa County		Race	
	Percent		Percent		Percent
16-21	34.7%	NE	8.1%	White	74.8%
22-31	37.7%	NW	10.3%	African American	8.5%
32-41	16.0%	SE	38.4%	Asian	2.2%
42-51	9.2%	SW	11.8%	Native American	8.1%
52-61	2.1%	DT	6.5%	Hispanic	3.7%
Over 61	0.2%	Other Counties	24.8%	Other	2.6%
Campus				Educational Objective	
	Percent				Percent
Metro	41.0%			Certificate	12.2%
NEC	15.1%			Degree	87.7%
SEC	34.1%				
West	9.7%				

* Based on FOCUS Report 2006-2007, Headcount (N = 2,171). Percentages may not sum to 100% due to rounding.

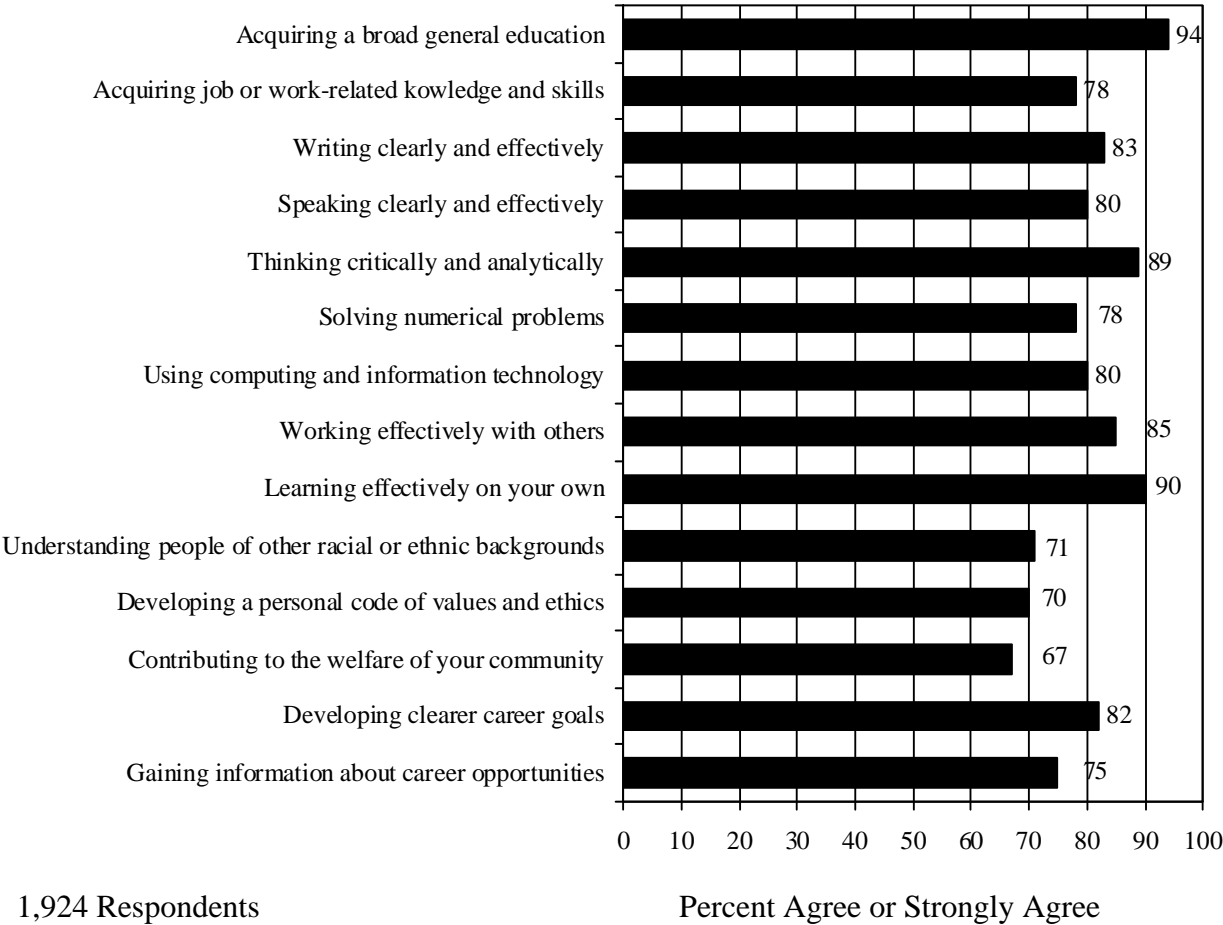
Results

The survey consists of two distinct dimensions to assess specific elements related to the TCC student experience. Results from these dimensions are reported in Figure 1 and Figure 2. Additionally, results of statistical analyses that compare responses based on course type are presented, followed by self-reported demographics and students’ overall perceptions of TCC.

