

TULSA COMMUNITY COLLEGE

2005 – 2006 Exit Survey

Summary of Results

Office of Planning and Institutional Research

2006

Executive Summary

- 2,361 degrees were awarded to 2,207 graduates during the 2005-2006 academic year.
 - A new Exit Survey was designed to measure the extent to which potential graduates agree to questions along two distinct dimensions:
 - Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development
 - Dimension 2: The extent to which TCC coursework emphasized critical thinking skills
 - 1,984 potential graduates responded to the newly revised Exit Survey.
 - Of the respondents:
 - 28.9% indicated that they are first-generation students.
 - 35.1% indicated that they work in their major or closely related field prior to graduation.
 - 76.2% indicated that they are currently continuing their education.
 - 37.1% indicated that TCC prepared them “exceptionally well” for continuing their education, while 32.2% were “more than adequately” prepared.
 - 21.0% indicated that they had taken at least one developmental course at TCC.
 - 48.6% indicated that they had taken at least one Internet course at TCC.
 - 80% of the respondents agree that the TCC experience contributed to their knowledge, skills and personal development.
 - 87.4% of the respondents agree that TCC coursework emphasized critical thinking skills.
 - The lowest agreement (65.9%) occurred in response to the question “To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in . . . contributing to the welfare of your community.”
 - The highest agreement (93.3%) occurred in response to the question “To what extent has you experience at TCC contributed to your knowledge, skills, and personal development in . . . acquiring a broad general education.”
 - Students who are the first generation in their family to attend college reported higher agreement to Dimension 1 questions (84.0%) than those who are not first-generation (79.7%); the observed difference is statistically significant.
 - Developmental Students: Students who took at least one developmental course reported higher agreement to Construct A questions (86.7%) than those students who did not take developmental courses (79.4%); the observed difference is statistically significant.
 - No statistically significant differences in responses were found between students who did and who did not take Internet, study skills, ESL, or honors courses.
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Exit Survey Report (2005-2006)

The purpose of this monograph is to present results from the 2005 – 2006 Tulsa Community College Exit Survey. The Exit Survey is an instrument that is administered to assess the perceptions of students who have completed either a certificate or a degree program at Tulsa Community College. Graduates are also asked to complete a demographic and educational/employment status survey six months after their last semester at TCC; see the 2005-2006 Alumni Survey Report for the results of that assessment.

A new Exit Survey was designed as a tool that can be used by individual offices (e.g., Associate Deans, Deans, Provosts, etc.) to help implement educational objectives and track the success of educational outcomes at Tulsa Community College. The new instrument is meant to distinguish students' perception of their TCC experience and parallels TCC's general education learning goals. A factor analysis performed on preliminary results affirms the two-dimension design of the survey; these dimensions are defined as follows:

Dimension 1: The extent to which TCC experience contributed to knowledge, skills, and personal development

Dimension 2: The extent to which TCC coursework emphasized critical thinking skills

Graduating students were also asked to indicate whether they had taken any developmental (non-credit) courses, as well as any service-learning, English as a second language, study skills, Honors or Internet courses. This information is used to draw comparisons between each of these student groups and test for significant differences (at the .05-level) in their responses to the survey. Further, respondents reported various demographic information, such as employment status, current salary and parent's educational background. This information will be used as a baseline measure for changes in the employment and educational circumstances of TCC graduates; the alumni survey, administered six months after graduation, will be used as a

second measure to indicate this change. Results tied to demographics may also be used for institutional applications for state and federal grants. The complete survey is presented in Appendix A as it appeared to the potential respondents. Documented student comments are presented in Appendix B.

Subjects and Procedure

During the academic year 2005–2006, Tulsa Community College conferred 2,361 degrees and certificates for 2,207 individuals. The Counseling and Testing Offices at each campus administered the Exit Survey to students during their graduate checkout each Fall, Spring, and Summer semester of the academic year. Table 1 contains selected demographic characteristics of these graduates. The percentages reported in Table 1 are based upon data obtained from the TCC Student Information Systems (SIS) database. The distribution of these demographic characteristics is similar to the overall student profile for Tulsa Community College.

Table 1. Demographic Characteristics of Tulsa Community College Graduates 2004-2005*

Gender				Major	
	Percent				Percent
Male	31.4%			University Parallel	68.4%
Female	68.6%			Workforce Develop.	31.6%
Age		Tulsa County		Race	
	Percent		Percent		Percent
16-21	28.7%	NE	7.5%	White	76.2%
22-31	40.1%	NW	10.9%	African American	8.6%
32-41	19.1%	SE	38.3%	Asian	2.4%
42-51	9.2%	SW	10.9%	Native American	7.3%
52-61	2.4%	DT	7.3%	Hispanic	2.9%
Over 61	(n = 10) 0.5%	Other Counties	25.1%	Other	2.5%
Campus				Educational Objective	
	Percent				Percent
Metro	39.4%			Certificate	12.6%
NEC	16.2%			Degree	87.3%
SEC	34.5%				
West	9.8%				

* Based on FOCUS Report 2005-2006, Unduplicated (N = 2,207). Percentages may not sum to 100% due to rounding.

