

***TULSA COMMUNITY COLLEGE***

**2003 – 2004 Exit Survey**

Summary of Results

Office of Institutional Research and Assessment

2005

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## Executive Summary

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- ☑ 2,440 degrees or certificates were awarded to 2,243 TCC students for the 2003 – 2004 academic year.
- ☑ 1,505 of the 2,243 2003 – 2004 graduates, completed an exit survey at the time of graduate checkout. This represents a 67% response rate.
- ☑ The survey included four dimensions designed to assess the perceptions of former students regarding their educational experiences while attending Tulsa Community College. The four dimensions were:
  - ① General Instruction
  - ② Faculty
  - ③ Classes
  - ④ Support Facilities (Learning Labs & Learning Resource Centers)
- ☑ Results were positive in all four areas.
  - 90% of all responses to General Instruction items were positive.
  - 86% of all responses to items regarding TCC faculty were positive.
  - 89% of all responses to items regarding classes at TCC were positive.
  - 84% of all responses to Support Facility items were positive.
- ☑ Detailed results and response distributions for each survey item are presented in this report.
- ☑ Comments from former students are included in an appendix to this report.

## **Exit Survey Report (2003-2004)**

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The purpose of this monograph is to present results from the 2003 – 2004 Tulsa Community College Exit Survey. The Exit Survey is an instrument that is administered annually to assess the perceptions of students who have completed either a certificate or a degree program at Tulsa Community College. Graduates are also asked to complete a demographic and educational/employment status survey six months after their last semester at TCC; see the 2003-2004 Alumni Survey Report for the results of that assessment.

The Exit Survey is a tool that can be used by individual offices (e.g., Division Chairs, Deans, Provosts, etc.) to help implement educational objectives and track the success of educational outcomes at Tulsa Community College. This survey allows one to assess student perceptions on a variety of dimensions that are likely to be related to successful implementation of educational programs. This report explains the survey dimensions assessed by the Office of Institutional Research and Assessment and provides feedback on survey responses. The complete survey is presented in Appendix A as it appeared to the potential respondents.

### Subjects and Procedure

During the academic year 2003–2004, Tulsa Community College conferred 2,440 degrees and certificates for 2,243 individuals. The Counseling and Testing Offices at each campus administered the Exit Survey to students during their graduate checkout each Fall, Spring, and Summer semester of a given academic year. Table 1 contains selected demographic characteristics of these graduates. The percentages reported in Table 1 are based upon data obtained from the TCC Student Information Systems (SIS) database. The distribution of these

demographic characteristics is similar to the overall student profile for Tulsa Community College.

**Table 1. Demographic Characteristics of Tulsa Community College Graduates 2003-2004\***

<b>Gender</b>	<b>Percent</b>			<b>Major</b>	<b>Percent</b>
Male	32%			University Parallel	64%
Female	68%			Workforce Develop.	36%
<b>Age</b>	<b>Percent</b>	<b>Tulsa County</b>	<b>Percent</b>	<b>Race</b>	<b>Percent</b>
16-21	9%	NE	8%	White	76%
22-31	56%	NW	11%	African American	8%
32-41	19%	SE	35%	Asian	3%
42-51	11%	SW	12%	Native American	7%
52-61	4%	DT	8%	Hispanic	3%
Over 61	(n = 6) 0%	Other Counties	26%	Other	3%
<b>Campus</b>	<b>Percent</b>			<b>Educational Objective</b>	<b>Percent</b>
Metro	42%			Certificate	15%
NEC	18%			Degree	85%
SEC	30%				
West	10%				

\* Based on FOCUS Report 2003-2004, Unduplicated (N = 2,243). Percentages may not sum to 100% due to rounding.

