

***TULSA COMMUNITY COLLEGE***

**2004 – 2005 Exit Survey**

Summary of Results

Office of Institutional Research and Assessment

2005

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## Executive Summary

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- ☑ 2,309 degrees or certificates were awarded to 2,142 TCC students for the 2004 – 2005 academic year.
- ☑ 1,832 of the 2,142 2004 – 2005 graduates, completed an exit survey at the time of graduate checkout. This represents a 85.5% response rate.
- ☑ The survey included four dimensions designed to assess the perceptions of former students regarding their educational experiences while attending Tulsa Community College. The four dimensions were:
  - ① General Instruction
  - ② Faculty
  - ③ Classes
  - ④ Support Facilities (Learning Labs & Learning Resource Centers)
- ☑ Results were positive in all four areas.
  - 91% of all responses to General Instruction items were positive.
  - 87% of all responses to items regarding TCC faculty were positive.
  - 89% of all responses to items regarding classes at TCC were positive.
  - 80% of all responses to Support Facility items were positive.
- ☑ Detailed results and response distributions for each survey item are presented in this report.
- ☑ Comments from former students are included in an appendix to this report.

## **Exit Survey Report (2004-2005)**

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The purpose of this monograph is to present results from the 2004 – 2005 Tulsa Community College Exit Survey. The Exit Survey is an instrument that is administered annually to assess the perceptions of students who have completed either a certificate or a degree program at Tulsa Community College. Graduates are also asked to complete a demographic and educational/employment status survey six months after their last semester at TCC; see the 2004-2005 Alumni Survey Report for the results of that assessment.

The Exit Survey is a tool that can be used by individual offices (e.g., Division Chairs, Deans, Provosts, etc.) to help implement educational objectives and track the success of educational outcomes at Tulsa Community College. This survey allows one to assess student perceptions on a variety of dimensions that are likely to be related to successful implementation of educational programs. This report explains the survey dimensions assessed by the Office of Institutional Research and Assessment and provides feedback on survey responses. The complete survey is presented in Appendix A as it appeared to the potential respondents.

### **Subjects and Procedure**

During the academic year 2004–2005, Tulsa Community College conferred 2,309 degrees and certificates for 2,142 individuals. The Counseling and Testing Offices at each campus administered the Exit Survey to students during their graduate checkout each Fall, Spring, and Summer semester of a given academic year. Table 1 contains selected demographic characteristics of these graduates. The percentages reported in Table 1 are based upon data obtained from the TCC Student Information Systems (SIS) database. The distribution of these

demographic characteristics is similar to the overall student profile for Tulsa Community College.

**Table 1. Demographic Characteristics of Tulsa Community College Graduates 2004-2005\***

<b>Gender</b>	<b>Percent</b>			<b>Major</b>	<b>Percent</b>
Male	29%			University Parallel	68%
Female	71%			Workforce Develop.	32%
<b>Age</b>	<b>Percent</b>	<b>Tulsa County</b>	<b>Percent</b>	<b>Race</b>	<b>Percent</b>
16-21	19%	NE	9%	White	76%
22-31	47%	NW	11%	African American	10%
32-41	18%	SE	39%	Asian	2%
42-51	11%	SW	12%	Native American	7%
52-61	4%	DT	6%	Hispanic	3%
Over 61	(n = 10) 0%	Other Counties	24%	Other	3%
<b>Campus</b>	<b>Percent</b>			<b>Educational Objective</b>	<b>Percent</b>
Metro	41%			Certificate	14%
NEC	18%			Degree	86%
SEC	32%				
West	9%				

\* Based on FOCUS Report 2004-2005, Unduplicated (N = 2,142). Percentages may not sum to 100% due to rounding.

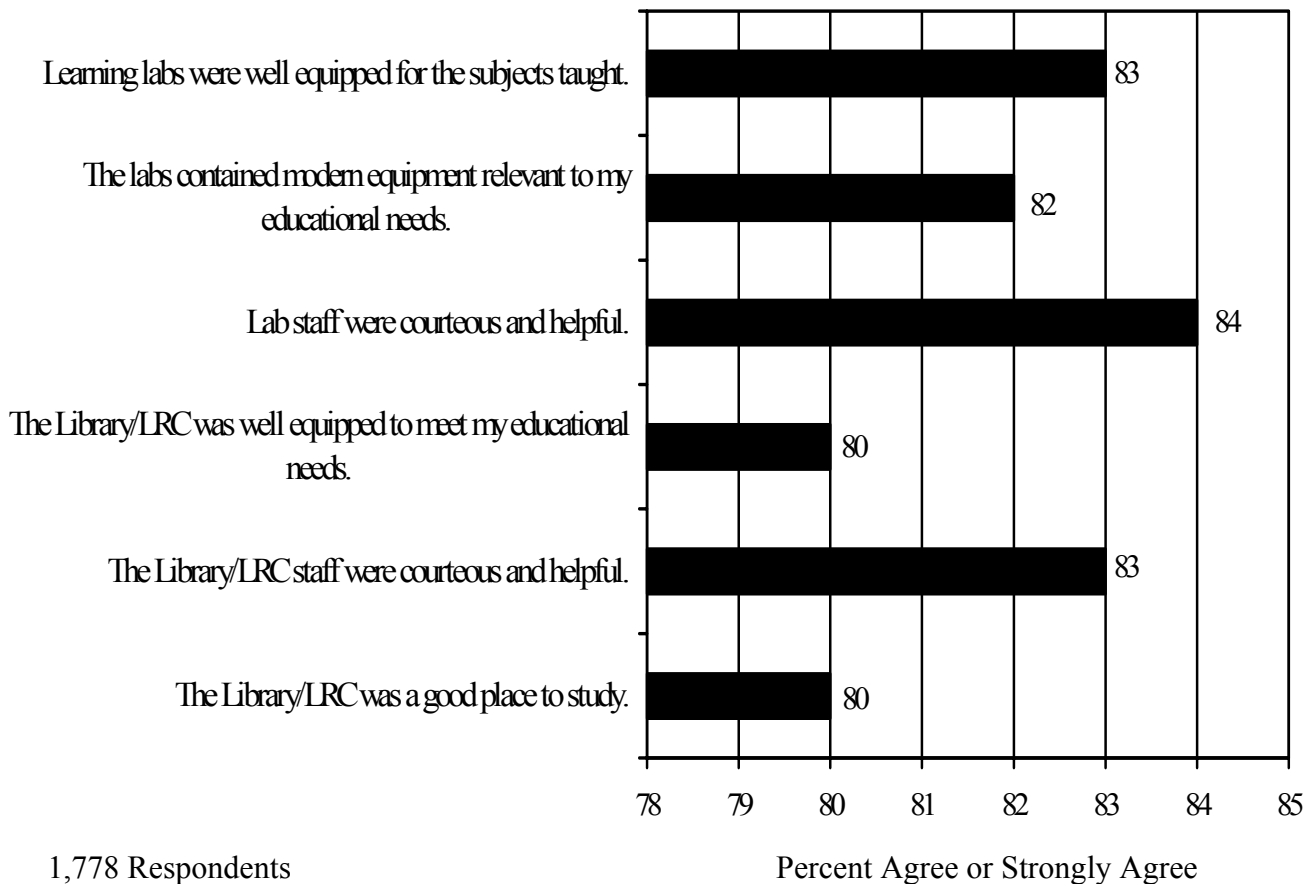
## Results

The survey consists of four dimensions to assess target areas or elements within the institution that most students encounter. The survey results from the dimensions that focus on TCC per se (e.g., General Instruction, Faculty, Classes, and Support Facilities) are presented next following the survey format as presented in Appendix A.

### Section 1: General Instruction

Nine items were used to assess graduates' perceptions of general instruction at Tulsa Community College. The majority of respondents indicated positive perceptions toward general instruction (91%). The percentage of positive responses for each item in the general instruction dimension is presented in Figure 1.