Dimension 1:

Fourteen items were used to assess the extent to which the TCC experience contributed to their knowledge, skills, and personal development; the majority of respondents (79.1%) indicated agreement to these items. Results from each item are presented in Figure 1 below.

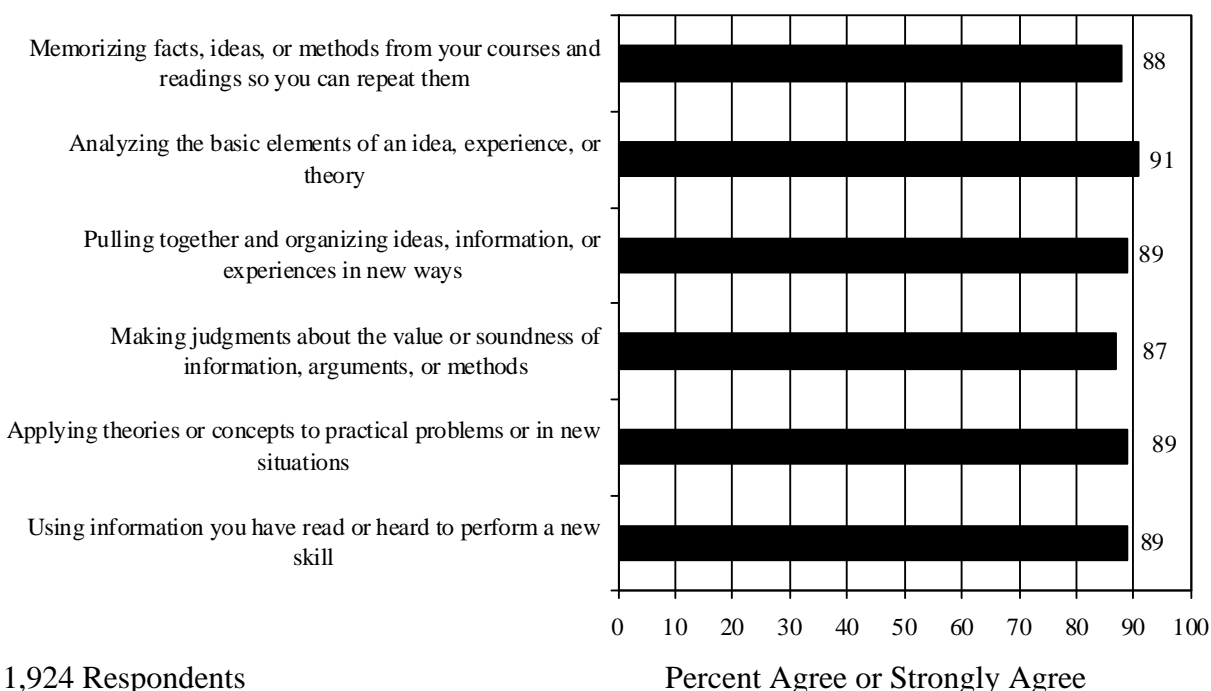
Figure 1. "To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in the following areas?"



Dimension 2:

Six items were used to assess the extent to which students agreed that TCC coursework emphasized critical thinking skills; the majority of respondents (87.4%) indicated agreement to these items. Results from each item are presented in Figure 2 below.

Figure 2. "To what extent did your coursework at TCC emphasize the following?"



Course-Type Comparisons:

Respondents had the opportunity to indicate whether they had taken specific types of courses during their TCC experience. These course types include developmental, service-learning, and Internet courses as well as study skills, honors, or English as a Second Language (ESL) courses. Noteworthy is that less than one-fifth of respondents (18.9%) indicated that they had taken at least one developmental course at TCC, while over half (54.3%) indicated that they had taken at least one Internet course. A statistical test was performed for each course type, comparing the Dimension 1 responses of those who did and those who did not take courses of

each type; the analyses revealed a statistically significant difference (at the .05 level) in responses of students having developmental course experience. Students who took at least one developmental course reported higher agreement to Dimension 1 questions (83.9%) than those students who did not take developmental courses (79.1%). No statistically significant differences in responses were found between students who did and who did not take service-learning/field experience, Internet, study skills, ESL, or honors courses.

Self-reported Demographic Information:

In addition to the two main dimensions of the survey, students were asked to respond to supplementary questions detailing their overall TCC experience, current employment situation, and future educational objectives. Of the respondents, 30.7% indicated that they were the first generation in their family to attend college. Additionally, 73.0% indicated that they were employed.