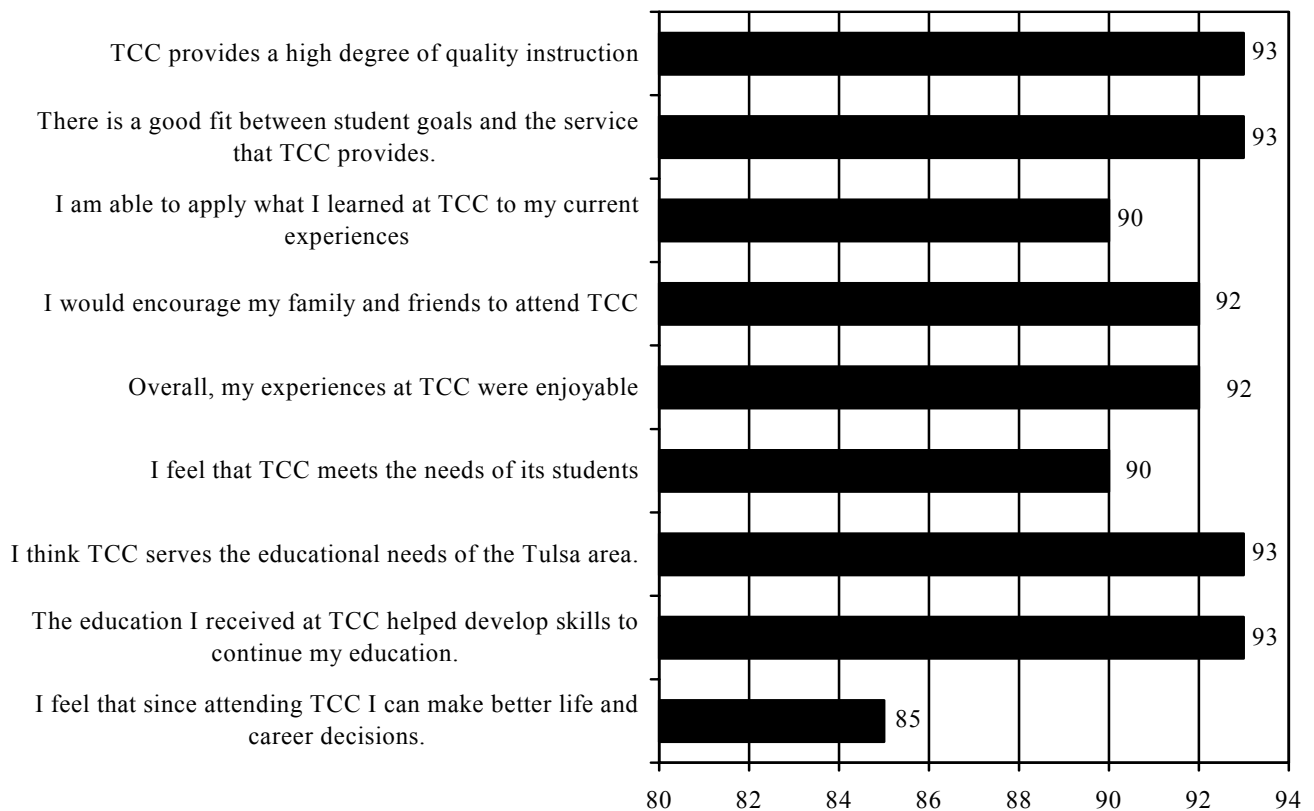
## Results

The survey consists of four dimensions to assess target areas or elements within the institution that most students encounter. The survey results from the dimensions that focus on TCC per se (e.g., General Instruction, Faculty, Classes, and Support Facilities) are presented next following the survey format as presented in Appendix A.

### Section 1: General Instruction

Nine items were used to assess graduates' perceptions of general instruction at Tulsa Community College. The majority of respondents indicated positive perceptions toward general instruction (90%). The percentage of positive responses for each item in the general instruction dimension is presented in Figure 1.