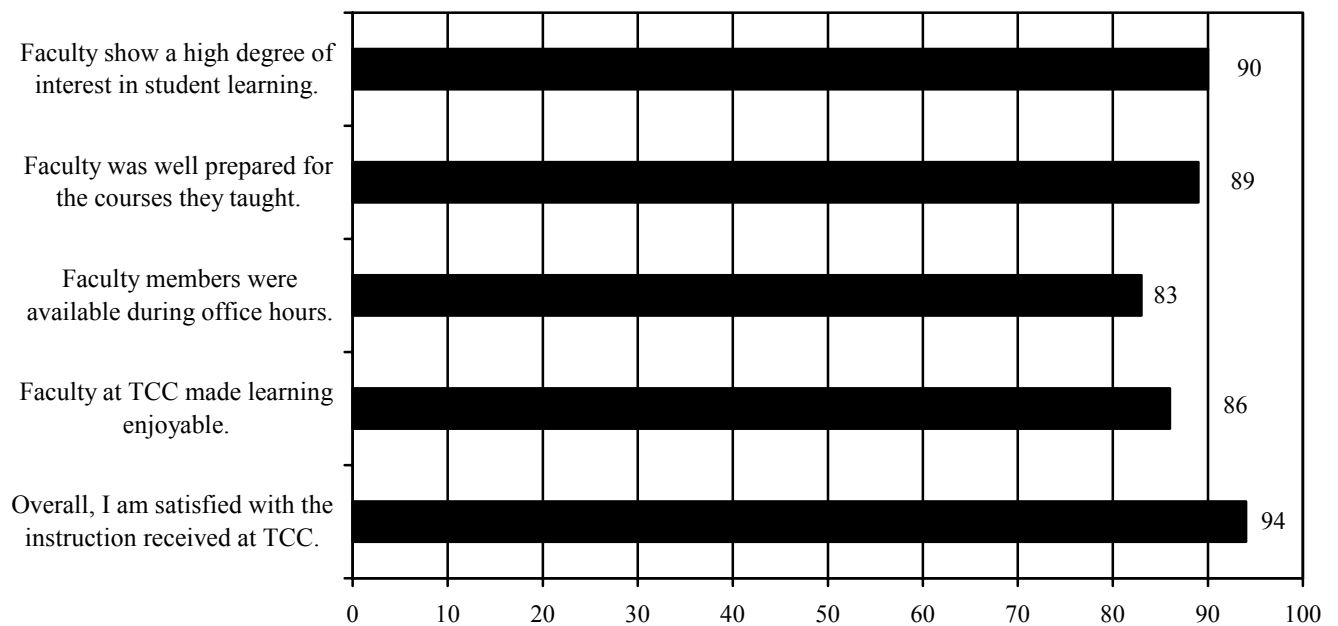
Figure 4. Response Distribution for Support Facilities



## Section 2: Faculty:

Five items were used to assess graduates' perceptions toward the faculty at Tulsa Community College. Overall, TCC faculty was viewed positively by 87% of the former students who responded to the survey. The percentage of positive responses for each item in the faculty dimension is presented in Figure 2.

Figure 2. Response Distribution for Faculty Issues



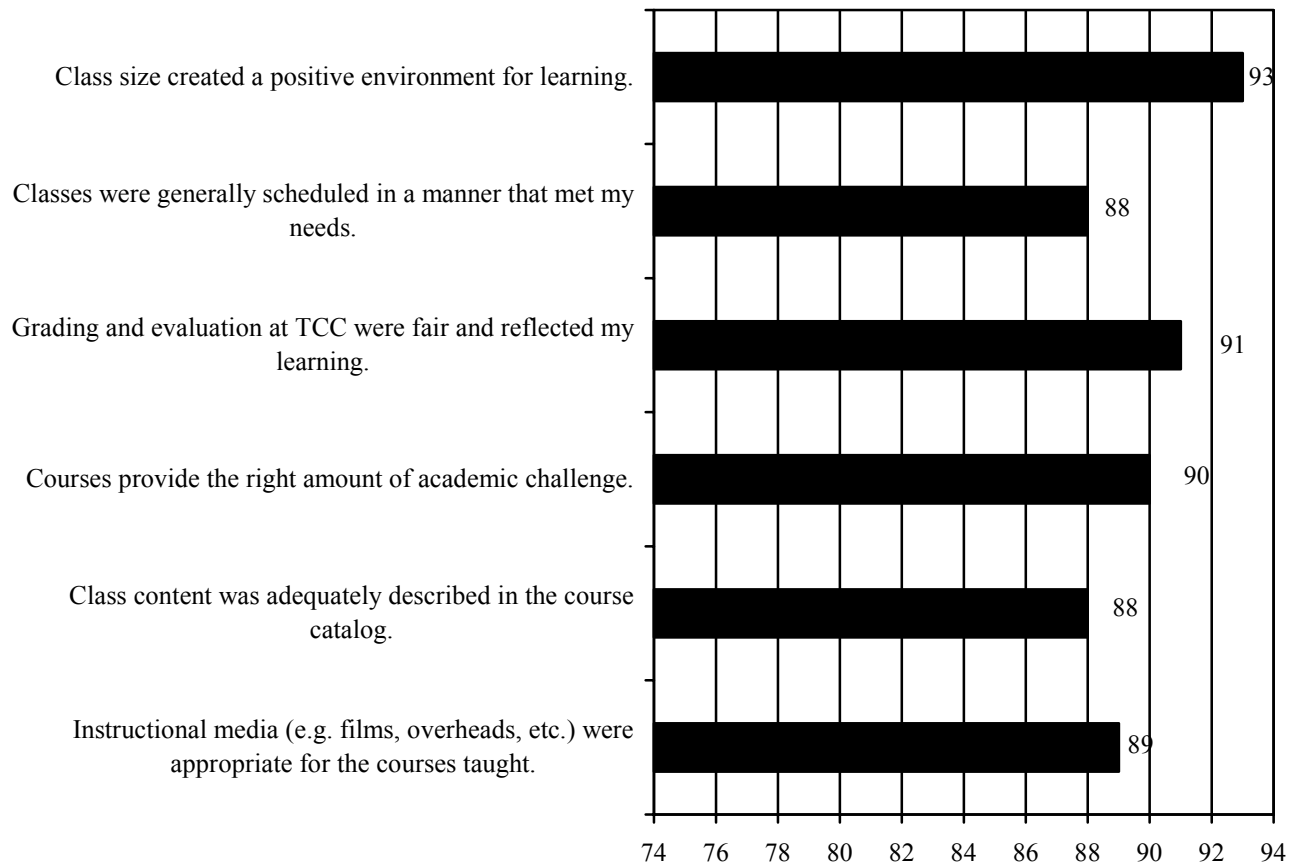
1,766 Respondents

Percent Agree or Strongly Agree

### Section 3: Classes

Six items were used to assess the former students' perceptions toward classes at Tulsa Community College. Most respondents indicated a positive perception of TCC classes overall (89%). The percentage of positive responses for each item in the class dimension is presented in Figure 3.

Figure 3. Response Distribution for Class Issues



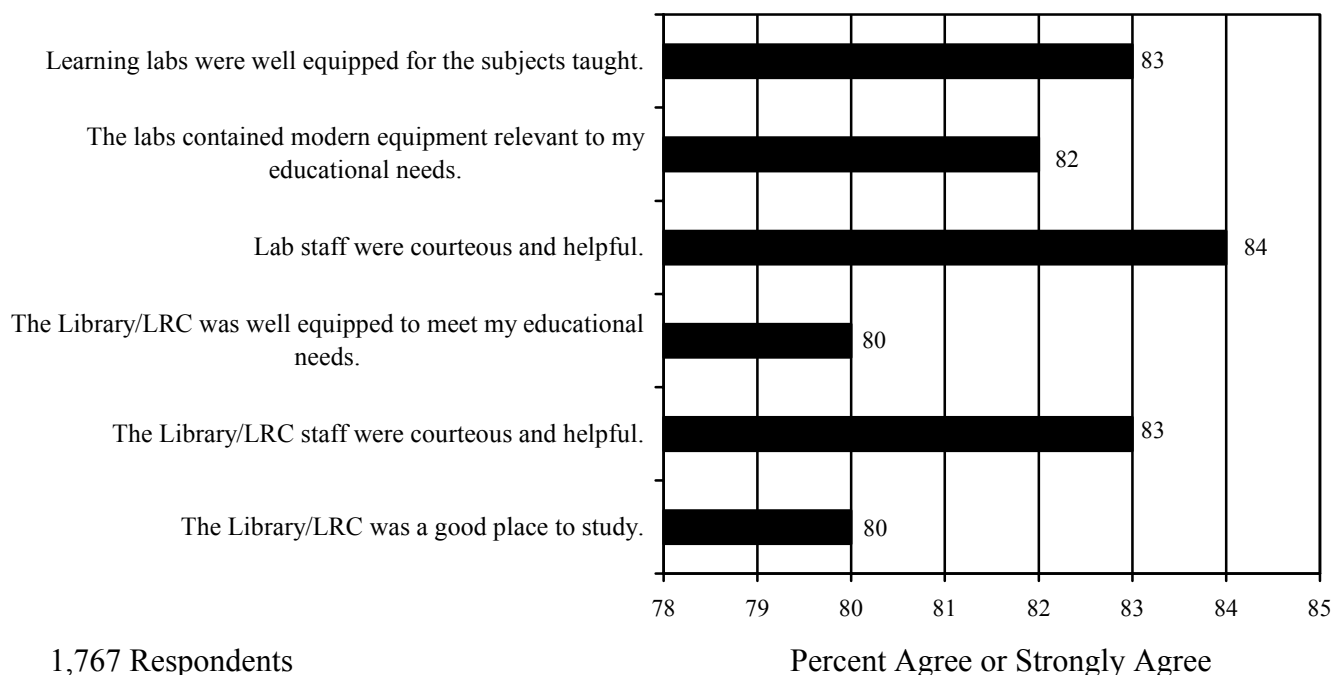
1,769 Respondents

Percent Agree or Strongly Agree

#### Section 4: Support Facilities

Six items were used to assess general perceptions about the academic support facilities available in the learning labs and Learning Resource Centers at Tulsa Community College. Most respondents indicated positive perceptions of these two support facilities (80%). The percentage of positive responses for each item in the support facilities dimension is presented in Figure 4. Overall, fewer graduates responded positively to items regarding the LRC (79%) than to items concerning the learning labs (82%). However, most respondents do agree that the library/LRCs were well equipped to meet the educational needs of students (80%), that library/LRC staff were courteous and helpful (83%), and that the library/LRC was a good place to study (80%). Respondents also agree that the learning labs were well equipped for the subjects taught (83%), the labs contained modern equipment relevant to the educational needs of students (82%), and that lab staff were courteous and helpful toward students (84%).