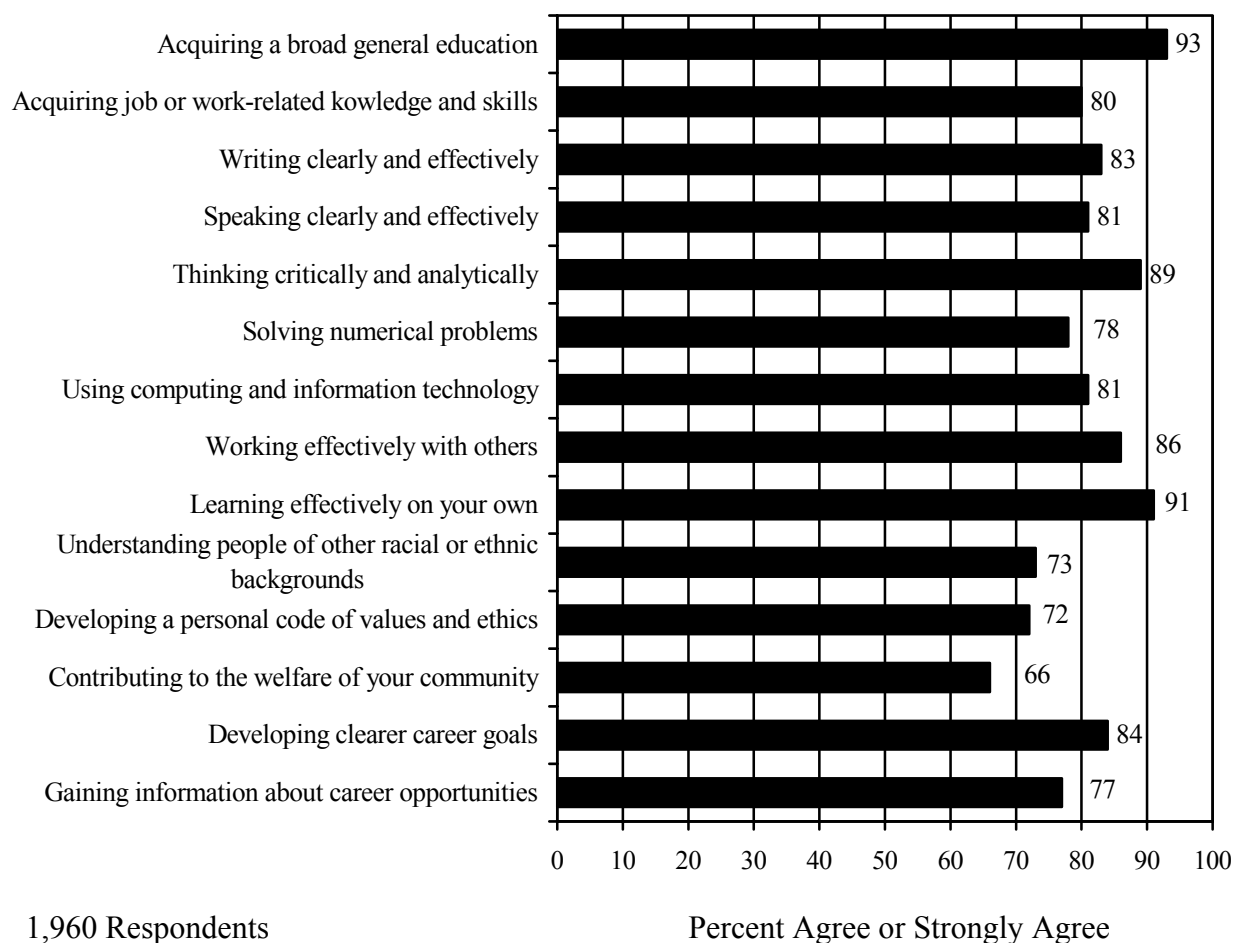
Results

The survey consists of two distinct dimensions to assess specific elements related to the TCC student experience. Results from these dimensions are reported in Figure 1 and Figure 2. Additionally, results of statistical analyses that compare responses based on course type are presented, followed by self-reported demographics and students' overall perceptions of TCC.

Dimension 1:

Fourteen items were used to assess the extent to which the TCC experience contributed to their knowledge, skills, and personal development; the majority of respondents (80%) indicated agreement to these items. Results from each item are presented in Figure 1 below.

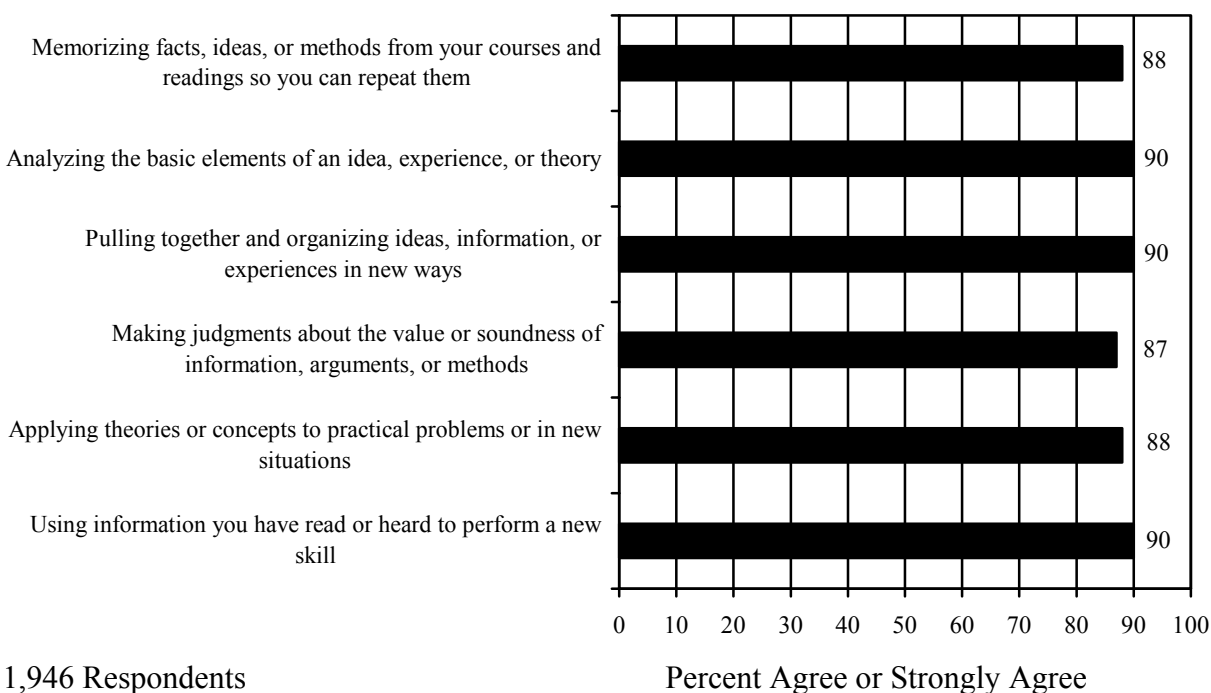
Figure 1. "To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in the following areas?"