Figure 1. Response Distribution for General Instruction Items



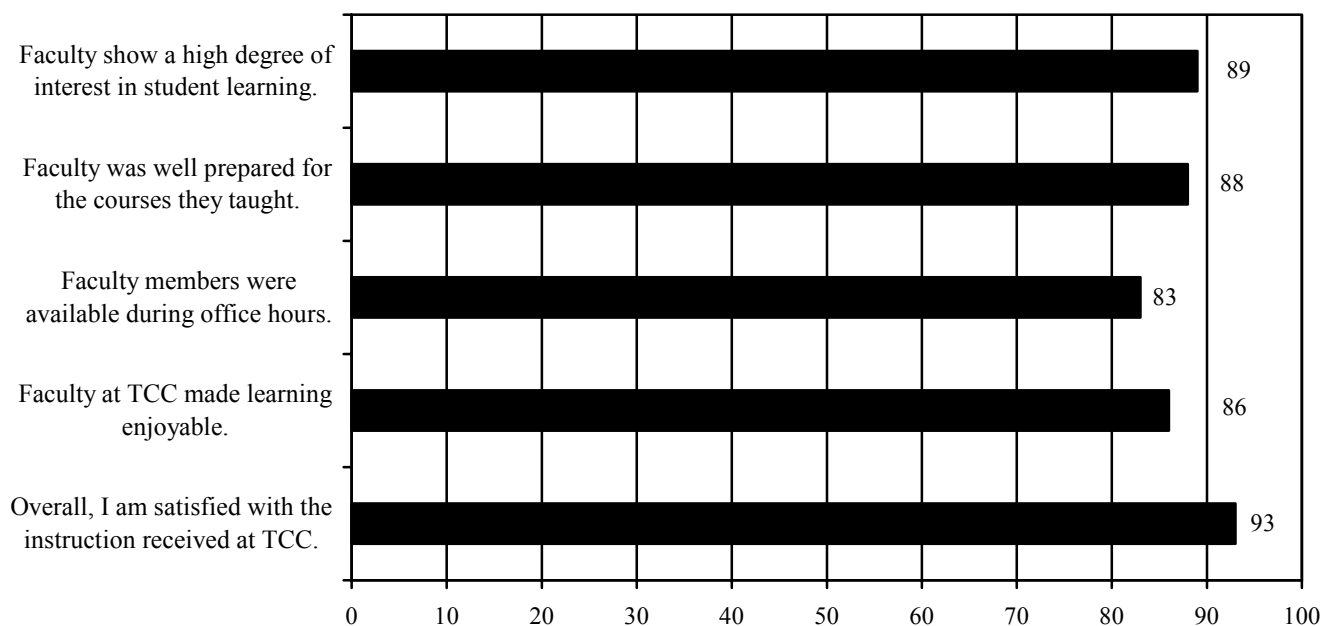
1,499 Respondents

Percent Agree or Strongly Agree

## Section 2: Faculty:

Five items were used to assess graduates' perceptions toward the faculty at Tulsa Community College. Overall, TCC faculty was viewed positively by 86% of the former students who responded to the survey. The percentage of positive responses for each item in the faculty dimension is presented in Figure 2.