Of the respondents who are employed, 54.0% are working full-time, 90.4% work in the Tulsa area, and 29.4% earn more than \$25,000 per year. One-third (35.8%) of the respondents indicated that they were already working in their major or closely related field prior to graduation. Three-fourths of the respondents (74.6%) are currently continuing their education, while another 20.6% plan to continue at some time. Two-thirds (65.3%) believe TCC more than adequately prepared them to continue their education, and 73.2% indicated they would be “very likely” to repeat their TCC experience if were given the opportunity.

Appendix A

Exit Survey as it Appeared to the Potential Respondents



Exit Survey

Name _____

Date _____

Directions

Completely darken the circle beside the answer that best fits your response.

5 = Strongly Agree

4 = Agree

3 = Neither Agree nor Disagree

2 = Disagree

1 = Strongly Disagree

To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in the following areas?

- | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 1 | 2 | 3 | 4 | 5 |
| 1. Acquiring a broad general education | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Acquiring job or work-related knowledge and skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Writing clearly and effectively | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Speaking clearly and effectively | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Thinking critically and analytically | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. Solving numerical problems | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. Using computing and information technology | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. Working effectively with others | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. Learning effectively on your own | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 10. Understanding people of other racial or ethnic backgrounds | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 11. Developing a personal code of values and ethics | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 12. Contributing to the welfare of your community | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 13. Developing clearer career goals | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 14. Gaining information about career opportunities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

To what extent did your coursework at TCC emphasize the following:

- | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 1 | 2 | 3 | 4 | 5 |
| 15. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 16. Analyzing the basic elements of an idea, experience, or theory | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 17. Pulling together and organizing ideas, information, or experiences in new ways | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 18. Making judgments about the value or soundness of information, arguments, or methods | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 19. Applying theories or concepts to practical problems or in new situations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 20. Using information you have read or heard to perform a new skill | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Which, if any, of the following have you taken at TCC? (check all that apply)

- 1 Internship, field experience, co-op experience, or clinical assignment
- 2 English as a second language course
- 3 Developmental (non-credit) reading course
- 4 Developmental (non-credit) writing course
- 5 Developmental (non-credit) math course
- 6 Study Skills course
- 7 Honors course
- 8 Internet course

Student ID:

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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter your student ID to the right and continue by completing items on the back of the survey.

At which TCC campus did you most frequently take courses?

- 1 Metro
- 2 Northeast
- 3 Southeast
- 4 West

I am currently:

- 1 Employed in my major field
- 2 Employed in closely related field
- 3 Employed in different field
- 4 Unemployed - looking
- 5 Unemployed - not looking

If you are currently employed, please provide the following information:

Company Name: _____

Mailing Address: Street: _____ City: _____ State: _____ Zip: _____

Your Job Title: _____

We periodically survey employers to help determine the effectiveness of training & education at TCC. If we may contact your immediate supervisor for such a survey, please indicate the following:

Supervisor's Name: _____

Supervisor's Job Title: _____

Employment Status:

- | | | |
|-----------------------------------|--|--|
| <input type="radio"/> 1 Full-time | <input type="radio"/> 1 Below \$15,000 | <input type="radio"/> 4 25,000-29,999 |
| <input type="radio"/> 2 Part-time | <input type="radio"/> 2 15,000-19,999 | <input type="radio"/> 5 30,000-35,000 |
| <input type="radio"/> 3 N/A | <input type="radio"/> 3 20,000-24,999 | <input type="radio"/> 6 Above \$35,000 |

Employment Location:

- 1 In Tulsa Area
- 2 In Northeast Oklahoma
- 3 Elsewhere in Oklahoma
- 4 Outside Oklahoma

If you had it to do over, would you go to TCC again?

- 1 not at all likely
- 2 somewhat likely
- 3 moderately likely
- 4 very likely

How well did TCC prepare you for continuing your education?

- 1 Very poorly
- 2 Less than adequate
- 3 Adequate
- 4 More than adequate
- 5 Exceptionally well
- 6 Unable to judge

What is the highest academic credential you have earned?

- 1 Associate degree
- 2 Bachelor's degree
- 3 Master's/doctoral/professional degree

Continuing Educational Objectives:

- 1 Continuing at Oklahoma 4-year institution
- 2 Continuing at 4-year institution outside Oklahoma
- 3 Continuing at 2-year Oklahoma institution
- 4 Continuing at 2-year institution outside Oklahoma
- 5 Not currently enrolled but plan to continue my education
- 6 Not currently enrolled and do not plan to return to school

Which response best describes your parents' educational background?