Dimension 2:

Six items were used to assess the extent to which students agreed that TCC coursework emphasized critical thinking skills; the majority of respondents (87.4%) indicated agreement to these items. Results from each item are presented in Figure 2 below.

Figure 2. "To what extent did your coursework at TCC emphasize the following?"



Course-Type Comparisons:

Respondents had the opportunity to indicate whether they had taken specific types of courses during their TCC experience. These course types include developmental, service-learning, and Internet courses as well as study skills, honors, or English as a second language (ESL) courses. Noteworthy is that almost one-fourth of respondents (21.0%) indicated that they had taken at least one developmental course at TCC, while almost half (48.6%) indicated that they had taken at least one Internet course. A *t*-test was performed for each course type, comparing the Dimension 1 responses of those who did and those who did not take courses of

each type. The analyses revealed statistically significant differences (at the .05 level) in responses of students having developmental or service-learning course experience. Students who took at least one developmental course reported higher agreement to Dimension 1 questions (86.7%) than those students who did not take developmental courses (79.4%). Likewise, students who took at least one service-learning oriented course reported higher agreement to Dimension 1 questions (85.9%) than those students who did not take service-learning oriented courses (79.8%). No statistically significant differences in responses were found between students who did and who did not take Internet, study skills, ESL, or honors courses.

Self-reported Demographic Information:

In addition to the two main dimensions of the survey, students were asked to respond to supplementary questions detailing their overall TCC experience, current employment situation, and future educational objectives. Of the respondents, 28.9% indicated that they were the first generation in their family to attend college. An analysis revealed that more of these students (84.0%) agreed that their TCC experience contributed to their development than students who were not first-generation (79.7%); the observed difference is statistically significant.

Of the 72.2% responding that they are employed, 52.2% are working full-time, 90.8% work in the Tulsa area, and 25.5% earn more than \$25,000 per year. One-third (35.1%) of the respondents indicated that they were already working in their major or closely related field prior to graduation. Three-fourths of the respondents (76.2%) are currently continuing their education, while another 19.2% plan to continue at some time. Two-thirds (69.3%) believe TCC more than adequately prepared them to continue their education, and 75.5% indicated they would be “very likely” to repeat their TCC experience if were given the opportunity.

Appendix A

Exit Survey as it Appeared to the Potential Respondents



Exit Survey

Name _____

Date _____

Directions

Completely darken the circle beside the answer that best fits your response.

5 = Strongly Agree

4 = Agree

3 = Neither Agree nor Disagree

2 = Disagree

1 = Strongly Disagree

To what extent has your experience at TCC contributed to your knowledge, skills, and personal development in the following areas?

- | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 1 | 2 | 3 | 4 | 5 |
| 1. Acquiring a broad general education | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Acquiring job or work-related knowledge and skills | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. Writing clearly and effectively | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. Speaking clearly and effectively | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Thinking critically and analytically | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6. Solving numerical problems | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7. Using computing and information technology | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8. Working effectively with others | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9. Learning effectively on your own | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 10. Understanding people of other racial or ethnic backgrounds | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 11. Developing a personal code of values and ethics | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 12. Contributing to the welfare of your community | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 13. Developing clearer career goals | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 14. Gaining information about career opportunities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

To what extent did your coursework at TCC emphasize the following:

- | | | | | | |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | 1 | 2 | 3 | 4 | 5 |
| 15. Memorizing facts, ideas, or methods from your courses and readings so you can repeat them | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 16. Analyzing the basic elements of an idea, experience, or theory | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 17. Pulling together and organizing ideas, information, or experiences in new ways | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 18. Making judgments about the value or soundness of information, arguments, or methods | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 19. Applying theories or concepts to practical problems or in new situations | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 20. Using information you have read or heard to perform a new skill | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Which, if any, of the following have you taken at TCC? (check all that apply)

- 1 Internship, field experience, co-op experience, or clinical assignment
- 2 English as a second language course
- 3 Developmental (non-credit) reading course
- 4 Developmental (non-credit) writing course
- 5 Developmental (non-credit) math course
- 6 Study Skills course
- 7 Honors course
- 8 Internet course

Student ID:

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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please enter your student ID to the right and continue by completing items on the back of the survey.

At which TCC campus did you most frequently take courses?

- 1 Metro
- 2 Northeast
- 3 Southeast
- 4 West

I am currently:

- 1 Employed in my major field
- 2 Employed in closely related field
- 3 Employed in different field
- 4 Unemployed - looking
- 5 Unemployed - not looking

If you are currently employed, please provide the following information:

Company Name: _____

Mailing Address: Street: _____ City: _____ State: _____ Zip: _____

Your Job Title: _____

We periodically survey employers to help determine the effectiveness of training & education at TCC. If we may contact your immediate supervisor for such a survey, please indicate the following:

Supervisor's Name: _____

Supervisor's Job Title: _____

Employment Status:

Estimate of Annual Salary:

- | | | |
|-----------------------------------|--|--|
| <input type="radio"/> 1 Full-time | <input type="radio"/> 1 Below \$15,000 | <input type="radio"/> 4 25,000-29,999 |
| <input type="radio"/> 2 Part-time | <input type="radio"/> 2 15,000-19,999 | <input type="radio"/> 5 30,000-35,000 |
| <input type="radio"/> 3 N/A | <input type="radio"/> 3 20,000-24,999 | <input type="radio"/> 6 Above \$35,000 |

Employment Location:

- 1 In Tulsa Area
- 2 In Northeast Oklahoma
- 3 Elsewhere in Oklahoma
- 4 Outside Oklahoma

If you had it to do over, would you go to TCC again?

- 1 not at all likely
- 2 somewhat likely
- 3 moderately likely
- 4 very likely

How well did TCC prepare you for continuing your education?

- 1 Very poorly
- 2 Less than adequate
- 3 Adequate
- 4 More than adequate
- 5 Exceptionally well
- 6 Unable to judge

What is the highest academic credential you have earned?

- 1 Associate degree
- 2 Bachelor's degree
- 3 Master's/doctoral/professional degree

Continuing Educational Objectives:

- 1 Continuing at Oklahoma 4-year institution
- 2 Continuing at 4-year institution outside Oklahoma
- 3 Continuing at 2-year Oklahoma institution
- 4 Continuing at 2-year institution outside Oklahoma
- 5 Not currently enrolled but plan to continue my education
- 6 Not currently enrolled and do not plan to return to school

Which response best describes your parents' educational background?