Figure 2. Response Distribution for Faculty Issues



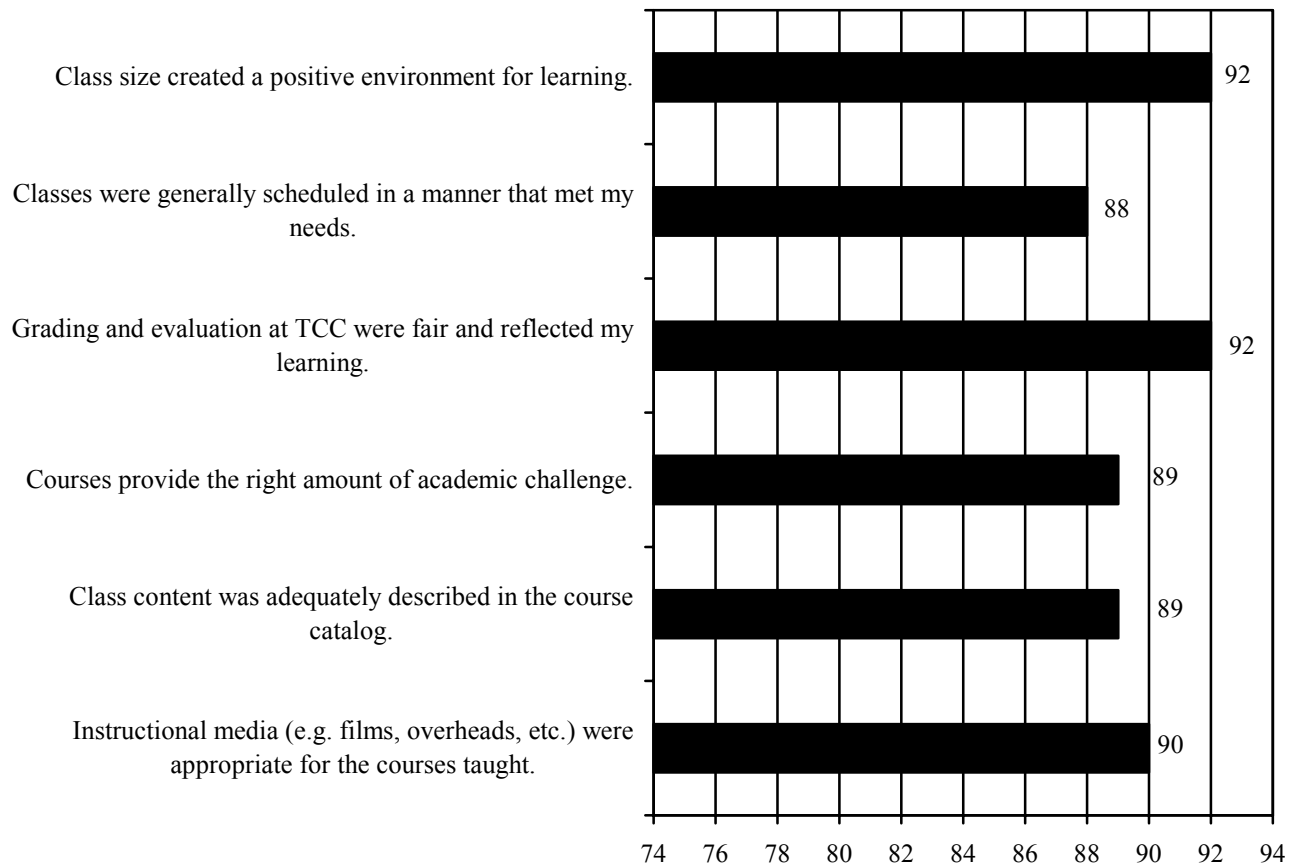
1,498 Respondents

Percent Agree or Strongly Agree

### Section 3: Classes

Six items were used to assess the former students' perceptions toward classes at Tulsa Community College. Most respondents indicated a positive perception of TCC classes overall (89%). The percentage of positive responses for each item in the class dimension is presented in Figure 3.