Figure 4. Response Distribution for Support Facilities





## Appendix A

Exit Survey as it Appeared to the Potential Respondents



**Tulsa Community College**  
**Exit Survey**

Name \_\_\_\_\_

Student ID # \_\_\_\_\_

Date \_\_\_\_\_

**Instructions:**

For items 1 through 26 below, darken the circled number to the right that best reflects the extent to which you agree or disagree with each statement.

5 = Strongly Agree
4 = Agree
3 = Neither Agree nor Disagree
2 = Disagree
1 = Strongly Disagree

**Section 1: General Instruction**

- |   | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 1. TCC provides a high degree of quality instruction. ....  | 1 | 2 | 3 | 4 | 5 |
| 2. Overall, there is a good fit between student goals and the services that TCC provides. ....                        | 1 | 2 | 3 | 4 | 5 |
| 3. I am able to apply what I learned at TCC to my current experiences. ....   | 1 | 2 | 3 | 4 | 5 |
| 4. I would encourage my family and friends to attend TCC. ....  | 1 | 2 | 3 | 4 | 5 |
| 5. Overall, my experiences at TCC were enjoyable. ....  | 1 | 2 | 3 | 4 | 5 |
| 6. I feel that TCC meets the needs of its students. ....  | 1 | 2 | 3 | 4 | 5 |
| 7. I think TCC serves the educational needs of the Tulsa area. ....   | 1 | 2 | 3 | 4 | 5 |
| 8. The education I received at TCC helped me develop the skills necessary to continue my educational objectives. .... | 1 | 2 | 3 | 4 | 5 |
| 9. I feel that since attending TCC I can make better life and career decisions. ....                                  | 1 | 2 | 3 | 4 | 5 |

**Section 2: Faculty**

- |   |   |   |   |   |   |
|---|---|---|---|---|---|
| 10. Faculty at TCC show a high degree of interest in student learning. .... | 1 | 2 | 3 | 4 | 5 |
| 11. Faculty at TCC were well prepared for the courses they taught. ....     | 1 | 2 | 3 | 4 | 5 |
| 12. Faculty members were available during their office hours. ....          | 1 | 2 | 3 | 4 | 5 |
| 13. Faculty at TCC made learning enjoyable. ....                            | 1 | 2 | 3 | 4 | 5 |
| 14. Overall, I am satisfied with the instruction I received at TCC. ....    | 1 | 2 | 3 | 4 | 5 |

**Section 3: Classes**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 15. Class sizes at TCC created a positive environment for learning. ....                                 | 1 | 2 | 3 | 4 | 5 |
| 16. Classes were generally scheduled in a manner that met my needs. ....                                 | 1 | 2 | 3 | 4 | 5 |
| 17. Grading and evaluation at TCC were fair and reflected my learning. ....                              | 1 | 2 | 3 | 4 | 5 |
| 18. Courses at TCC provide the right amount of academic challenge. ....                                  | 1 | 2 | 3 | 4 | 5 |
| 19. Class content was adequately described in the course catalog. ....                                   | 1 | 2 | 3 | 4 | 5 |
| 20. Instructional media (e.g., films, overheads, etc.) were appropriate for the course being taught. ... | 1 | 2 | 3 | 4 | 5 |

**Section 4: Support Facilities**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 21. Learning labs were well equipped for the subjects taught. ....                           | 1 | 2 | 3 | 4 | 5 |
| 22. The labs contained modern equipment relevant to my educational needs. ....               | 1 | 2 | 3 | 4 | 5 |
| 23. Lab staff were courteous and helpful toward students. ....                               | 1 | 2 | 3 | 4 | 5 |
| 24. The Library/LRC was well equipped to meet my educational needs. ....                     | 1 | 2 | 3 | 4 | 5 |
| 25. The Library/LRC staff were courteous and helpful. ....                                   | 1 | 2 | 3 | 4 | 5 |
| 26. The Library/LRC was a good place (e.g., quiet, available resources, etc.) to study. .... | 1 | 2 | 3 | 4 | 5 |

*In your opinion, how might we improve our educational programs to better meet your needs?*

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*If you have questions or comments about the survey, please contact the Office of Institutional Research at (918) 595-7925.*

## Appendix B

Comments from 2003-2004 Graduates

## 2004-2005 Exit Survey - Student Comments

Survey #	Comment
1	Don't change anything
2	After having gone to a 4 year institution before TCC, I felt like I was in high school still when attending here.
3	By providing challenging courses and options.
4	allow drinks/snacks in class
5	I think TCC has fit my needs correctly, no problems.
6	More online classes
7	Everything was fine for me.
8	I think TCC has great educational programs. Thank you!
9	Chemistry labs at Metro need to be updated (old & unsafe equipment)
10	Screen Adjunct teachers better. 2 adj. teachers have been poor, but overall a great experience. Assistance in fin. Aid from students has been below standard for the whole time, from misinformation to <u>Bad</u> attitudes.
11	N/A
12	Revamp Metro Campus Financial Aid office and staff
13	Have more early afternoon classes available.
14	Cut the student activities office. Students go to TCC for an affordable, quality education, the SAO office only adds to the cost without educating. Also, if cours in which students are enrolled should not be dropped, despite low enrollment
15	In my opinion the educational programs were perfect.
16	Things are fine.
17	Offer more evening classes & more classes at the NSU-BA campus.
18	Art classes need to be available at more times.
19	I love the librarian – she's so friendly and helpful.
20	Have PHP and ASP.NET on the degree for web design
21	More class availability in Spanish and in some Music classes. I would like them to also be available at the SEC.
22	Offer more higher level language courses.
23	If you accepted more people to your allied Health programs. (Dental Hygiene)
24	n/a
25	The student financial services office needs to be more knowledgeable about what they are doing. Maybe less student workers and more adults.
26	I don't know
27	I think TCC is great!
28	When I first started TCC it was back in Fall of 1996 & some faculty I had were lousy teachers. Since coming back to school Fall of 2003, I go on ratemyprofessors.com to choose my instructors. The teachers I have had are some wonderful, exceptional teachers. *Filter out the bad, bring in the good!
29	make it a university / 4 yr school
30	Maybe you should designate an area that <u>must</u> be quiet for study. Its always loud even in quiet area.
31	Overall, TCC was well worth the effort. I enjoyed and learned a lot. My only contention is a <u>majority</u> of the African American student were a distraction in the classroom, and impediment, others were great.
32	More advance French courses
33	I love TCC. I can't think of anything you haven't already thought of.

34 I loved my experiences at TCC  
35 I think that the computer classes that Students are required to take in Accounting (Computer Concepts, and Windows) should be replaced with classes that will help you get a job when you graduate such as Excel, Word, Access and spread sheets.  
36 Some Instructors and Counselors seemed to not be as dedicated as they should be. A majority of them were excellent, I want to thank [...] for all his help. Thanks also to [...]. My experience at TCC was wonderful and will always be Thankful and recommend the college to anyone who wants to better themselves with a good education.  
37 More money / equipment to science labs.  
38 Overall TCC is a great institution to begin a continuing education  
39 I think everything was great. I had two teachers that were not prepared or did not show up for class, otherwise it was a great experience.  
40 more night classes.  
41 My overall experience @ TCC was pleasant. I found a degree of difficulty in financial aid but as far as my future goes, TCC helped immensely.  
42 In my opinion, TCC is doing a great job of meeting every students needs. ☺  
43 Some class sizes such as College Algebra were to large. There was not enough time for the instructor to answer all the students questions and teach material required.  
44 The lab For Phlebotomy needs to be organized with labs that we actualy learn something. The instructor [...] was very nice but I think labs need to be more educational  
45 I couldn't ask for a better experience  
46 I am very satisfied with my experience at TCC.  
47 I love TCC just as it is!  
48 The TCC Financial Aid office is under-staffed. If they were provided with an adequate number of employees, they would have the ability to ease semester transitions.  
49 I was disappointed with the advice that I was given. After attending classes for 3 semesters I discovered that I should be in a surgical scrub tech school! I clearly stated that I wanted to assist the doctor in surgery. Later I discovered that the RN in surgery mainly does paperwork!  
50 maybe a bit more consentration to the instructor and their interest level and help to the students.  
51 Stricter Faculty evaluations to weed out poor instructors, even after they Attain Tenure.  
52 In my classes we often had trouble viewing material due to malfunctioning video equipment  
53 Everything is great!  
54 I would suggest making the financial aid experience easier and the people who work in the office more friendly and willing to help.  
55 Suited my needs.  
56 make PTA program 1 year! 1 + 1  
57 If the school could encourage more PowerPoint notes; on chapters covered. oppose to talking about the chapters varbly.  
58 My only issue w/ TCC was the counseling. It needs to be set up more efficiently ie. appointments instead of waiting an hour every time you have one simple question.  
59 Deans of educations need to improve their ability to communicate with classes instructors in order to be fair with students, there are a lot of Ratial issues needs to be investigated.  
60 Instructors need to be more understanding & have better patience w/ students. Not all students comprehend at the same level! Some not all act as if you are inconveniencing them when you ask for additional help.  
61 In my opinion, the faculty ranged from barely adequate to excellent. That range might be shifted by incentifying excellence.  
62 I haven't taken a lot of classes here, but overall, I think TCC NE is much better than SE.  
63 Tulsa needs more choices for bachelor degrees. TU is very expensive. OU and OSU need

64 more majors programs. NSU needs daytime classes, not just night school.  
 From what I've experienced they offer a wide variety of programs at a very affordable price  
 & I saved a lot of money after going to Stillwater then having to come back & finish my  
 assoc. degree.