- 1 Both parents completed a college degree
- 2 At least one parent completed a college degree
- 3 At least one parent completed some college courses
- 4 Neither parent attended college
- 5 Do not know

Please use this space to provide any additional information about TCC:

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY

May 2006

Appendix B

Comments from 2005-2006 Graduates

2005-2006 Exit Survey - Student Comments

ScanID	Student Comments
11	The interest courses are wonderful and really prepare you for the next level. I have not had any bad experiences at TCC. They have all been positive including classes, staff, professors and fellow students. Thank you.
12	My TCC experience has been awesome. I have been involved in organizations as well. I feel like TCC offers a great educational experience. Thank you
40	Thanks for the education!
60	I enjoyed my time here, and I liked every teacher I had at the Metro campus
63	Every score of 5 given is because of [...]. She has far exceeded my expectations of a teacher. She became my mentor and eventually my friend. [...] provided the curriculum and experiences needed to make decisions of my academic future. If I had never met [...], I very well may still be confused uncertain about my career goals.
64	Thanks for the last three years.
68	Thank you! Happy Holidays Love, ...
69	Experience in classes of 60 would have helped when transferring to a well known school.
76	My classmates and I are disappointed that so many classes were cancelled. More info. In lecture such as instructor / pharmacist's (job experiences) should have been taught above & beyond book assignments
82	The paralegal program taught by [...] is excellent and recommended.
90	NO Shuggy
110	the financial aide office takes too long + is not considerate of the needs of students while doing paper work.
122	I plan on taking more TCC classes. My true degree would be in engineering but since a lot of the TCC classes required for an associate in engineering won't transfer im filling for a degree in liberal arts.
127	Thank you.
132	I fine that my experience at TCC has been rewarding and, because of my determination to achieve my goals, will move on to a four-year university in the Florida area. Thank you TCC for offering these classes at a discounted rate(compared to other schools).
141	I believe that the beginning computer course needs to stress more hand on training in class than the book work. Students wlw are not well educated in computers do not realize that until you have hands on training you will still need to receive perfect your skills as you move through your skills. When I compare my former instructors class with classmates, she received more hands on computer. It makes a difference.
165	The pharmacy tech program has been a big disappointment. Instructors have been no shows and multiple absences. I arrive on time, I expect them to do so also. Lack of organization & communication. I feel cheated of my education while in this program and I have taught the material to myself!

ScanID Student Comments

- 166 Returned to college to complete pre. Req. for med. College applic. TCC courses - evening-small groups- extremely good instruction. Thank you.
- 170 I took administrative + Cert classes audit has prepared up + over what I needed to know. I heard they did away with the program well they need to bring it back. Advertise it.
- 173 I always had fantastic teachers at TCC!
- 177 I loved TCC, the only problem I had was that the advisors' at the southeast campus gave me classes I didn't need. Wasting my time & money.
- 183 Did not like how stingey the computer labs became with nursing student's use of the facility. Other than that, I had a great experience with no debt.
- 249 Courses were excellent in the main. I encountered only one professor that simply put yo through the paces and feel as though I earned my grades. Counsling was very helpful and I will need continuing help as I apply to 4 year institutions
- 250 other than the media department at metro, I am saddened by the lack of help and wisdom from other departments
- 255 I enjoyed taking classes at TCC. I feel it has prepared me well if I wanted to go on to another college.
- 260 I had a bad, if not horrible , time communicating with TCC. People don't return calls, miss appointments, and are down-right rude! The course selection for journalism isn't that great. [...] is NOT helpful, and never returned my phone call, or helped me in any way. (she promised to call over a year ago!!)
- 271 have had excellent courses + teachers throughout my years here!
- 278 I had a couple of very good instructors during my time at TCC, some were quite bad though. Financial aid office needs a lot of work, very disorganized, not very helpful. During my early time at TCC it seems that people were a lot more helpful than the times I got closer to graduation.
- 283 As a whole, I had almost nothing but exceptional experiences at TCC. I'm glad I attended school here.
- 287 TCC was a great school. I thank everybody for all the help they done. Helping me with many problems I had.
- 300 when talking to students from other colleges they always say that the staff is rude and impattiene with them. I always brag that I have never had a bad experience w/TCC!
- 304 I have had a great experience here with learning, students, and teachers. I would, and have, recommended TCC to others.
- 308 continuing with transfer option to northwest missourri state Univ "management" which will require additional courses @ TCC. I would like contact information about this program
- 309 thanks to all - great teachers, staff
- 311 Thank you! Especially for payment option plan.
- 313 it was a great expereince
- 314 not everyone is a teacher, but the professors in Resp Therapy were! Thank you, for very enjoyable experience

ScanID Student Comments

- 322 I plant to continue taking my pharmacy prerequisites, after graduating from pharm. Tech progra in this (Fall) semester
- 326 it is a great school with great people.
- 331 I enjoyed my Here!
- 334 many of my credits for interior design did not transfer to OSU causing me to complete a 4 year degree in 4 1/2 years. Advising at TCC was very poor in preparation for transfer to OSU.
- 342 Great experience. Learned a lot about life + had fun doing it
- 343 TCC is a good school, but I don't feel like I was prepared for OU.
- 360 exceptional school! I enjoyed the price & convenience!
- 364 great school! Wonderful teachers!
- 380 it is a great school
- 381 thanks
- 385 I love TCC!
- 388 the instructors were exceptional and the invironment provoded all the latest technologies and comforts
- 389 continuing education for my Rn degree @ TCC
- 405 TCC was a great way to begin college studies and I would recommend it to anyone that has plans to attend college
- 416 I enjoyed my experience with TCC + would inform others of the benefits here.
- 420 great value. Highley recommended
- 432 one thing I didn't like about TCC. The financial aid department never was situated always disorganized. Needs to be more helpful. Never had a clue what they were talking about. Academic advisement is a very friendly, helpful department.
- 433 More focus need on colture and diversity especially from a religious stand point
- 446 I had a very good experience
- 447 thank you!
- 448 great experience! Thank you very much.
- 454 I have found that I actually like TCC better than the 4 yr. University I transferred to. Thanks!
- 461 I love the availability of classes (times and location) and the heart of TCC in helping people on tulsa obtain an affordable education to get them where they want
- 462 I love TCC and I would take more classes here if I lived closer and if TCC would offer upper level classes
- 465 I have enjoyed and benefited by my classes at this institutuion. Many of the professors have been pleasant and informative. I am an older student and it has been difficult being in classes with mostly very young students at times. Uncomfortable may be the more correct word for this.