- 1 Both parents completed a college degree
- 2 At least one parent completed a college degree
- 3 At least one parent completed some college courses
- 4 Neither parent attended college
- 5 Do not know

Please use this space to provide any additional information about TCC:

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY

May 2006

Appendix B

Comments from 2006-2007 Graduates

2006-2007 Exit Survey - Student Comments

ScanID	Student Comments
14	I feel that I've been prepared to enter into the nursing program which I start in August '07. It it's anything like I've experienced so far, I know I will continue into a successful education w/ a rewarding job.
16	Financial aid dept needs improvement & knowledge of procedures. Counselors (@ Metro) need to improve as well & actually be concerned about welfare education of the students.
23	It's nice & affordable & nice locations everywhere. Thank you. I was able to pay for it.
33	I love this school!! I wish it was a 4 year so I did not have to leave. Thank you for everything! :)
35	I love TCC! [...] is great! :) Thank you
38	I would say some classes such as Honors are exceptional. The courses here float between challenging and easy. Oh, and [...] is not well mentally.
41	I enjoyed TCC. Would come back. I recommend it to others all the time. Will miss it.
44	Thanks to all who helped!
50	My experience with all full-time professors was good, however some of the adjunct professors in the upper level math department, were not able to answer some of my questions.
51	I got my B.A. from OU and was one class away from my Associate degree here! I am thinking abot getting a masters later in life and I thought on Associate would be a good idea! Great internet courses!! Loved them! :)
57	[...] is amazing.
71	[...] was amazing at making sure my intersession-class problems were taken care of so that I could graduate!
78	I think concurrent enrollment while in High School really helped prepare me for college!
84	Good Job!
85	during Recruitment express importance of Advisement & the availability & options of other campuses.
88	Thank You!
90	I had a great experience at TCC.
92	Stop playing the 'new text book game" Books cost a lot & normally they are not bought back - in my experience. How much revenue comes from text sales? Why does math text need to change every year?
98	Already have Bachelors Degree
106	I really enjoyed attending TCC. All of my professors were wonderful in answering all of my questions. They were really there for their students. Thanks you.
126	N/A

All student comments were entered verbatim as reported by the student. Personal names have been removed.

ScanID	Student Comments
128	I am employed as contractor to US Army in Family programs. Company is based in Virginia.
129	Thank you for preparing me for my future.
133	T.C.C. is Great! Thanks
137	TCC offers a wonderful variety of courses (both subject and type, such as internet etc.) This is so nice for people with busy schedules. Thank you.
145	Had the best advisor [...] (sp?) at Southeast, really helped me out and always positive & accessible!
151	The flexibility of TCC makes it the best choice to get those first 60 hours taken care of!
158	I have truly enjoyed TCC Honestly I hate to Leave I have met some Great teachers & students & I have Grown so much since I have been here. Thank you for the knowledge, memories, fun & edification
164	Thank you!
177	Great Instructors!
194	The Financial aid department needs increased training. This was my 1st experience dealing with them & they were no help @ all & constantly inconsistent. They need to make sure that not everyone is Familiar to financial aid process.
198	I am still planning to attend TCCs Nursing Program. Financial Aid Needs to get on the ball! They tend to be Rude and reluctant to help students.
207	Financial aid could speed their processes up. I wont get my final check until 3 days before this class is over :(
213	I've had some wonderful instructors of TCC. I always speak highly of them.
215	You guys need to provide more management 2363 classes at the southeast campus. Also don't require me to have to have 15 hours to graduate from TCC.
229	Teachers need to be helpful! This is A community college. And I believe this has been the most stressful part of my lfie. And the most contributing costs.
238	I will miss the wide variety of internet class options. TCC is a great school.
240	I really enjoyed the experience.
245	TCC est fantastique!
253	I really enjoyed my experience at TCC.
256	Great school! :)
260	Thank you for everything.
275	I feel like TCC prepared me for my future as a teacher & gave me the determination to expand my education.
276	It is and was and will be great.
278	Great Place :)

All student comments were entered verbatim as reported by the student. Personal names have been removed.