65 The library staff were always making distractable noise.  
 66 Stop canceling needed classes  
 67 One problem I faced was enrolling in a class and then it being dropped. Also the fact that  
 some classes I needed were not offered every semester.

68 Offer more full selection of night classes.  
 69 Not sure... I was rather pleased.  
 70 Have more tutors or study help available that is provided through TCC.  
 71 Enjoyed my experience  
 72 I would definately tell friends, family & coworkers TCC was a very good experience.  
 73 Had a great experience at TCC. Just listen to student feedback on certain professors.  
 74 More funding for electronics equipment  
 75 I'm not sure that anything would have to make a dramatic change! I enjoyed my experience  
 here at TCC. Thank-you!

76 The educational system will never change to be perfect for the students attending. Do what  
 you can.  
 77 TCC met my needs adequately, and I feel that TCC does not really need to change its  
 educational structure.

78 Just keep getting the same qualified teachers.  
 79 more classes & class choices offered at different campuses  
 80 I have no comments I had a great experience through the distance learning program.  
 81 I feel you have a wonderful variety of programs at TCC and there is no need to improve at  
 this time.

82 no comments  
 83 Have aerobics classes offered in the evening.  
 84 The program and administrastion was very organized. The only problem I ran into was  
 communication with financial aid. I really enjoyed TCC.

85 Don't cancel classes. I know it's a risk you take signing up for fast track, but still  
 aggravating. Overall good experience. Good selection of night classes.  
 86 I feel like my educational needs were met the best they could be  
 87 I faced a number of issues with some classes not meeting. More alternatives for degrees  
 could possibly help.

88 Finish the LRC! & the removations!  
 89 Foreign language courses show be equivalent to university courses. offer more honors  
 courses.

90 encourage students to be as honest as possible on filling out teacher evaluations – also in  
 section 3 & 4 I found 2 misspellings – school paperwork should be perfect  
 91 offer business students an accounting lab  
 92 Resp therapy depart needs to update ventilators  
 93 more weekend classes and science classes at night  
 94 For evening classes, I would like to see more prepared and certified teachers  
 95 N/A  
 96 Some instructors need to be more aware of their students needs!  
 97 N/A  
 98 It would be nice if there was more consuling on the jump to higher education. more info on  
 classes needed for future degrees.

99 The Metro Campus desks are not comfortable for a 3 hr class. in my Algebra class we have  
 the desk/chairs that are connected and all the students complain. One girl in the class is too

big to fit in it and needs a special desk for her every class. How embarrassing – Overall TCC is a great school!!! ☺

100 The only thing that I can think of to improve TCC is to get new lab equipment for physiology and anatomy labs. Overall my other labs, Chem I and II, met my needs.

101 Make students more aware of the counseling services available to them such as degree audits. I wish I had known sooner they were available and what they are.

102 I had problems reaching the counselors through e-mail. The ones I sent I never received responses on.

103 I would suggest counselors are up front with students who hold higher degrees. This program is tailored towards students without college degrees. Right amount of academic challenge does not mean quantity equals quality. There was simply way too much busy work.

104 offer an additional statistics tutor in the Math Lab at the Metro campus.

105 I have no complaints.

106 Better separation of journalism and communications degree. Adjunct teachers who had more time.

107 More weekend courses!

108 I think that teachers should test over the lecture and what is learned in class rather than testing over the book – when its not the main source of information.

109 Maybe have a selection of two or more teachers to each time slot of a subject. That way if a student has a problem w/ a teacher & can't do any other time, they won't be forced to have problems.

110 Need more class options (hour credit). I only needed one credit hour to graduate. The only class I could find was all weekend (which I work) & P.E. which is not accepted at NSU.

111 make registration, financial aid and counseling, etc. more accessible to students and hire staff that both are courteous to students and understand the TCC protocol for getting things done.

112 Have library open later & on Sundays.

113 Compared to other schools I have attended this was the most helpful surroundings I have been in.

114 Make online enrollment easier

115 The Financial Aid Department needs a complete overhaul. Other than that, I have completely enjoyed my experience here & love to share my experience with everyone I meet.

116 Create more difficult classes that represent college level learning. Quite babying the students.

117 I feel that I do understand adding prerequisite to nursing is effective, but I feel that when a person starts the curriculum should stay the same for their prerequisite at the beginning. Nur student

118 I was very please with my experience at TCC. I feel it is a well rounded community college and offers a wide variety of learning opportunities.

119 Have better informed counsilors!

120 1) I would offer a sight day care for parents attending. 2) offer more chem. tutors that are through the school & not paid. ☺

121 More resources or staff needed in Financial Aide, more assistance planning degrees and transfers.

122 updating art visual – computer available images to support the teachers resources, all done on their own. The LRC @ metro downsized, less material available, books, etc. If delayed in building new center would deter students from enrolling & going to metro campus. Due to identity theft potential TCC needs more private use of SS# example sign in computer lab.

123 Great

124 This is just a different class. I hope [...] is able to stay on top of staff & their educational attitudes.

125 It has been great – you do a great job! Something that I would be proud to be involved in.

126 The math lab was not as helpful in the areas of math that I was studying. The area of focus is

more on college algebra that intermediate algebra or Math for Critical Thinking.  
127 The only problem I had was the limited amount of English courses and a conflict with the  
times & campuses they were offered at. I wish there had been more choices.  
128 The prerequisites in the catalog need to be the same in all parts of books.  
129 counselors need to be on "same page"  
130 allow for more lab equipment for our instructors @ their choosing. (more modern day) our  
instructors are very good but must be very creative w/ the equipment.  
131 Fire [...] immediately.  
132 Especially for students planning to transfer to 4 year universities I would suggest the highest  
level of essay writing instruction. Writing skills are a must. Plus it is the highest level of  
evaluation. The students needing these skills will find their transition easier.  
133 The grading scale used for TCC RN program is different from other schools and makes it  
difficult for students to have a competitive GPA for grad schools. ☹  
134 Overall, I was satisfied with my TCC experience.  
135 longer office hours  
136 One thing that would have helped me would be to have more instructions on what was  
expected that week on internet classes.  
137 N/A  
138 excellent education. I wouldn't change a thing except the math lab at metro needs to model  
the one at S.E. Hopefully with the remodel it will improve.  
139 have statistics tutors available not just one for everyone  
140 I thought everything was great. I wouldn't change a thing.  
141 Become a 4 yr school & offer technology Bachelor's  
142 more modern equipment, films, technology to help demonstrate whats available today.  
143 The book selling/buyback system could be better coordinated to serve the student rather than  
to make revenue.  
144 Make a concerted effort to keep the entire facility cleaner.  
145 Make it a requirement for all teachers to use blackboard.  
146 No comment  
147 Be able to process Financial aid in a timely fashion so classes & books do not need to be out  
of pocket.  
148 I really appreciated the flexibility of the on-line classes. They met my needs very well.  
149 TCC is a wonderful institution.  
150 Registrar & Financial Aid could run smoother  
151 Have a standard grading system for all classes  
152 More television courses. They are all going internet on me.  
153 I would have enjoyed a TU library pass for every LA course.  
154 Consistently offer courses required to complete the Healthcare Administration Degree.  
155 Try to offer certain classes at the Southeast Campus (for example, Astronomy) that is  
currently only available at the Metro Campus.  
156 Better lab equipment and PCT class should be 9 credited hours or more.  
157 Make sure all students that are able to graduate are notified I had all my credits spring 2004 &  
never heard anything that is why I am just filling out graduation papers 11/8/04  
158 Have more teachers that can be available when needed or with more structured office hours.  
159 LRC in transition  
160 A wireless network would be very helpful so I could use my laptop in class and be connected  
to the Internet.  
161 Fast Track should be available in the mornings too. But overall very pleased. Thanx!  
162 There were a couple of classes that I missed out on taking b/c every semester I was here they  
were not offered: Asian Philosophy & Culture, and Modern Eastern Civilization. I spoke w/  
others that felt they were missing out on those as well.