ScanID Student Comments

- 469 good junior colleges
- 475 Teachers + staff are great! Have a great life. Thanks for all the help. I know I can become somebody special. Again Thanks!
- 481 I've had a good experience at TCC.
- 484 I had a wonderful experience here, the teachers were very encouraging and courses very helpful
- 485 in the past 3 years I've attended TCC I have greatly enjoyed my classes I especially the internet courses. My biggest complaint is the administrative aspect of the college. Overall (not all the time). I have been very dissatisfied with all the administrative processes. The staff is unknowledgeable and unorganized. As stated earlier this is and overall opinion of my experience, but not and " every time occurrence".
- 490 T.C.C. Has some of the very best instructors I have had yet. Class sizes are usually small, and the instructors are usually retired teachers. I have taken classes at OU + OSU. TCC has the most knowledge staff. Thanks T.C.C.
- 499 get me out of this place
- 501 working on beter staff - student communication would be a plus
- 502 I found all of the teachers very helpful, they made the classes fun and interesting. I enjoyed attending TCC.
- 507 instructors very helpful & knowledgeable
- 508 I enjoyed most classes, however, I received and F in college algebra the first time I took it because the teacher was an adjunct + inept and failed to provide me w/ the knowledge I needed to pass the dept final. The Dean of Math + Science was very uncooperative in this matter.
- 509 thanks for giving me a second chance in life, your teachers, [...], [...], [...] changed my life. They are the Best.
- R.D.D.
- 513 Keep up the good work. Teaching people is a hard and demanding task.
- 518 Thanks for Everything.
- 521 excellent teachers who make sure their students understand the material. Great school to go from high school to a university
- 524 a good place to start with
- 531 I liked the variety of times that classes were offered
- 540 Great class time options; easy to schedule my classes around my job. Fin. Aid area was a little difficult to deal with, some where not very helpful.
- 550 thank you - more than I expected when I enrolled!
- 553 Since I have not graduated yet and have not began to continue my education, I cannot judge how well prepared I am. I have a full understanding of what will be expected of me. After I have applied the knowledge + skills I have learned and I receive the results of my applications; I will know how well TCC prepared me.
- 558 excellent education. Not happy w/ academic advisors or financial aid. However situation was resolved w/ academic advisor

ScanID Student Comments

560	this is a great school, I have enjoyed it.
564	It would be helpful for all involved if "Black Board" remained open for all courses at least a week after their conclusion.
567	I am sad that this is not a 4-year university. I love it here. My highest compliments go to [...] + [...]
572	your performing arts, (music) is great. The instructors are top notch professionals!
590	I really enjoyed being at TCC. My teachers were great and helped me learn a lot.
601	Vet tech program awesome!!
603	Tcc has a lot of great qualities. One of the least best qualities I've had in my experience here is communication. The lack of communication here is a big problem. It wastes the students time along w/ the faculties time. Communication between departments could be improved.
611	Really enjoyed my experience + education at TCC
615	Doing great! Thanks for everything!
624	I think internet classes got a bad report as being easy classes. So some of them try to make up for that and some of them are too hard require too much work. I.e, internet comp. But that's it.
626	TCC has renewed my enjoyment in the learning process. I had been out of school for approx. 14 years and, I didn't believe that I could compete with the other students, I look forward to finishing and then using my knowledge for others.
627	my only regret is not enrolling sooner.
634	I would like to commend TCC for offering a course on children with special needs. I have never encountered a class that taught me so much about children with disabilities and the causes of those disabilities. This class should be offered to all early educators.
635	It was a fantastic experience
637	TCC has been a very good experience for me, giving me more confidence in myself and my skills.
645	[...] has been an inspiration to me and my success here at TCC. She is highly appreciated
646	I think [...] has been above and beyond on doing her job. She was very helpful with my planning for this degree
649	wonderful college and majority of instructors very helpful in completing classes
653	I'm very glad TCC is valuable and has been such a great preparational tool for life. I love the staff and the education I've received.
655	liked west campus the best - friendlier, more helpful LRC was awesome!
658	continuing ed = moving on to OU of tulsa nursing program in fall 2006
668	I enjoyed my time at TCC and will encourage others to attend

ScanID Student Comments

- 671 I believe that TCC has helped me beyond explanation! I had a lot of fun here + I learned so much. Thanks!
- 680 it's a shame honors classes are reserved for those students who do not work during the day. I could have easily been an honors student, but there were'nt enough classes available online or in the evening for me to complete the program.
- 698 excellent institution. Internet courses are well designed.
- 724 I have been extremely happy with my experience at TCC. I just wish I'd started years ago!
- 726 Most of my college credits were earned at another institution so I don't feel like this questionnaire applies to me as much as it might to other students
- 729 I would like the instructor, or person responsible for internships to make Where they place the student has an opening. My internship site did not have an opening, and now I am having trouble finding a job
- 736 you RAWK
- 737 I tried to swap majors to radiology and felt more personal pressure to succeed.
- 738 it's a good school to get a two year degree
- 741 due to the limited types of classes taken at TCC, some of the questions did not apply to me. I did, however, answer them as best I could. For the classes taken at TCC, it has been a great experience
- 745 I enjoyed the experience here at TCC. Majority of the teachers were very helpful + went beyond their call of duty. It has been good.
- 771 thanks
- 780 I feel that the nrsg. Program taught me theory, and not practical.
- 784 there should not be an area where a student is over rewarded.
- 785 I couldn't have completed my education at TCC if it had not been for the flexibility of your classes- telecourse, internet, etc. All the teachers have been wonderful with only one exception. I hope my next school is as great as TCC!
- 786 TCC has been a great experience for me and I think the faculty and staff are exceptional! Thanks for a great 2 years!
- 795 need more congruency between nursing levels No one integrates objectives / knowledge throughout should maybe have one course for whole two years
- 815 -good experience
-nurturing environment
-there's a need for more financial help for international students
- 832 cafeteria food is too expensive and lacks variety!
- 837 the cafeteria does not provide a wide enough variety. It also way, way too expensive
- 845 bookstore needs a new system, for everything!
Unorganized & usually do not have books/ packets that we need, before classes begin
- 862 I think TCC does a good job preparing students for an education + the career world - also it's still affordable - a major plus - not everyone can afford the larger colleges