ScanID	Student Comments
280	My experience here has been an enjoyment.
309	Great school, teacher for the most part are very knowledgeable and excited about teaching their subjects.
322	I love TCC!
327	This was a great place to get a start in the educated world with mostly very good teachers.
331	Reduce the turnover rate in counseling/advising staff. It is very stressful for the students.
356	After attending classes at all the campuses, I have found that Southeast suffers from the worst moral among workers, i.e., fin. aid, bookstore and reg. lack of good customer service and sometimes hostile treatment at the book store gave me the sense that community is not a value at southeast.
357	[...] is a great instructor and has made my 3 years here great.
358	I am very impressed with TCC. I will recommend it to all of my employees as a great place to start their college education. I am a district manager with over 200 team members, most of which are 16-18 years old. I had a negative experience with one Internet class but pulled a 4.0 in all other classes.
369	Some adjuncts are better than others.
372	TCC provides a very high quality education. I plan to return to continue an A.S. in Biotechnology. The science department at SE is outstanding as is the criminal justice department at the NE campus.
382	I would strongly recommend TCC for beginning college students or others hoping to further their education.
387	I am the parent of 2 OSU grads returning to finish my BS after over 20 years. I was at TJC in 1985 last - so I already did choose to do it over at TCC.
396	TCC has been a great learning experience & classes, even if difficult, were highly enjoyable.
409	Thanks TCC
413	I enjoyed my time here. The teachers were good, the students are great, and it was a great 2 years.
426	Both my mother and I will have graduated from TCC and we are both glad for the experience.
435	For me TCC was a wonderful stepping stone between high school and a 4 year institution. TCC taught me to work hard, focus on my goals and not get distracted by things that can distract new college students
454	Wonderful Experience!! I Love TCC & will continue to pursue the Nursing program here!
456	TCC has been a great institute for me. It has given me confidence & courage to continue my education & step into a career field I would have never thought I would pursue.
460	Thanks for believing and helping me achieve my goals.
489	I have enjoyed my time here!

All student comments were entered verbatim as reported by the student. Personal names have been removed.

ScanID	Student Comments
498	I have been somewhat disappointed with the interior design program in the past, but it has really started to turn around since [...] has taken over :)
499	None
516	I liked T.CC & most of my teachers
543	German Professor is very good. Excellent course
551	TCC provided great diversity in class choices as well as teachers & proved to be very helpful.
560	TCC has been very enjoyable. Every teacher I had was willing to help & Listen. Professor [...] (Hist 1483) is an amazing teacher.
578	I enjoyed attending TCC. The course structures and job counseling helped me decide on a career.
587	A great experience!
591	Goodbye
593	I have enjoyed the professionalism and courtesy of the staff and professors' here at TCC.
606	I have really enjoyed going to TCC!
609	Love the fact that I can take classes @ TCC and OSU-Tulsa concurrently! Will have my Bachelor's in 2008!
614	I wish you had more classes online, because of working full-time I cannot take all the classes I need.
616	Overall TCC is a good school, but I think the classes should be delivered in a way that they prepare students more for the corporate world.
638	* Great humanities department
670	I liked the fast track classes. I did so much better with those.
693	They took a student (me) who didn't care about my education and turned me into a dedicated student. All I wanna do is graduate from a 4-yr. school
705	good school & enjoyed the internet classes.
706	I loved my experience at TCC. I learned so much. I would attend TCC again and I strongly recommend people come to TCC.
732	Staff in registration and administration was very pleasant and helpful. Coming from other universities where this was not the case, it was a nice surprise.
734	Its a great school for student that can't afford a university! Thanks :)
735	transferring into TC's nursing program to recieve my BSN.
736	I think the distance learning classes are a wonderful option.
743	Excellent jobs at the international student office in North East Campus.
749	Thank you for my time here @ TCC. You do not know what a blessing it was for it helped me to build my confidence in my education once again.

All student comments were entered verbatim as reported by the student. Personal names have been removed.

ScanID	Student Comments
760	I experienced some amazing teachers here at TCC. I enjoyed all my classes and recommend TCC to any student who wants to start college but is uncertain as to what they wish to major in.
762	Their flexible schedules really helped me out, like the evening & online classes. Wish the universities would offer the same schedules.
766	All teachers were genuine & knowledgeable in course of study. The teacher that helped me acquire the most knowledge & preparation for the future was [...].
777	Psychiatric nursing class needs new instructors. The class is very ineffective and the instructors do not care about their students. The class needs a new director.
781	It has been a pleasure! Great instructors and programs
788	The Computer Concepts class at NE Campus has a "very poor" instructor... [...]. I had to take the Free Library (TulsaCo) classes to learn effective Computer Skills. Administration need to monitor this instructor! No course outline & [...] never understood the day class ended. He taught me nothing!
789	Love [...] & [...]. The Very Best Instructors.
790	I feel my wonderful experience at TCC was due from my instructors [...] :), [...]?) [...] :) and [...] :) Thank you guys.
791	Frequently noted disorganization of Bridge Program
795	Metero campus really has great science teachers. [...], [...] (chemistry); [...] was the best, [...]. And they prepare you very well for standardized exams. Only part I am not happy about is financial aid didn't help any and is very slow department.
800	Most of the career planning tools are available info, but without a counsellor who can really aid & guide the student, it is difficult to achieve goals readily & easily. I had [...]. I am very glad with results.
815	TCC needs to address the desires and needs of multicampus student. Some of the areas for improvement: retaining officership of embership in student organizations, scholarship opportunities, and parking fees. TCC's honors program has set the bar of excellence high! I will continue to recommend Honors courses to others.
817	I enjoyed many of many of my classes here, and would like to thank you for making this place such a nice learning environment
828	I think the experctations of the adjunct teachers need to be higher! I take my education serious & a lot of the instructors - do not care - mainly the adjuncts.
833	I constantly had problems with the financial aid office. I received erroneous information, paperwork lost, apathetic attitudes and my info not updated in the system as it should have been.
836	TCC is an outstanding school. It's curriculum and teachers are there to help you succeed.
838	Overall, I greatly appreciate my experience at TCC. However, I see a serious need for Improvement of academic writing skills. I am assistant managing editor of the school newspaper and we can hardly find writers who understand basic grammar!
845	Tulsa Community College is an excellent educational program. It has enhanced my life greatly. The following are exceptional instructors; [...], [...], [...], [...], [...], [...], and [...] - Thank you!