163 TCC is a very enjoyable place to learn. I would have that blond girl at the Library/LRC to be  
much more pleasant.

164 I believe that some of your administration needs to be better trained (student financial aid.)  
165 Maybe by providing some kind of International student scholarship – It will really help the  
deserving students alot.

166 Providing more and modern lab equipment.  
167 All my needs were met

168 I really enjoy my experience here at TCC. the only place I never felt comfortable was at the  
math lab. the taff there are rude. they are always compliaing about every thing.

169 I guess you have to have more open spaces available to study where we can study doing  
noise. People at the math lab are very helpfull but sometimes they are rude

170 Make classes a little more challenging. Some classes are to easy, almost a waste of time. ex.  
My marketing class. But my accounting teachers were great. Thank you.

171 We need more orientation to all LRC/ services available to students.  
172 Instructors should teach course materials, not leave it up to the students to figure it out.

173 I was very pleased with my experience with TCC. This is a great college program!  
174 TCC educators need to hold their students to the same academic standards as four-year  
universities in order to adequately prepare students for transfer to a four-year university.

175 more options for evening classes  
176 It is good enough

177 I had a bad experience with Adjunct Instructors. They tend to not make college experience  
good! To involved with leaving so no time for questions to be asked.

178 More student interest from teachers  
179 My main request to be to fix parking at all campuses, mainly Metro, and bigger yet, have all  
classes offered at all campuses. It is hard when you want to take a clas and it is only offered  
at a far away campus.

180 In the class schedule, identify classes whose instructors show movies which show  
women/men naked. This way a student can choose a diffent instructor who doesn't use such  
graphic material. To ask or expect students to view inappropriate material is much like a  
chemistry instructor expecting his students to sample a dangerous drug.

181 The only thing that I wish to improve for students in the future, are to have instructors that are  
enthusiastic about what they are teaching the students. In this, it will help learning to be more  
comprehensible.

182 I am very satisfied with the educational programs am I am sure they will even get better in the  
future.

183 I biggest complaint is not receiving graded assignments in the timely manner. We must turn  
in our assignment by a deadline all instructors should return homework by a deadline. I  
always had terrible experiences with the southeast campus offices, so I began to go to other  
campuses.

184 I am very thankful for my experience @ TCC.  
185 Use plenty of real world examples.  
186 I went to OSU for 2 years and did not accomplish half as much as I did here at TCC  
southeast.

187 more spanish classes to choose from, more computer classes in the evening.  
188 you have exceeded my expectations! Thanks  
189 Music classes are only offered once a year and as a transfer student that put me a year behind  
in my studies.

190 Though most instructors were will prepared for the Internet courses, it could be encouraged to  
be prepared for those class. A few instructors were a little unorganized.

191 Newer airplanes with updated avionics  
192 Lower Cost

193 More classes available at night  
194 To much talking in Computer Lab by some of the staff to study.  
195 The only request that I would have would be increased access to the Library / LRC for weekend students.  
196 There needs to be not so many adjunct science teachers! Professors should be required to take an exam before teaching a course to ensure that they know the material  
197 Certain teachers shouldn't be allowed to push their personal views and force feed [?] through their teaching. Some don't grade fairly.  
198 I would love to have child development classes at the South Campus – it's much closer to me!  
199 Increase the educational standards and workload.  
200 They're just fine the way they are  
201 Please offer more night classes – Thanks! (Especially computer & art)  
202 nothing, you guys are great!  
203 I did have some issues with the Financial Aid dept. that I did reports. I was not impressed by their customer services. But other than that everything was great!  
204 Maybe have different classes at different times so it would be easier to make a schedule.  
205 N/A  
206 Maybe start evening classes ½ hour late (5:30) for those how drive from Bartlesville, etc.  
207 N/A  
208 TCC should become a four year university!  
209 More times that classes are offered. My options were at time limited due to later start times.  
210 I enjoyed everything about the West Campus and all the staff.  
211 Every teacher regardless of how long they have been with TCC needs an evaluation done by the students at end of course. This should be like this at all campuses.  
212 Offer a more variety of classes (ie. computer classes) at west campus  
213 Look at ability to expand to a 4 year degree option. Tulsa needs a more reasably priced & Located facility. thanks for all you do.  
214 I would not change anything.  
215 Make it a four year college.  
216 I had a wonderful experience & thanks to [...] I made it.  
217 In my opinion TCC could be more a business entity rather than a place concerned w/ meeting my needs. (ie) ADD student getting preferential treatment & acquiring the same degree as someone else w/out ADD. sets them up for failure.  
218 N/A  
219 Please offer more Philosophy & History classes. The catalogue lists classes that are not being offered. I would have preferred a degree in Philosoph and/or History.  
220 I think you all are doing a great job. If there are improvements that need to be made, I can't think of any!!!  
221 N/A  
222 I used the Math Lab a lot everyone was Knowledgable and help me understan concept in a New [uicu] – Thanks I would like you to offer weight training in the Evening @ the South Campus  
223 TCC is doing an outstanding Job!  
224 Better heating and airconditioning in the classrooms!  
225 Offer specialized classes more often.  
226 Try to have some teachers, get the students involved in more class room activities.  
227 more fast track! Love them!!  
228 Improve your financial aid dept. too short staffed too inexperienced.  
229 No suggestions @ this time.  
230 Less outside work for students working full time!  
231 Everything was great.

232 Maybe provide more variety in choices of degrees.  
 233 Review instructors & syllabi more thoroughly & make instructors accountable for what is required.  
 234 No misprints on catalogs  
 235 Offer more classes during the day.  
 236 A little more challenge in classes. Some were almost too easy.  
 237 Performing Arts division: in piano labs – newer electric pianos, sound proof practice rooms in all areas. (i.e.: question #22)  
 238 Everything was good!  
 239 My program instructors were wonderful. However, I had several bad experiences w/ adjunct teachers, using out of date methods and having inflexible, condescending attitudes. The level of instruction was not enjoyable.  
 240 Re # 11 all instructors have been well prepared up until this semester. BIO teacher is unorganized # 20 Math/Science Bldg tech is great  
 241 I think it is great the way it is!  
 242 I don't know of any way that TCC can improve. The staff has always been very helpful and kind, providing all the information to the questions or concern I've had. Thank you!  
 243 Some of the instructors need to be a little more caring and loose the attitudes that they are better than everyone b/c of their degree.  
 244 [...] is INSANE and needs to have a long look taken at what & how he teaches. I had to actively sit in class & not let things he said be taken in as facts.  
 245 I'm very satisfied with the educational programs that is offered @ TCC. No need for improvements I think.  
 246 It would be great if there was a certificate program or degree for studio recording.  
 247 I overall had a great experience and the faculty were wonderful.  
 248 - none -  
 249 I would appreciate it if the courses that do not transfer to many other schools should somehow be marked to reflect that.  
 250 I think it is perfect like it is  
 251 Phone services, and I was unhappy with distance learning services. Books ordered were insufficient to meet needs.  
 252 Please make information regarding availability of Financial aid more readily available to students.  
 253 Make it possible to attend one campus for all of the students classes.  
 254 provide transportation to & from class field trips.  
 255 More tutors for Math Lab. (Not students that are taking the class) Classes that say "Staff" as the instructor are a huge risk to your organization and grades.  
 256 I see not much room for improvement for T.C.C. All of the Faculty and facilities were excellent.  
 257 Continue to get students involved extracurricularly Do a orientation for new students  
 258 need their Know ASL some -  
 259 It would be nice to be able to see a syllabus before enrolling in a distance learning class. Some distance learning instructors show little interest in the student.  
 260 I'm very happy with what I recieved at TCC. Thank you  
 261 More one on one time (smaller classes)  
 262 Focus more on providing a schedule that cooperates with that of OSU-Tulsa, for the 2+2 program, especially the language class schedules.  
 263 Offer more intercession courses.  
 264 Our LRC was not funtion for my need on the final semester due to construction  
 265 I had no problems everything was great.  
 266 My experience @ TCC has been a wonderful part of my life. Great school. Thanks.

267 In my opinion TCC fully meets the needs for the students, especially for me since I have been  
 out of school for a long time. Thank TCC

268 TCC Rocks.

269 In my opinion, TCC has more than satisfied my educational goals for my beginning steps  
 towards higher education. TCC has done an outstanding job equipping me to succeed in all of  
 my life goals. Thank You. Don't change a thing!

270 Make people be quieter in the library!

271 The overall experience was wonderful. My only suggestion would be that distance learning  
 instructors be required to communicate via email, preferable through the student web.