ScanID	Student Comments
870	I have enjoyed all my classes. The teachers are wonderful! Great school and I will really miss it when I graduate
879	would like to see the contract course divided into two sections - one for common law- the other for the UCC.
900	LPN BRIDGE PROGRAM NEEDS A MAJOR OVERHAUL STARTING WITH A RE-ORGANIZATION!!!
907	Major reworking needed in procedures used by the financial aid office. Online only courses are a bad idea.
910	simply this: please continue to offer good courses with well-educated staff and try never to sacrifice the quality of the education that you offer at TCC.
917	doesn't really prepare for how hard a 4 year college can be. TCC can have highschool like teachers/ classes
918	some teachers do not use the internet courses to it satisfactory.
919	while I was attending TCC, they discontinued my major (print journalism) + switched me to PR (without my knowledge) as far as the classes, they're ok, but your journalism courses are, in my opinion, extremely poor. More hands-on work is needed. Thanks
933	not all (many) TCC students (myself included) have internet/ computer access outside school. The computer concepts course is too vague, and maybe could be lengthened (1 + 11) or (hopefully not) shortened
936	The honors program is the best TCC. I think the honors class prepared me for OSU more than anything else
944	I think TCC is a wonderful school, and I highly recommend it to my students,
967	I feel that if anyone wants to get a start in going back to school TCC is the appropriate place to start. This institution is a great asset to our community for people of all ages.
969	TCC has provided a number of invaluable experiences and opportunities. It's apparent that the the institution, as well as a large majority of the faculty and staff, truly cares about the success of the students, and it's deeply appreciated
980	one very positive quality about TCC is that in the higher level classes offered here, the professors have complete knowledge of the course, but make an effort to ensure the student understands the important topics as opposed to simply running through the entire course to cover everything
982	I will miss TCC! I wish the 4-year schools were as user friendly. I loved all of my instructors and my classes were all wonderful experiences. Thank you!
985	My experience at Tulsa Community College was great as an international student. I really enjoyed it. Thank - you.
986	very helpful in finishing up my education
999	I have been at T.C.C. for 5 semesters. I have loved the instructors and the school itself. My home campus is N.E. but I absolutely love N.E. + metro campuses, I would recommend T.C.C to everyone looking to enter college
1006	TCC was a great experience that I did not plan on having. I am proud to be a student here

ScanID Student Comments

- 1008 some of the courses were excellent others were not good. My experience has been that TCC is lacking on preparing students to write effectively. This may have to do with the fact that I only took 6 classes here, and very few were humanities and no english
- 1031 a very great school! I have enjoyed every minute. Thanks to all.
- 1035 [...] is an excellent instructor
- 1040 TCC could be a wonderful place to learn, but they need to invest in quality teachers. I was let down w / their skills.
- 1059 very good school
- 1061 great school!
- 1062 the financial aid office at metro campus needs a lot of work.
- 1073 TCC has been a great experience and I am going to miss it.
- 1075 TCC needs to create away for those that have exp that surpass that of the class to test out. I was forced to take about 4 classes (photoshop, flash,multimedia 1,2), in which I learned nothing due to knowing more than the teacher. This was due to job exp and the deal would not allow me to test out - thus losing about \$1500.
- 1076 Thank you for making it possible and easy to transfer to OSU
- 1086 I really liked the 1-3 week courses before semesters + during breaks - - offer more of those
- 1093 My tenure at TCC provided a unique perspective to the current educational mindset of teaching, training and preparing individuals for future opportunities, dreams, of goals. In retrospect , my educational experience at TCC fulfilled my goal of being introduced to another world I did not experience growing up - business, business language, and business mindset. During my tenure at TCC, I have experienced various industry work opportunities and there are two observations I have witnessed: the real world business model and the educational systems business model. They are not always , or most always, the same. Therefore, persuing a college degree is another venue for promoting personal growth creating a broder horizon whereby an individual may approach the fullfillment of his or her dreams,
- 1094 great class schedule.
Great selection of degree options.
Great perdonnel workers offices
- 1095 I enjoyed my time here + refer school to other students
- 1097 the staff at TCC was great. They were caring , very understanding and were passionate about teaching
- 1099 very good school.
- 1101 great instructors & program director. Really worked w / me to accomplish goals
- 1115 very well known across oklahoma
- 1122 I enjoyed the experience that I had a TCC, it will be very memorable
- 1134 stop canceling classes people need! If 5 sign up let them take the course!!!
- 1153 I feel very prepared for continuing my education @ a 4 year university! Thanks!