Figure 3. Response Distribution for Class Issues



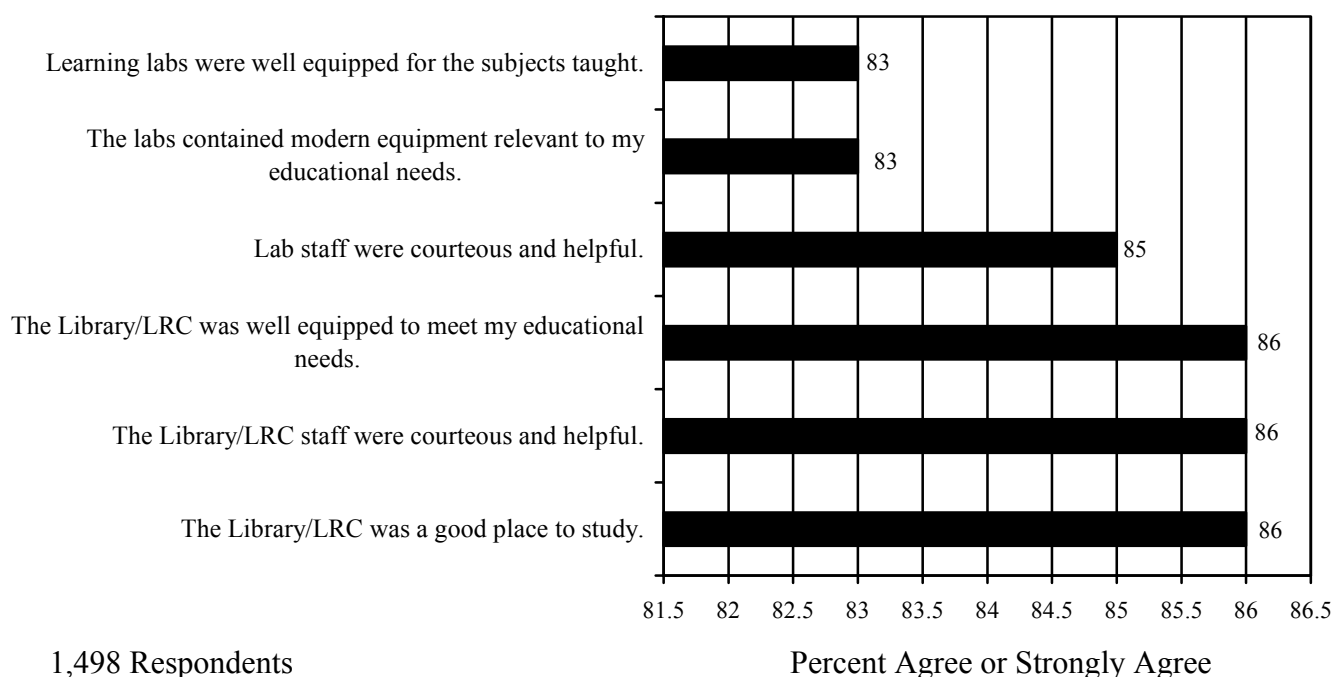
1,498 Respondents

Percent Agree or Strongly Agree

#### Section 4: Support Facilities

Six items were used to assess general perceptions about the academic support facilities available in the learning labs and Learning Resource Centers at Tulsa Community College. Most respondents indicated positive perceptions of these two support facilities (84%). The percentage of positive responses for each item in the support facilities dimension is presented in Figure 4. Overall, more graduates responded positively to items regarding the LRC (85%) than to items concerning the learning labs (82%). However, most respondents do agree that the learning labs were well equipped for the subjects taught (83%), the labs contained modern equipment relevant to the educational needs of students (83%), and that lab staff were courteous and helpful toward students (85%). Respondents also agreed that the library/LRCs were well equipped to meet the educational needs of students (86%), that library/LRC staff were courteous and helpful (86%), and that the library/LRC was a good place to study (86%).

Figure 4. Response Distribution for Support Facilities





## Appendix A

Exit Survey as it Appeared to the Potential Respondents



**Tulsa Community College**  
**Exit Survey**

Name \_\_\_\_\_

Student ID # \_\_\_\_\_

Date \_\_\_\_\_

**Instructions:**

For items 1 through 26 below, darken the circled number to the right that best reflects the extent to which you agree or disagree with each statement.

5 = Strongly Agree
4 = Agree
3 = Neither Agree nor Disagree
2 = Disagree
1 = Strongly Disagree

**Section 1: General Instruction**

- |   |   |   |   |   |   |
|---|---|---|---|---|---|
| 1. TCC provides a high degree of quality instruction. ....  | 1 | 2 | 3 | 4 | 5 |
| 2. Overall, there is a good fit between student goals and the services that TCC provides. ....                        | 1 | 2 | 3 | 4 | 5 |
| 3. I am able to apply what I learned at TCC to my current experiences. ....   | 1 | 2 | 3 | 4 | 5 |
| 4. I would encourage my family and friends to attend TCC. ....  | 1 | 2 | 3 | 4 | 5 |
| 5. Overall, my experiences at TCC were enjoyable. ....  | 1 | 2 | 3 | 4 | 5 |
| 6. I feel that TCC meets the needs of its students. ....  | 1 | 2 | 3 | 4 | 5 |
| 7. I think TCC serves the educational needs of the Tulsa area. ....   | 1 | 2 | 3 | 4 | 5 |
| 8. The education I received at TCC helped me develop the skills necessary to continue my educational objectives. .... | 1 | 2 | 3 | 4 | 5 |
| 9. I feel that since attending TCC I can make better life and career decisions. ....                                  | 1 | 2 | 3 | 4 | 5 |

**Section 2: Faculty**

- |   |   |   |   |   |   |
|---|---|---|---|---|---|
| 10. Faculty at TCC show a high degree of interest in student learning. .... | 1 | 2 | 3 | 4 | 5 |
| 11. Faculty at TCC were well prepared for the courses they taught. ....     | 1 | 2 | 3 | 4 | 5 |
| 12. Faculty members were available during their office hours. ....          | 1 | 2 | 3 | 4 | 5 |
| 13. Faculty at TCC made learning enjoyable. ....                            | 1 | 2 | 3 | 4 | 5 |
| 14. Overall, I am satisfied with the instruction I received at TCC. ....    | 1 | 2 | 3 | 4 | 5 |

**Section 3: Classes**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 15. Class sizes at TCC created a positive environment for learning. ....                                 | 1 | 2 | 3 | 4 | 5 |
| 16. Classes were generally scheduled in a manner that met my needs. ....                                 | 1 | 2 | 3 | 4 | 5 |
| 17. Grading and evaluation at TCC were fair and reflected my learning. ....                              | 1 | 2 | 3 | 4 | 5 |
| 18. Courses at TCC provide the right amount of academic challenge. ....                                  | 1 | 2 | 3 | 4 | 5 |
| 19. Class content was adequately described in the course catalog. ....                                   | 1 | 2 | 3 | 4 | 5 |
| 20. Instructional media (e.g., films, overheads, etc.) were appropriate for the course being taught. ... | 1 | 2 | 3 | 4 | 5 |