272 Keep up the Fast Track classes – They are great!

273 Science lab at metro campus doesn't have proper equipment for learning at this in the class I  
 took.

274 I think advisement should be a requirement not an option so that students can follow their  
 career option more adequately & know exactly what they need to finish

275 Offer more of the same classes at different campuses.

276 none

277 More and also new airplanes for the flight program should be a top priority!!

278 Make sure the instructors are up to date on new technology that will do what you are being  
 taught and encourage student to try them.

279 I really Enjoyed my time here!

280 No improvement needed.

281 Update the Biomedical Electronics program to reflect concepts dealing w/ todays Biomed  
 Equipment technicians.

282 unsure

283 No improvement needed. The academic programs are great.

284 Shcedule more classes during the day.

285 I would appreciate instructors being available when they say they will through the means they  
 have chosen and respond in a reasonable timely manner. I had only one instructor that I  
 believe you could consider going beyond the call of duty. I wish all instructors were as eager  
 and helpful as she was.

286 offer more times.

287 I think that the school needs to fix the financial aid process to be more conclusive to  
 efficiency and customer services practices.

288 Can't think of anything. TCC met my needs perfectly.

289 Keep [...] she is great!

290 Honors classes should not conflict too much

291 NA

292 I do not believe all clases were as challenging as they need to be some of the adjunct were to  
 easy

293 Some of the course work load was a bit heavy for non-traditional students w/ families aned  
 jobs.

294 In the future, please consider emphasizing adjunct instructors to take notice that knowing  
 about a subject does not mean.

295 I have enjoyed my educational goals here at TCC. The online classes were of great benefit.

296 Schedule G.E. classes to be more accomidational to specific program schedules

297 more online classes.

298 find ways to hold classes longer but only one night per week. Working students have trouble  
 taking full time hourse because classes are usually two nights per week.

299 Doing Great Job ☺

300 The school should moniter instructor to see how many & what race are dropping classes – a  
 instructor like [...] could cause the school a law suit

301 Offer more Honors courses. Provide better training & education for financial aid advisors, they often could not answer my questions and were generally not helpful.

302 Faculty should prepare more for classes.

303 Great Community College I wouldn't change a thing.

304 The PCT lab could definatley benefit from some updates (i.e.... hospital beds, more injection dummies ect...)

305 Offer 4 yr degrees.

306 The PCT class is a very well structured program and I am certain that the knowledge I've gained in this class will help with my intention on pursuing a career in nursing.

307 PCT equipment needs to be updated. Many of the times in lab, pieces to bedding were broken. Technology of the PCT lab needs to be updated to standards in the hospital.

308 I feel that while being at TCC, all of the programs helped me. The instructors & assistants were very helpful & I couldn't ask for more.

309 oral test for poelpe that are a fearful of (test) and block out things.

310 I think the quizzes should make a difference in obtain our 74% grade. Only out test count, if we make 74 or higher, or quizzes count. My gpa for quizies were 98.

311 The staff was very kind, helpful & caring. I think TCC is a great college

312 The instructors could be more coordinated with each other in competancies.

313 what we are tested over should be specifically taught & told in class.

314 Summer semester should be able to graduate (cerimony)

315 Hurry up and get the construction done! ☺

316 Good Job TCC!

317 All teachers were wonderful except one. She was so negative on everything. Never said anything positive. Too much info to learn in such a short time.

318 films in PCT class were relevant, but outdated. I'm sure more current materials are available.

319 The LRC was under construction was not helpful.

320 More help on counseling students on what to take or more options

321 afforable books instead of changing them every semester.

322 Most instructional video I saw while at TCC was incredibly outdated.

323 Everything was great!

324 In Dealing with office staff I have continually felt that they would rather frustrate me in order to make me leave that provide the services for which they are being paid.

325 have a complete night time Nursing program

326 No opinion

327 Have scheduling a little differently for those who work. Have more weekend classes and later evening classes.

328 I think TCC is great. I love the fast-track programs and the weekend classes. I'll be back next semester to work on prerequisites for my BSN.

329 More summer classes (day not evening), wider variety of intersession classes, more classes that transfer to other universities.

330 too much construction

331 continue to move ahead with the times

332 I just have a comment: I love TCC and I thank you for your support of your students especially ones like me who are older students

333 The quality varies greatly from instructor to instructor. I found Metro, while it did not have to most sophisticated facilities, had the most dedicated staff. NE campus should "retire" [...]

334 The counselors were always very helpful no matter what the subject matter was. [...] and [...] & [...] were three of the BEST professors I have had. They made learning fun!

335 Everything was great. The teachers are fun and the learning environment is very good.

336 I have been totally satisfied with my education at TCC. I loved the experience of this learning atmosphere.

337 NEC needs an upgrade in its class rooms being equipt. with computers & labs, but the staff is great!

338 The math department at metro doesn't seem to convey their knowledge of the subjects they teach very well. That could be improved.

339 Better course catalog, some classes that I took had extra cost for materials to be used in class this was not listed in the course description.

340 continue to update the Lab's and put more instruction in the se of the program's I.E. Autocad 2004 sheet sets document transfer and layers with projects

341 everything is very good

342 Overall, I've been extremely satisfied with TCC

343 No comment

344 re-configure the online catalogue so that you can search for only day or only night – just make it more user friendly. Provide better campus maps for metro students

345 The person answering the phone in the offices should be better informed about important dates and information

346 N/A

347 I found it frustrating that instructors assumed students had equal access & knowledge of computers to do the work.

348 Teacher w/ better mastery of their subjects and are not afraid to challenge their students. To easy a class, no one learns anything! I felt like I was mostly hand fed the course!

349 Increased specialty classes in computer science (xml, uml, wifi, etc.). More knowledgeable instructors.

350 I think that I got a great education at TCC and would recommend it to anyone. You might however offer a greater variety at the SE campus for summer classes.

351 Adjunct instructors often not as prepared or did not teach at the same level as fulltime instructors

352 did great!

353 I loved TCC! I highly reccommed it to people I know. I think it would be helpful though if there was a way students could find out about their teacher before taking the class like a student rating system, w/ comments about tests, what class was like, & insight into teachers personality maybe like the way bigger colleges do it online (I now the University of Texas has a system like this)

354 better coordination between TCC & 4 year institutions

355 N/A

356 put more classes online

357 Enjoyable experience – thank you!

358 more times for classes

359 Increase overall difficulty of courses.

360 Use spell check on this form!

361 Lean upon the ideas of your faculty for future development, their genuine desire to teach is what gives TCC it's good name in Tulsa.

362 Have more job shadowing & info in careers center

363 NA

364 I think the programs are already well developed.

365 Science labs need updated equipment.

366 My experiences were wonderful! Much better than when I went to OSU-Stillwater, Instructors Actually Care Here! Good Job!

367 In some cases, a stricter set of guidelines Are needed For some Adjunct teachers – not All. Specifically Accounting classes that the teacher things Accounting is boring And will be taught In the next course.

368 Offer more online classes.

369 more spanish teachers, I thought there should be more than one teacher teaching intermediate spanish classes.

370 GREAT JOB! ☺

371 I am very impressed with the quality and growth TCC has gone through. From when I first attended in 95, after high school, to now, the technology improvements and adequate increased course challenge is perfect. Please continue to make growth by technology an important point in your future growth.

372 more should be done to ensure fair treatment to students by the faculty.

373 I felt some of the books were to high priced WHEN they would not buy them back.

374 when a student enrolls in a class that is close to starting there should be a system that checks to see if Financial aid is pending before the student is Automatically dropped from the class.

375 N/A

376 offer more intersession, night, and weekend classes lower tuition.

377 In my opinion, I found no problem when it came to my educational needs.

378 offer a better variety of class times.

379 Have more classes at each campus ~ example: child development classes at Southeast as well as West Campus.

380 I have been very pleased with experience here.

381 Have the classes necessary to complete your degree available every semester.

382 The color lab could use better equipment tables / lamps and Blueprint machine always down or does not make copies well.

383 no improvement needed. Excellent.

384 Some courses needed a more hand-on approach. There wasn't enough connection with the demands of the real world.

385 In music theory I needed more creative application of the tools being taught to assist my learning. Also, some of the classes were very easy to pass & others were very difficult. I realize this is somewhat normal, but I really feel that I was not challenged "to make the grade" until this last semester. Some of the honors instructors specifically explained that they were teaching the same as they would a non-honors class. I thought this was odd & made some Honors classes really easy and others (where the semester grade was 100% dependent on test scores) very difficult. I also feel that many instructors within the Theater Dept. are not concerned with student involvement & learning. I have observed students being pushed aside so that instructors could do the job for them instead of TEACHING & SUPERVISING (not all instructors!) This problem dominated our recent achievement in hosting the ACTF competition. In theater students have to learn by studying AND EXPERIENCE, or they will never be able to perform such duties on their own. I did enjoy my experience at TCC and feel that I learned quite a bit, but the students need more cooperation & experience than they are getting. Student rarely get to use the PACE for theatrical productions, and this communicates to me that the theater is not for students and education, but for money and fame. I hope my "improvement suggestions" do not go unheard.

386 I think PE classes should have credit hours

387 I have no suggestions at this moment.

388 more summer options.