All student comments were entered verbatim as reported by the student. Personal names have been removed.

ScanID	Student Comments
868	Thank you.
876	The interpreter program is amazing.
884	T.C.C. is a well rounded 2 year university that strives for the success of each and every one of it's students. - [...]
885	I really enjoyed the relaxed environment and positive attitude of teachers and staff.
891	TCC's professors are TopNotch! [...] is happy to assist and positive! [...] is an Amazing Advisor for Phi Theta Kappa! Way to go! I had a wonderful experience @ TCC!
897	I enjoyed the honors program & I do hope that when I go on, I will be able to attend more classes at TCC for credit at other schools.
902	[...] did a great Job helping me & providing adequate information to help me reach my educational goals! Thanks
915	[...] rocks!!!
923	I am going to miss the friendly staff that has helped me all along this process.
931	Should inform students of all classes & prereqs. before just putting student down. Been at TCC 5 years could of cut time in half.
944	Great professors, very helpful institution.
948	I'm going to miss taking classes here. Thanx
954	TCC is a beacon in our community. The programs (all of which I have not taken advantage of, yet) are very cleverly designed to assist the prospective and enrolled student succeed not only in school but in life. If I could do it over, I would've come to TCC before going to a 4 year institution (which I wasn't ready for). The staff are phenomenal. I'd love to be a member of staff one day. Keep it up!
955	Very happy with instructors & other employees (counselors, financial aid, VA) of TCC. Would recommend to other students!
967	I highly recommend TCC's nursing program every opportunity I get.
969	[...] was very helpful & so was [...]. They were both excellent.
979	Thanks for everything
980	Just an FYI - I answered #3 on most of the items because, as an older student, I've already developed these skills. My answers are not a reflection of TCC!
991	I thought some teachers were not trying to get along with the class. When students had problems with these teachers, the school seemed to ignore the students' comments.
1001	Class Instrotor's need to be more considerate of full-time employment students. Example they need to limit the amount of homework and class activities because we as students do have to go to work the next day.
1015	I have only one problem. When it was time to talk to a math/science Dean or Student Services Dean, neither one was willing to listen to what I had to say about my Biology Instructor. You should listen to the students, after all they are paying to go to school at your establishment.

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ScanID	Student Comments
1039	As a woman, mother, grandmother and aunt I have made career goal, choice and pursued my dreams since 3 years of age. My experience of port-secondary education was affect by many years of trauma and lack of economic development opportunity that I am determine.
1040	Thanks for all the programs and tools that I was able to acess to complete/begin my success.
1057	Overall, I had a mostly positive experience. The further along I went w/ TCC, the more I utilized tele- & Internet courses. They were very convenient for a guy w/ a full time job and a family.
1093	A very good institute. Excellent instructors & facility.
1096	I have enjoyed my time here, and would definitely return.
1097	Wonderful faculty & program to guide us to successful degrees and careers.
1117	I do wish that TCC would do some re-evaluation of teachers & their teaching methods or class requirements. Some teachers I had were wonderful & made their classes interesting, fun, & easy to actually learn the material. Others I had just didn't seem to care if we learned it or not so long as they got thru the book in the semester
1118	TCC has a wide variety of programs / and like the rise. Needs improvement w/ tutors to help with the academics for those who need it. Maybe can create a tutoring program that can help students improve / but gives credit to the tutor.
1120	I have enjoyed and benefited from all my classes, but I have not been on any one track, close to 30 yrs at TCC to finally finish an associate degree. I just wonder if I had an academic advisor/counselor who possibly could have steered/emphasised a positive direction. I do plan to continue on for a bach/masters study. [...] has always been a positive support bank. Thank you.
1121	I would recommend anyone to take [...] for any kind of math class. He made me understand math. He is an awesome instructor.
1123	A great place to start formal higher education!
1126	I can use most of my classes toward a BSN, but there are at least 4 prerequisites at most 4 year college for the BSN that TCC doesn't have. This adds at least a semester to the 2 years required to finish a BSN.
1130	It was the best choice for me. I loved every minute of it.
1148	TCC's a pretty good school. It has prepared me well to both enter the work world and go on to a 4 yr institute.
1150	Had wonder teachers! My teacher [...] was the best. [...] Thanks!
1151	It is has been a great experience, affordable and placing me in a great profession.
1159	Wonderful experience!
1165	Student activities need to be promoted a little more, not many people know there are intramural sports.
1183	Thanks!
1187	I really loved TCC. I enjoyed most of my educators. I am very thankful I chose TCC.