**Section 4: Support Facilities**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 21. Learning labs were well equipped for the subjects taught. ....                           | 1 | 2 | 3 | 4 | 5 |
| 22. The labs contained modern equipment relevant to my educational needs. ....               | 1 | 2 | 3 | 4 | 5 |
| 23. Lab staff were courteous and helpful toward students. ....                               | 1 | 2 | 3 | 4 | 5 |
| 24. The Library/LRC was well equipped to meet my educational needs. ....                     | 1 | 2 | 3 | 4 | 5 |
| 25. The Library/LRC staff were courteous and helpful. ....                                   | 1 | 2 | 3 | 4 | 5 |
| 26. The Library/LRC was a good place (e.g., quiet, available resources, etc.) to study. .... | 1 | 2 | 3 | 4 | 5 |

*In your opinion, how might we improve our educational programs to better meet your needs?*

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*If you have questions or comments about the survey, please contact the Office of Institutional Research at (918) 595-7925.*

## Appendix B

Comments from 2003-2004 Graduates

## 2003-2004 Exit Survey - Student Comments

Survey #	Comment
001	There were several instances of miscommunication regarding my loan checks. Also, the instructor in charge of the online learning history courses was <u>Extremely</u> rude & did not attempt to assist students in the ways that they need. I dropped her course. All my other instructors were great.
002	Increase the number of students accepted into Medical fields
003	Newer media for biology for majors. Newer lab equipment for Gen Chem I & II. More polite staff in council[?] office.
004	Offer more classes for us full time working people. As in Sat. etc.
005	I would like to know that every class I take will transfer to a 4-year university.
006	This is an excellent college and I have thoroughly enjoyed my experience up to this point.
007	I love TCC. I will miss it but will take so much with me. The only complaint – where do none smokers go to sit outside and enjoy the beautiful day! ☺
008	At the moment, nothing comes to mind. I am satisfied with how my needs have been met.
009	Make classes more challenging. Most classes were just memorization, not critical thinking.
010	More distance learning
011	I am very satisfied with your service. Therefore I cannot make any recommendations.
012	No comment
013	Adjuncts that know material, can make the experience more enjoyable other than just reading the book.
014	By giving students a place to study on weekends when studying at home is not an option.
015	Computers for computer courses need applications/OS being taught available, updated, and installed. I've taken computer classes at MC, NE, SE campuses.
016	The programming classes do not go far enough.
017	Create study rooms isolated and private. [...] & [...] – give back stolen \$!
018	Be more open to very small class sizes, to avoid cancellation.
019	You are perfect.
020	You need less strict rules about attendance. Those who truly want to learn will attend and those who choose to waste their time won't waste mine.
021	Fire incompetent instructors like [...]
022	Give professors a raise.
023	More classes available at night.
024	Better financial aid counseling.
025	I really liked TCC. Overall, my experiences were great – challenging, academically satisfying, etc. I had a couple of instructors whose classes were lacking but overall a very positive experience.
026	Tuition was reasonable, but books were outrageous! With required books being changed from semester to semester I now have over \$400 worth of books they would <u>not</u> buy back!
027	The teachers need to update their notes when using new software or textboxes Their notes should go along with the materials.
028	Provide staff members with plenty of time to prepare for a class. For instance, notify teachers many weeks before assigning them to a particular class.
029	I think you're guy is doing a great job It's all on the student whether they want to learn or not.
030	Keep it up!
031	Accept my 2 yr degree from 24 yrs ago (all the courses) i took. And change your course numbers back to 3 numbers like rest of states have instead of to four numbers like you have.
032	Offer more distance learning courses