389 Don't have your Engineering Physics 2 teachers be scare mongers to make their coarse seem like a drop out coarse. There rudeness and lack of intrest in the students changed my path for TCC but not life. I will be going to OSU were I have heard Teachers don't pull sexist hate out on female engineering students!

390 more online classes

391 get started on the new fire training center at the N.E. campus ASAP.

392 Strictly enforce non-use of cell phones in LRC/Math lab

393 Ensure that people who have taken their final need to leave the room & NOT carry on a

discussion while others are still taking the Final.

394 make course available that are also transferable to major universities instead of benefiting  
TCC. Allow students to make their course decisions, especially on undergrad course instead  
of having prerequisites for prerequisites.

395 some of the teachers in the Interior Design program are not motivated to teaching the material  
required.

396 Financial Aid Personel should be retrained and they should all be required to take a course in  
customer services

397 Improve Fin. ad. department. People are great, but it seem disorganized.

398 it's all great!

399 The only problem I encountered at TCC was advisement. I do not feel the advisors helped in  
getting the right information I need to make sure everything transered.

400 everything is great

401 improve science labs with up-to-date equipment applicable to lecture material (specifically at  
Metro and Northeast Campuses)

402 In my particular situation, it would have been nice if some of the legal course classes would  
have been available during the day.

403 I have had a very positive enjoyable experience but my involvement was limited to obtaining  
degree & I didn't use any of the other resources offered.

404 On any & all math req. put TI-83 or 86 calculator major. needed. so you don't go buy the  
wrong one before classes begin.

405 Accounting classes need Lab

406 Currently, all programs available, are very helpful and accommodate student well!

407 Overall great experience. With exception of [...]. I feel I was not evaluated fairly and forced  
to contact a representative about a particular side of an issue I did not agree with.

408 Financial Aid needs to get their act together. They made things very difficult for me!!!

409 I have no improvement suggestions

410 Need to reassess the ASL classes as 3 hr classes since there is lab & additional out of class  
room activities required to complete. This made it difficult that semester since my time  
wasn't budgeted for it all.

411 My TCC experience was great, from my experience at TCC there wasn't anything that I  
thought needed improvement.

412 I think TCC does an awesome job meeting the needs of everyone that I have met.

413 No Improvement needed

414 N/A

415 More assistance by counseling for preparing students for the next step after graduation.

416 My experience at TCC was awesome overall. I did have an instructor that I did not think was  
fair (see # 13, 17) & I did fill a complaint against her.

417 Have an instructor review for every instructor, every semester.

418 Better Computer Center

419 Currently, there are few quiet prices to study. Library under construction.

420 The staff (instructors) was great!!! I will miss them!

421 Teachers need to be stricter about cell phone usage. There should be consequences for people  
whose phones continually go off.

422 Have the construction crews work night shift when no classes are held. It was/is hard to  
concentrate while the banging and buzzing of loud equipment was/is going on – very  
frustrating & disturbing!

423 N/A

424 Hire more on-site faculty. Interim instructors are indifferent & often unskilled. Make sure  
official documents are professional.

425 • Computer at TCC's LRC's with Tulsa Pub. Library Catalog on it.



- Have instructor's Lectures digitally Recorded & available on the internet
  - Encourage students to join & inform about student orgs.
- 426 Don't offer all the honors classes at the same time.
- 427 On two occasions (two courses) I had difficulty with left-biased professors and I felt uncomfortable in my New Testament course as a Christian. My last semester there was poor communication b/t me & Student Financial Services, causing me to lose \$4000 in aid. Better communication would benefit future students; so they don't have this problem.
- 428 I had a positive experience so I don't have any complaints
- 429 nothing
- 430 Check on your instructors and make sure that they are teaching college level stuff
- 431 The current "Library" is not quiet or a place to study.
- 432 I would have said my experience was enjoyable but financial aid made it unenjoyable.
- 433 My the Lord bless everyone @ TCC Metro Campus and to everyone that helped me believe that hard work truly does pay off ☺
- 434 Students at the Metro Campus need more space and facilities to assist their learning – more copy machines computers, etc ie. West; Northeast Campuses ☺
- 435 Although the remodeling during my last semesters was a necessary step, it did make access to the library more of an ordeal.
- 436 I think that the educational programs are fine, however having a professor that has a bad attitude for every class is a drag. Overall it is fine.
- 437 I believe that more instructors should hold their students to a high level of excellence.
- 438 Overall T.C.C. has done a good job to meet student needs. I just wish all classes would be scheduled at all campuses with variety of timing to meet all needs.
- 439 People in the financial aid office could get on the same page. I had a wonderful experience at TCC except the people in fin. aid. can be quite rude and not very helpful. Many times I have been told different things from up to 3 people concerning the same issue in fin. aid.
- 440 With weekend classes the Library and Learning Resources were not adequately available.
- 441 In the PCT course you need more up to date equipment in the lab in order to effectively practice lab skills. Also, I believe that medical terminology should be a requirement for all health fields.
- 442 TCC was a great place to attend. I have get the required education that I feel will help me more in to a higher education.
- 443 - None -
- 444 To be more sensitive to those of us adults who for one reason or another are a lot older than the high school students, who have forgotten alot of things since high school and who have full-time jobs and lives!!! Thanks ☺ !!
- 445 Meet with your instructor about prejudice in the classroom, I found one teacher bias, rude, unfair and ridiculous.
- 446 Make RN program more accessible to full-time workers w/ children and single parents
- 447 Focus more on instructors teaching objectives, more than on materials and subject. Instructors make learning easy or difficult.
- 448 More and more Internet based courses. Don't know what I would have done without them.
- 449 - more technical skills r/t nsg program
- 450 Courses were significantly less challenging than equivalents that I took at a 4-year university. I loved the flexibility of internet courses.
- 451 The last 2 semesters were very frustrating with the construction going on.
- 452 Nursing Program – This would be improved greatly if clinical times were assigned before the semester started & "extra" days were not added in.
- 453 In nursing programs, clinical hours should be scheduled during time that would be stated during registration. There should be information at the beginning to let students know what time will be expected.

454 The LPN – RN program needs a lot of work. It is very difficult to navigate and it seems to be unimportant to the college.

455 I wouldn't say it's a "high degree" of quality instruction, TCC could expand a little in the programs they offer to better serve the Tulsa area.

456 My experience at TCC help me grow as a person and to make better decision for my life. Thank you to all my instructors.

457 Adjunct professors need more evaluation. Int. Algebra teacher showed 2 examples & the remaining 2 ½ hrs were spent doing homework in class that we had to teach ourselves. Teacher unable to teach it interuppted with questions

458 work your curriculuum to a 4 year degree

459 Support services could be more personal / courteous / prompt. more adjunct quality control

460 Criminal Justice classes for summer.

461 Update software in the pharm tech labs.

462 The only reason score so low in support facilities is because of the construction. I don't go to other campuses.

463 Library was under construction.

464 More consistency from one campus to another across the board.

465 Continue to offer the wide selection of courses and times to accommodate all types of students

466 N/A

467 I think all the faculty improvements along with the degree of education offered here and in other campuses is of excellent quality and the job you have done exceeded my needs. Thank you.

468 Overall everything was real good, some of the faculty needed to grade papers is a more timely fashion other then that, was a great learning experience. Thanks!

469 I enjoyed my time hear and as far as I can tell TCC has a great educational programs

470 Better job placement program for my area of study.

471 continue media upgrades. many improvements have been made, but all class rooms should be multimedia ready with current hardware & software.

472 Just make sure teachers connect with the students!

473 There were a few semesters I was very unpleased w/ the financial aid system. I feel like their should be more help in order to help students better.

474 Doing well

475 everything was just right, great locations to the extended areas around Tulsa, and a great educational experience.

476 Books were not always the best.

477 This is a good school.

478 I wish that there would have been a Human Ecology class offered at Night, because I had to put it off for years because I had to work days on my job.

479 Would like to see more childcare options – wish there was on campus childcare available even if it is on a drop-in, pay per day rate.

480 conference among faculty involved in class to follow some rules & regulations across board. No different rules for individuals who are supervising.

481 Update the lab equipment.

482 PCT class needs to include all tests in grade NOT just 4 tests & final. I do not have a medical background, class is taught in black & white then test are given in gray – critical thinking which I have no experience in. I have ask for help. Went to [...] and [...] counselor. Very frustrated!

483 Overall, up until this year, I have been completely satisfied. I would not encourage anyone to take an additional class with PCT class. Very difficult to focus.

484 The library / LRC needs to be updated the facilities @ the other campus is where I had to go

when I needed help.

485 If you have multiple teachers teaching a class, have the teachers collaborate on making tests. If more than half the class fails a test, research / review test questions.

486 More quiet places to study. A different vender / café in main building

487 Better evaluate / monitor adjuncts; transportation system between campuses; more consistent policies / procedures collegewide.

488 Have more SPICE classes available otherwise TCC is meeting needs.

489 Offer HR Classes in summer (more than 1 class) & 1 or on-line or thru Cox Cable. HR should also cover so info abot State Aid asst. which is in the catalog, but not covered.