ScanID Student Comments

- 1193 -please use some of our tuition money to invest in chalk for the pool cues in the lounge area. (metro campus)
- Tcc has been a fun and rewarding , very educational experience and I'm glad I attended
- 1195 I think that [...], [...] + [...] were great instructors. These 3 teachers are the only ones that actually prepared me for the MCAT I actually learned lots f information that I'll carry with me. They actually encouraged learning information instead of memorizing. TCC is a great college but more efforts should be put into havint part-time professors actually teach you rather than memorizing. This way you remember what you've learned.
- 1201 Thank you. I hope one day if asked how I got to enjoy the better life I can say proudly "It all started @T.C.C."
- 1204 I took a few classes at TCC which is why TCC didn't contribute much to my total knowledge
- 1205 TCC was awesome. I really enjoyed being here. People care about you here and you feel comfortable.
- 1210 I am very disappointed with this school. TCC never tells you about financial aid or that you may not get it with to many hours. I got screwed from this school and noone cared. I am a single mom with 3 kids trying to better myself and you guys would not give me my financial aid that was already awarded to me. Word of mouth is a strong thing and I am going to make sure that everyone I know knows that TCC does not care about anyone but themselves
- 1218 sianora - adioa - ciao - good ritenz
- 1224 I've enjoyed my 2 years @ TCC. My only complaint is the many classes that are not able to transfer to TU.
- 1241 way too liberal bias.
- 1242 I have had the pleasure of learning from some of the finest instructors available. I highly recommend TCC to any and alll Education. Thank you so much for the knowledge you have provided me. I am well prepared for the next step
- 1251 I have appreciated the help and understanding that I have received in regard to my disability.
- 1264 I met many teacher that were highly capable in their field.
- 1271 most of the questions were things I knew how to do before coming here and did not need TCC to teach me how to do them
- 1273 I enjoyed the time I spent at TCC. Without the courses and good people in advising, I wouldn't be where I'm at today! Thank you!
- 1280 it's a great school, but the staff in offices seemed to not care about what happened to the students. I scheduled appoinments at TCC in the past + they wouldn't even show up - some teachers don't know what they are talking about also.
- 1281 had a pleasant experience, enjoyed meeting professors, and faculty. Great way to start your education, very economical, provides a way get started.
- 1285 I would highly recommend it
- 1289 I have really enjoyed my time here at TCC.

ScanID Student Comments

- 1297 thank you
- 1303 Need more help avail. For physics, chemistry
- 1313 I love the teachers and counselors at TCC. Most of the teachers I encountered were more than willing to help me with not only class material, but also career advice. Thanks TCC!
- 1317 I think my biggest problem was being notified the day before class about cancelled classes + hardly anything being open that late in enrollment. I don't know if it's possible to fix that though
- 1329 [...] is a wonderful german Prof. I wish more german courses were offered past level It took longer to receive my degree due to lack of courses offered.
- 1330 I really enjoyed my time at TCC. It was a great learning experience and very much worth the time and money. Thanks !
- 1337 I was extremely impressed with almost all of my instructors. The level of education provided by TCC is exceptional
- 1370 Two of my sons attended TCC and myself. My first son got his associate degree the second one still attends. The whole family likes it because teacher-student relationship is more personal.
- 1371 TCC is awesome
- 1372 I am very satisfied with the education I received from TCC! The professors were very helpful + understanding!
- 1373 The waiver to choose not to take Int. algebra and move on to college algebra needs to be presented and closed with a positive spin. Otherwise the student leaves with a negative cloud overhead(repeating the risk + internalizing!)
- 1384 as an older student, I had concerns about keeping up and participating in class - thanks to my teachers and fellow students each class I took, I enjoyed and succeeded.
- 1396 My only complaint would be that for my transfer program very few of the classes actually transferred. I felt it was somewhat a waste of time to take som many classes that would not count at a 4 year university.
- 1398 Great experience
- 1400 I will miss this place + all the friends I made
- 1407 I really enjoy going to school + working here. I have made tons of friends + have gain a great knowledge base for going on.
- 1408 the flexibility of the schedule offered for the classes is what allowed me to complete my degree. Thank you.
- 1410 most of my professors have been expectionally helpful and friendly. They would do anything to help you pass
- 1413 I loved TCC. I have attended many other colleges and universities and TCC is my favorite of them all!
- 1416 I've transferred to NSU so I'm still working part time. TCC has a wide deversity through student associations that helps to understand different cultures.
- 1418 The H-R course is outstanding!

ScanID	Student Comments
1420	As an older student, I have been very happy with my education and how I have been treated here at TCC. I believe it is a great place for any student to get their first two years of college.
1428	most teachers are great! Especially [...] ...!
1438	offer all required classes for degree on a regular basis, even if limited enrollment.
1443	graduating undergrad from NSU
1451	I think high school seniors would be very satisfied with coming to TCC then going to a 4 year college. I am very satisfied.
1452	I have had a great experience at TCC. In fact, I plan on working on some more minors here at an outstanding college
1453	I have had a pleasant experience at TCC. The enthusiasm of the instructor seemed to be the factor that most paralleled the quality of the class. The interior design program needs and overhaul. The staff-to staff communication was poor. The lack of technology (computers in class rooms, etc.) available in the design lab was ridiculous. I have learned most of what I need to know to enter the Interior Design career, but I think more emphasis should be placed on preparing written documents (specifications, etc.) and the program needs a course on materials(textiles, etc.).
1460	I am very proud of myself for completing TCC, however I would not feel the way I do without having wonderful teachers and a wonderful school system like TCC. Thank you
1467	I had the privilege to meet some interesting people at TCC. I had good instructors and some are extra ordinarily good.
1481	I took most of my classes at the northeast campus as fast track classes. I was very impressed with the instructors and the amount of knowledge I obtained in the short periods of time. I highly recommend these classes to other students working full time jobs as well.
1511	TCC allowed me to continue my education as well as keeping myself out of debt! This college has not only prepared me to further my education at a four - year institution, but also allowed me to be pro-active about my education.
1512	I've been to these different community college and tcc by far has prepared me the most for the real world
1513	great school + great faculty. The only consistent negative that I've encountered has been in finding a reliable study location (the LRC frequently opens late and other study locations, such as the math lab, can be quite noisy).
1524	I loved my experience at TCC - wish it was a 4 year college!
1526	TCC is a great school. I have really enjoyed my education here at TCC.
1545	overall experience was good. Financial aid was very frustrating and made it difficult to concentrate on school sometimes. They were not very helpful and were rude most of the time.
1552	I transferred to TCC from 4-year institution. They more than met my needs. They prepared me for the future and the rest of my college experience
1556	My experience at TCC has been a great one. I am much older than your average student, and TCC made me feel comfortable and accepted, the teachers are very warm and care. I would of never made it this far without their encouragement.