- 033 Allow drinks or food in the classes. Most people are coming straight from work. You really can't focus on an empty stomach.
- 034 My needs are met pretty good
- 035 I was very satisfied with the legal assistant program, and that it needs no changes
- 036 More distance learning classes & time options
- 037 I really enjoyed my experience in the PCT program. The instructors were wonderful.
- 038 More CJ classes
- 039 No comments!
- 040 Open for study all hours provide free lockers make people think have city buses for Broken Arrow & Tulsa connect on campus (SE)
- 041 Make TCC a 4 year Community College.
- 042 I am not sure how things could be better. It is already a great place to learn. There were one or two student employees I ran into last year that did not seem to care. Other than that. no problem.
- 043 - use the same textbooks at each campus – allow smaller class sizes (so less classes get cancelled) – have more weekend and night classes
- 044 Become a 4-year degree school.
- 045 I feel that some of evening adjunct instructors were too busy or tired from that day. That you basically taught yourself.
- 046 Eliminate workout facilities & student activities thereby reducing tuition costs. Make prices on used books more competitive with online distributors & marketplaces. Use money saved from playgrounds to more closely audit instruction & relevance of instruction.
- 047 Do not do “curve” grades. Although students appreciate a higher grade, it does not reflect “the real” grade earned & also allows instructors an easy way of looking good, although it doesn't reflect accurate teaching method.
- 048 The Southeast Campus has wonderful science laboratories. The Metro campus needs to upgrade their laboratories to the same caliber.
- 049 I think online courses tend to go overboard in the work load because they want to ensure that students don't opt for the “easy” way out. I wasn't looking for a way out of work but a way to stay home w/ my children & still take classes – some online courses were okay while others had ridiculous workloads. Thankyou.
- 050 Better descriptions of courses
- 051 Stop caring about numbers, and start caring about quality education.
- 052 Overall, I am satisfied with my experience at TCC
- 053 More classes on week-ends and nights and possibly Sundays.
- 054 Give [...] a raise – he is very helpful & kind
- 055 TCC has done a great job. I've learned a lot, and I am very glad that I attended TCC!
- 056 Would like to see more honors courses in the evening and over the internet.
- 057 I learned better when teacher put student into groups.
- 058 Library needs more current materials (Books), (Some) faculty members need to show they care about doing their job ex. Poor attitude.
- 059 Counseling center proved to be very useless when I sought advice. Poor advisement prolonged my time at T.C.C. and it was not due to explaining my abilities. There are many examples in my transcript. I was told to take financial acct before I had intro. Statistics before algebra. macro before micro to name a few. I regret not having the foresight to trust myself as much as I did this office. Live and learn. I however feel prepared (although the hard way) for my next 2 yrs. Thanks
- 060 (see #23) The computer lab on the forth floor could use a more courteous & educated staff. I have encountered numerous problems with the attendant and or equipment.
- 061 Keep growing!
- 062 Thank you for a great educational experience

- 063 In my opinion there is no need for improvement
- 064 Math lab should provide more tutors available to student who have problems with statistics
- 065 Cut down on the bureaucracy associated with the financial aid dept; Level 3 nursing instructors need to be counseled in how to treat students with respect and offer encouragement instead of constantly looking for ways to criticize. Pediatric instructors are the primary culprits.
- 066 Computer lab needs major attention.
- 067 Better parking so students are not as stressed before they even get to class.
- 068 The only serious issue I had while at TCC were with the Registrar and Bursar's offices. In both of these offices I found the staff to be rude, unhelpful and very abrupt.
- 069 Be careful when hiring English Comp. Professors.
- 070 Keep offering online & distance learning options.
- 071 make better effort to encourage enough students to enroll so that the class will make.
- 072 TCC is already doing a great job of providing many classes at flexible schedules in different formats to appeal to the learning styles of all students.
- 073 Make sure teachers are not only knowledgeable in their subject, but that they also have the proper skills to teach it.
- 074 I can't think of anything different. All my needs were met. Thank you.
- 075 Overall, TCC provides an acceptable learning environment for its students.
- 076 I found that some of the Adjunct faculty were not at the same par with permanent staff in expertise
- 077 Allow undraped models for the figure drawing classes. When you draw a horse, you don't put a blanket on it.
- 078 None
- 079 In my opinion, I think TCC is a great place and as far as I am concerned there is not much to improve.
- 080 parking at Southeast could improve.
- 081 Check teachers' assignments to make sure they are relevant and appropriate for the class. Expand on child development programs.
- 082 More night classes that start at 4:30 and 6:00
- 083 Make all classes @ TCC, no OSU Tulsa.
- 084 ?
- 085 It's been a great experience. Maybe make financial aid a quicker easier process.
- 086 Maybe give students a warning instead of waiting a day before to tell them the class is cancelled.
- 087 Keep doing what you're doing, but don't let professors that are not skilled in the area they are supposed to teach, teach.
- 088 I felt that my educational needs were fully met.
- 089 Just keep [...]. He was the only programming instructor I've ever had that had substantial real-world experience, & it showed. He is the single best instructor I've ever had.
- 090 Bend a little w/ working mothers.
- 091 no comment
- 092 More blackboard courses
- 093 Some of the part-time instructors could make it easier to be contacted.
- 094 LRC is often noisy. Films for PCT class were nursing films, too advanced.
- 095 I thought everything was great.
- 096 Offer more HR Classes at one time (summer mostly) The options are limited and many have to wait a full year to complete.
- 097 I, by having more counselor than can speak more than 1 language that way counselor can help other ethnic people with their career plans.
- 098 Take over flight operations @ Riverside Airport with OSU closes its doors