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ScanID	Student Comments
1213	Sometimes in the counseling office, you would get little or no help in advisement, & when you did get help you had to get a 2nd opinion to make sure the advisement was correct!! Little or no help to me transferring to OSU! thank god for [...]
1214	Thanks to TCC I am currently @ OSU-Tulsa & persuing my Business Administration & management degree there an I plan on recieving my Bachelor's degree in 2008.
1222	I am so glad [...] is the new director of the [...]. I wish I was just starting because I believe the program was so much in need of an enthusiastic & interested replacement for [...] I have found the pay to be disappointing - not the figures we were told it would be.
1230	I love being a TCC student!
1244	Thank you! Despite my frustrations, I've finally made it to graduation only a gizillion more years to go before the doctorate! Without the internet & weekend classes, I never could've done it!
1246	I had some really terrific professors without whom I would not have become the person I am today. They are [...], [...], [...], [...], [...], [...], & [...]. I am so grateful. They have definitely prepared me for whatever may come in my future.
1247	At TCC, I was able to learn how to learn, and understand what it takes to complete a goal. I am happy with my decision of studying at TCC and would recommend this to everyone. It is a great place to start.
1248	Had a very good experience at tcc
1250	I want to give special thanks to my advisor [...] for all her help and time to guide me thru the process of graduation. She is great!! She deserves a raise!! :)
1255	I highly recommend (sp) [...]s classes.
1267	Great college, excellent teachers, & excellent courses outstanding academic counselors
1272	Provide more spaces for studying, and classes that teach you how to study more effectively.
1296	I am getting an adequate education.
1298	Did take payroll non-credit courses here. Was very glad you allowed American Payroll Association to offer the courses.
1309	Thanks for a great life experience!
1319	TCC is great! I Love U!
1349	I loved how it was so affordable. I tell any high school students. I know that they should definitely go to TCC for the 1st 2 years of college.
1351	If I had it to do over again. I would have went to BSN degree college.
1356	Thanks!!
1372	Thank you!
1381	I love TCC and I will take more classes here. It suits me much better than a regular 4-year university.

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ScanID	Student Comments
1383	TCC was wonderful - I would recommend students come here first - In my opinion, it is one of the best community colleges in the country, with effective professors and programs.
1388	I loved all of my instructors. I had a good experience overall. However, I think the financial aid department needs to be looked at. They need to make sure that the people they hire to work the desk are more knowledgeable about the different financial aid opportunities. Every campus should be more connected.
1412	I have truly enjoyed being a part of TCC. It has been a tremendous learning experience. I would recommend this college to anyone who is ready to take a step to the next level.
1418	TCC has been a wonderful experience. I recommend this college to everyone.
1420	The computer courses involving ASP.NET, VB.NET and C#.NET should be more indepth. The college should also add more database classes.
1424	Enjoyed curriculum & instructors. More guidance early in program would have been helpful.
1427	TCC is superior to other educational institutions I have attended.
1432	Would happily appear in TCC Metro recruiting commercial/high school recruiting activities.
1449	I would have an Associate's degree from RSU and will graduate with a Bachelor's degree in May 2006. I work odd jobs to supplement income.
1463	Great school :) w/ great opportunites
1469	Thank you for your time
1471	Great job - thanks for all the help!
1480	I had a terrific experience as a student at TCC. If there was ever any questions I had, I was able to get in touch with someone who could help me. The only complaint that I had was that the advisors at the SE Campus didn't have the knowledge to help me - but [...] at the W. Campus solved it all!!
1512	Had an excellent time at TCC. More so than other state schools. The professors here at TCC really care about the students. That has been invaluable. Thank you.
1516	finishing up requirements to enter into the Masters program
1533	I had a blast going back to school! It was a great stepping stone getting back into the grove before moving on to OSU. Thanks a lot!
1541	I liked the course, I liked the teachers. I did not like the fact that there was no way to contact a teacher for help unless you had a computer. Several times I asked for help & I was refered to my book to find the answeare & told not to worry that the subject would be covered only to find out it was not. I like working Independently but felt it would work better if someone was available for questions & feedback.
1542	since I got to this school, I had learn a lot of stuff that I didn't care in the college that I used to go before. I consider tcc as an excellent college.
1550	TCC is a good education institution, but the professors should be throuroughly evaluated based on their pass and fail statistics. Focus more on student effort rather than their level of education. I did not do well in College Algebra; then I repeated it a passed w/ a B. The teacher was uneducated.
1552	I'm going on for my CMA certificate. I plan to graduate from that in may 2007. Thanks!