ScanID	Student Comments
1561	I had a wonderful 2-years at TCC. The instructors were all terrific + I learned valuable skills that I will now have forever.
1563	Thanks TCC!
1566	Was not aware that Interior Design Classes would NOT Transfer completely to a 4-year & took some classes that were advised that were not necessary. Dissappointed that only receiving a Liberal Arts degree.
1572	I am thankfull to all the instructors & faculty of T.C.C. Who made going to school here a positive experience.
1582	most instructors exceptional! Sometimes office staff is lacking knowledge of basic questions asked by students. Sometimes office staff has been rude, while others were helpful + caring. TCC should not make students drive to classes that are cancelled.(must be better way) my TCC email not that user friendly. Overall, my TCC experience has been good + some of my instructors were fantastic
1585	I think my classes have been great, and the teachers here are amazing. The art department, especially, is phenominal!
1590	This has been a great place to learn and grow. I've had the privelege of living at home and paying lower tuition while receiving a quality education in my major field (music). I am happy to say I will soon be and alumnus of T.C.C.
1593	A very special thank you to [...] advisor / counselor @ TCC-S.E campus
1606	[...] is the best teacher anyone could ask for. If all my teachers were like him I would be a 4.0 student.
1621	The work load is harsh but after going to OSU-okmulgee, TCC is the best option here in town for anyone who doesn't know what they want to do or helping them make the path toward their goal.
1622	thanks
1623	I really enjoyed my time here, very valuable resource
1624	Attending TCC was a wonderful experience. The classes were pretty small + that let my instructors give us on on one attention. I also was very happy with the patience of my instructors and the low cost of classes. The class hours were also very ranged so I could work while I attend.
1625	if I could get my 4yr here I would! Going to miss this place!
1630	TCC has been a great experience, it has given me a great foundation, and I hope to continue my education (with my associates) and become successful
1641	U guys are great. Keep up the good work
1643	My experience @ T.C.C.were great. I enjoyed attending classes here and feel very prepared to continue on @ NSU
1644	I wish that the counselors had been more available to me when I started at tcc with helping me take courses that affiliated w / my major. [...] and [...] have been very helpful and they are the the best!
1657	TCC has provided a convenient, interesting, enjoyable alternative and I would highly recommend TCC to others

ScanID Student Comments

- 1678 information for transferring to OSU-Tulsa or OU-Tulsa could be much more clear. Advisors would have been much more helpful. Consistent information from all advisors. Clear concise description for each class offered.
- 1684 The ladies that work the gym are outstanding.
- 1688 [...] was so willing to help me after & before class & accept me back in BIO. After dropping. [...] was an amazing psych. Teacher. She went above & beyond.
- [...] was the teacher I had my 1st semester here & he opened my eyes to all new perspectives
- 1689 Some departments have organizational + communication problems. Losing transcripts, delays in F.A. not encountered any where else.
- 1691 There are only three teachers out of my entire experience that I didn't like. Overall I love TCC and I'd recommend it to anyone
- 1703 I would highly recommend TCC classes to anyone
- 1713 - [...] is the most caring and competent person @ S.E. campus
 - Please reform your consortium student program re: financial aid + payment deadlines
 - release your monopoly of undergraduate courses in the Tulsa metro area - this is unamerican
 - please re-think your enrollment of high school students - it waters down your effectiveness of classroom learning
- 1745 Keep counselors more informed and when they leave please give notice so the student knows that the counselor is leaving.
- 1746 I wish I could take more classes at TCC.
- 1758 Make it possible to buy the samebook at each campus. When different campuses use different text books I am led to believe that the education is better at some than others. I could understand different colleges using different books, but not the same college
- 1759 thank you so much for an awesome experience!
- 1760 I used to make fun of TCC when I was in highschool...4 yrs. Later...I'm here and I could not have been any more wrong. TCC has been great! I have really enjoyed taking classes here.
- 1764 Good foundation for success academically. Consider something like welcome week to inform new students about campus organizations
- 1767 (SE) TCC does not enable handicapped students w / access to elevators, also railings @ TCC metro are very loose + dangerous for people with physical disabilities.
- 1771 It has been very rewarding / Returning back to school after we received a graphic degree / it was hard, but it has been worth it.
- 1777 TCC provided a wonderful learning environment
- 100004 Great experience! Helpful staff that gave great encouragement.
- 100015 Thank You!
- 100028 My time here was thoroughly enjoyable and valuable. The H.S./Pre-Social Work courses were fantastic. Can't wait to complete my master's; I may even go on to get my Ph.D.! Thanks so much for the great job you're doing.

ScanID	Student Comments
100055	[...] and [...] in the counseling center are extremely helpful and kind people, who made my experience at TCC pleasant.
100066	TCC's International Language Center is quite impressive. Keep up the good work.
100070	Student organizations - helped improve social & group-working skills Encountered little (if any) admin. Problems. Teachers (professors) well-energised & well-organized
100091	TCC's online course availability far outweighs the choices that most 4 year universities are offering. TCC is far more technologically advanced than most institutions I have checked out. Online courses make it possible for non traditional students to have the chance to earn a degree.
100101	All staff very helpful and informative, especially considering how little I knew about enrollment, financial aid and transfers.
100108	Please keep up the availability of courses. Especially at satellite locations (Owasso High School).
100111	I have enjoyed the past 2 years and I'm sure I will be back to take more classes for "fun" in the future.
100114	More information was needed in regards to graduation certification - what to do to apply for it - I was almost to late for lack of information.
100130	Did not like the way that administration handled (or didn't handle) the situation when my instructor kept the confidential student surveys. Seems that TCC is more interested in wrongly protecting their faculty than protecting students whose grades are at stake. This is my lasting impression of TCC.
100142	Very impressed with school facilities, faculty and staff. [...] is a superb instructor.
100149	Great place to start.
100152	The willingness of NSU to work with my degree plan was low. They did not seem helpful when discussing courses, etc. I wish I had known this when I began a few years ago. Otherwise TCC has been great!
100153	Thank You.
100155	Spanish course needs re-working not enjoyable experience
100158	I've been to five different schools and TCC is easily the most pleasant one.
100165	I am enrolled in the Fall 2006 nursing program
100177	I just want to thank [...] and [...], if I didn't have their support I would not be in college. Thank you.
100190	Thanks for the support and encouragement