490 Use the Books that we have to pay for to take the class this (1) class I took Basic Math didn't use the book and the Instructor showed us his own way and that was a big problem when I went home.

491 A new lightwave animation teacher. Of all 3 yrs I only had 2 teachers who pretty much expected you to learn by book, and those were the only classes I disliked. I need to be taught, not learn by the book.

492 Have more instructors like [...] (Am. fed govt) and [...] (psychology). They were incredible instructors!

493 I have been advised and enrolled in 3 or more classes that were "required" for my degree. However, I did not find out until mid-semester that they were going toward my degree as electives. One of the classes was a Humanities course. And though I needed 3 more hours of humanities, I was enrolled in the remaining 3 hours the same semester. Thus, potentially have a total of 9 hours. I withdrew from these courses when I found out they were going to count as elective credits from an advisor. I feel that the "overlooking" of my degree program is partially responsible for the reason that I no longer receive financial aid. And although my placement test scores in Math were low, an alternative to college algebra was never mentioned or explained to me until this semester. Courses: Macroeconomics; Survey of World Literature (Humanities credit); Tennis (I was told that I needed a Physical Education course for the completion of my degree)

494 As a single mom, I would've greatly benefited from an oncampus day care facility

495 Overall I am pleased however I am not qualified for making that type of suggestion.

496 Have more diverse history and social studies courses.

497 In LRC have Instructors & students talk in ofc w/ door closed not out in open & disrupt students on computes

498 library NOT quiet at S.E. Campus – madhouse

499 offer the same courses all the same courses at every campuses. Don't change with the needs of Tulsa, but change so Tulsa can keep up with its graduates. Be proactive vs. reactive to the environment.

500 Need to improve the security measures at all campuses. had wallet stolen and car broken into at 2 separate campuses. Security did nothing to help – I had to call the TPD myself.

501 Accessing materials in the LRC was especially difficult this semester due to the remodel.

502 Incorporate more hands-on experience.

503 complet the construction taking place in the LRC

504 I experienced some difficulties during the enrollment process due to incorrect information that was provided to me by a staff member. Also, my major was eliminated from the catalog (print journalism) but I was never notified. I think better communication with students would greatly improve TCC.

505 In the first three sections, I only marked "3" because regular TCC and the dental hygiene program deserve opposite answers

506 more designated study area during construction

507 Parking is a nightmare. some of the most convenient parking is paid parking. Very inconvenient for LRC to out of commission so to speak

508 have a quiet place to study  
509 Reopen the library  
510 I'm glad you are making improvements in the building.  
511 Create parking garages to better assist the growing # of students attending TCC!!  
512 Better parking, especially for patients of our clinic. The LRC was a joke this year and there  
was no area available quiet enough to study  
513 parking could be improved commons area more quiet "no piano" not a night club!  
514 I feel TCC is the perfect choice for the adult student. my needs, supportive and educational  
were met and expectations exceeded.  
515 I doubt there are any ideas that might serve my needs that are actually feasible.  
516 More classes during the evening  
517 Need some more books in LRC.  
518 I feel that they are already meeting my educational needs.  
519 The radiology instructors need to actively participate in student progress & be available  
during sheduled office hours & appointment times.  
520 Don't change a thing. I loved it here after my first few semesters.  
521 Remove piano from student commons area its distraction if you are trying to study.  
522 more technology (i.e. Computer Lab w/ sound campabilities So that the students may take  
better advantage of the "lab" resources; perhaps a personal head-phones option. It would be  
nice to be allowed to access films or telecourses online @ computer lab... like normal adults.  
523 N/A  
524 Take more ques from southeast campus  
525 I was not given the chance to do a fall survey on one of my instructors, I think this is a  
valuable part at TCC.  
526 Nursing Program: long-time staff – "old school" "eat their young" instructors need to go.  
Need user friendly types in their place.  
527 Need better lab areas for nursing – library POOR!  
528 some faculty have negative attitudes. The library this semester is pitiful. More study  
locations are needed Labs need more & better resources.  
529 LRC was not open for use.  
530 I wish you did not put our name & student ID# on this survey.  
531 Nothing.  
532 Ensure the adjunct teachers are teaching the class, and testing over class material.  
533 Have academic scholarships available even for international students.  
534 Metro math lab could be improved.  
535 Tell the students what the handouts and books are actually going to like lecture or lab.  
536 Doing great – Thank you!  
537 I wish that some of your degree (RN) programs were offered in the evenings for the working  
students.  
538 N/A  
539 I have enjoyed my experience at T.C.C. Every class and every instructor has been exeptional.  
540 Create a nursing program that has optional night classes or parttime possibilities.  
541 More current library materials, staff evaluations reflecting communication training etc,  
facilities open later fro student usage.  
542 [...] was the Best Instructor.  
543 During IV lab we were allowed (1) needle, for (1) try. This does not give us sufficient amt of  
practice for clinicals / real life. We pay a lot of money for this program & should be given  
adequate supplies. Financial aide needs some work too.  
544 Nursing Program needs improvement in faculty & how the program is run. There will formal  
complaints against them & sent to the Board of Accreditation for Nsg programs  
545 I really enjoyed TCC it's a good school and to improve it is to only make more better thank

you for serving me  
 546 Consider that student are paying for an education and we are YOUR customers., without us  
 there is NO TCC. Nursing faculty needs to realize that they are not TIN GODS on wheels  
 and need to consider the needs of the student body, not get caught up in tenure and longevity.  
 547 In Nursing, they need to realize we are paying for this service and the Nursing Division needs  
 checks & balances.  
 548 No comment  
 549 N/A  
 550 The Library, at that time, was not well equipped with books needed in the legal field.  
 551 some of your digital video courses should be expanded on. maybe an extra course in some of  
 the more complex software would be beneficial to the student.  
 552 Increase classes available as web based  
 553 Most of my classes were only offered in the evening to accommodate working adults. It  
 would have been better for my circumstances to have daytime classes.  
 554 I would have liked a mid-term class evaluation as well as the one at the end of the semester.  
 it would give the professors input on how to improve their class that semester.  
 555 The computer lab at Metro on the 4<sup>th</sup> floor had extremely rude people towards the L.S.  
 students – I was told despite providing my own paper we (L.A students) were not permitted to  
 print there. I figure this should be part of my tuition.  
 556 I had a love / hate relationship with TCC, but overall I loved TCC and all my teachers.  
 557 Offer more classes during summer.  
 558 Make sure appropriate software and books are available for Internet courses. Overall, I have  
 enjoyed my courses at TCC. Distance Learning Department is great!  
 559 As with anything in life there are positives & negatives. Certain teachers were great some  
 were really bad.  
 560 Due to my full-time job, I took all night classes. many of the classes required excessive  
 amounts of homework with conflicted with the busy schedule of a full-time job.  
 561 Bigger library  
 562 desks that fit big people was my only concern.  
 563 I can't think of anything because I was very pleased with the educational programs.  
 564 More credits for clinical hours.  
 565 We need classes for CT, MRI, VS, MAMMO. Better equipment. More online Radiography.  
 Good job so far though.  
 566 I have encouraged both of my children to attend TCC. It has been an excellent experience for  
 me. My only suggestion is to have more instructors available in the math lab.  
 567 Expand parking  
 568 We need new Xray equipment in the Lab. ☺  
 569 Students need a quiet place to study bring fireside lounge back  
 570 expand modalities for Radiography.  
 571 More parking & decrease class size.  
 572
 

- Get done w/ the construction!
- Move book buy back – back a few days before the last day we can return our books!!!
- HIRE more people for financial aid – 1 overworked lady cannot handle the line in a timely  
 manner – 45+ min. is way too long to have to wait in line!!!

 573 Being that this is a community college book buy back should be 1 week before you may no  
 longer return books for that semester so that we can get used books. F. aid should have more  
 than 1 person at the beginning of the semester. No smoking areas should be enforced.  
 574 In some of my classes the teachers taught more on their level instead of actually teaching it to  
 us. Making it more of a self taught environment. This was in the upper level classes.  
 575 Security needs to be improved at Central Campus a Lot!  
 576 During construction more space should be made available for quiet study. The space

available for fun/recreation was not reduced. I came here to study, not play.  
577 Enforce quiet areas in library  
578 everything was great!!!  
579 It will be nice when all of the repairs on the building are finished. The availability of the  
classes have been great. The programs and assistance has also been great.  
580 I feel overall everything was available for my educational needs.  
581 N/A  
582 My overall experience has been very pleasant. However, in the Distance learning, some  
teachers were not available for questions. Most were great, but the few that weren't created  
undue hardships.  
583 My overall experience at TCC was a good one.  
584 I enjoyed my time at TCC  
585 Fix parking problems make sure elevators are in working order so we can make it to class on  
TIME!!!!  
586 Need more Lab space and better up to date equipment for the radiography program!  
587 All programs fitted my needs perfectly  
588 some classes are too easy. do not provide enough teaching to make me feel I got my monies  
worth.