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ScanID	Student Comments
1560	Financial Aid & tuition hikes sucked; board was not very responsive to applications for waivers.
1571	I am going to start nursing in the spring
1576	I always felt at home here... great instructors, loved every minute of my experience here.
1577	I only wish I had attended T.C.C. directly out of high school instead of going to the college I chose. It would have better prepared me and perhaps accelerated my education. Thanks T.C.C.
1581	I had a great time at TCC!!
1601	Great!
1622	Great Experience! Thank you for everything!
1623	Great Experience!!
1627	West campus is great.
1629	I have had a wide array of professors here at TCC and all of them have been very helpful whenever I asked questions. I plan to use what I have learned here and apply it at the next level.
1632	Regarding the question of whether or not I would do it over again I checked "no" because if I had a second chance I would have worked much harder at OSU, instead of being forced to withdraw to attend TCC closer to home, because I lost valuable time in the transition period between attending OSU and TCC and should have recieved a four year degree by this point in my life.
1638	Thank you for everything.
1641	Thanks
1653	All campuses need to agree on one text book for a class. I had to purchase 2 Calculus book. My schedule required that I take Calculus I at South East. Calculus 2 & 3 at the Northeast Campus.
1666	I moved here after Hurricane Katrina, and I am very thankful for all the help the TCC Foundation and counseling staff has given me!
1674	TCC has a variety of professors and counselors, some good, some not so good but all have helped me on my path to here. [...] and [...] are 2 (of many) of my Profs who make the school exceptional. :)
1678	I feel that TCC cares more about the education of the students who attend during the day and do not care so much about the students who attend at nights. They need to be a little more concerned with who is teaching their students and how they are treated.
1685	Thank you!!
1724	This has been a terrific experience the staff is awesome. Im proud to be a part of TCC and its excellence. Thanks
1737	[...] was the most influential instructor during my time at TCC. She helped me decide the exact career path I took.
1741	Chemistry I & Chemistry II should be offered as a single course.
1777	I go to Langston University at OSU Tulsa and will receive my BSN-RN this December 06 and I plan on continuing my education.

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ScanID Student Comments

- 1783 I really enjoyed my time at TCC and thank all of my professor's and people that helped me here. Thanks!
- 1787 I have wonderful memories of taking classes here at TCC. I have never had any problems with any of my instructors/adjuncts. The counselors were very helpful with continuing my transfer to NSU. I will miss TCC, especially the Southeast campus!
- 1793 I love all of you! I am going to miss this place!
- 1797 The reason why I would not choose TCC if I had it to do over is because I didn't choose TCC in the first place. I just transferred here this semester.
- 1803 The nursing instructors here seem to enjoy making situations more complicated than necessary.
- 1808 Please help advocate for those who had a bad semester to have it erased.
- 1816 I enjoyed all of my instructors and appreciate their different styles of teaching.
- 1825 TCC has been a great school. I am continuing at RSU but look to take additional classes of interest at TCC.
- 1829 great school! Love the OSU transfer options!
- 1830 My graduation check procedure was horrible. I was embarrassed by the way [...] hand led the situation in whih an employee ([...]) didn't follow procedures. [...] was loud and unprofessional. This experience has left a bad thought about TCC professionals when students exit the door.
- 1850 [...] was one of the best advisors and I greatly appreciate her effort and help she has offered me. Over the consecutive years. Will miss her.
- 1860 Thanks!!!
- 1861 In the first section I already had these skills prior to coming to TCC
- 1888 Everything was great with teachers, classes, and students.
- 1891 Why could I never qualify for financial aid?
- 1901 I love all of my teachers in the PTA program. They are all great educators & show experience in the field.
- 1905 great experience! :)