- 099 Yes, TCC Helped me with My job & my education
- 100 Overall everything was great. I had one instructor that did not care about the students but the rest were excellent and I recommend them.
- 101 Maybe educate the students in the bursar's, Financial Aid, and registration offices so that they can know and posses adequately knowledge that will match the information recieved in the counseling office. Give [...] a big raise. \$ \$ \$ \$
- 102 No, opinions, job well done!
- 103 The interior design program should have worked closer with OSU-Tulsa to see that the students receive the lower education they needed to move on.
- 104 convert to a 4 year university
- 105 I think that most of the teachers I had were more than willing to help me out no matter what. I am very satisfied with TCC & the instructors.
- 106 In my experience there were no areas that I felt needed improvement enough to remember specifically.
- 107 no comments.
- 108 make an area on your website, so students can rate their professor. As it stands now, students have no clue what kind of professor they're getting, and I've had some Bad ones. (good ones too).
- 109 Re-evaluate older professors ability to teach.
- 110 When I was being advised on which classes to take in Counseling, many times they were not needed.
- 111 Quit canceling so many classes and hire more councilors.
- 112 Better councilors! And teachers that can speak English
- 113 Thanks!
- 114 More online classes.
- 115 Offer other areas of the legal field.
- 116 Reevaluate the weekend course programs so that TCC does NOT cancel classes. Ex: market the weekend programs to increase enrollment.
- 117 I was able to meet my needs under the current education program.
- 118 Will you please add a Computer Learning Lab to assist students as well as a Accounting Lab.
- 119 - I loved it -
- 120 Observe 1<sup>st</sup> time Adjunct teachers in a real class setting. Some know the material but do not know how to teach it to others.
- 121 Some of my courses had approximately 40 students – very uncomfortable for classroom sizes
- 122 Improve financial aid dept.
- 123 more hands on with ventilators and on intubation
- 124 There is an evident decrease in spending for equipment, etc. at the four campuses. I.E., S.E. campus – great labs. Metro & N.E. campuses – very old equipment. The computers in my N.E. physics lab were ancient and held back class productivity.
- 125 The computer lab staff were the least courteous but otherwise things were fine.
- 126 Some classes were only offered at some of the campuses. If they could be divid up among other campuses and move times, that would be great.
- 127 TCC have pretty much satisfied my needs. I would like to recommend TCC to everybody I know.
- 128 The programs were great, and I wish OSU-Tulsa offered more.
- 129 Labs need to be updated 2 fewer students and more hands on time!
- 130 There should be an alternative to the Financial Accounting class for Legal Assistants, such as a computur accounting class.
- 131 I wd have preferred either a smaller class or more working areas with less waiting time to practice
- 132 Early childhood classes should be provided at all centers in the Tulsa area

- 133 I am very satisfied with my experience here, and I would like to commend [...] and [...] in the counselors office, they were most helpful.
- 134 Your programs are fine – no need for improvement. It would be nice to see the parking situation at southeast and metro campuses improve (especially at metro).
- 135 Becoming equivalent to a 4 yr. university (Bachelor degree options) is the only way I feel to better TCC.
- 136 Possibly making the curriculum a slight amount more challenging.
- 137 Have an accounting tutor in math lab.
- 138 Keep employing vibrant & colorful professors they're talent was a big key to my success here.
- 139 I believe TCC offers an excellent choice of classes and class times. The schedule at TCC was very open. Also, the online options are great.
- 140 The educational programs offered at TCC fully met my needs. I really enjoyed my educational experience here at TCC.
- 141 You guys are great I've enjoyed my 3 ½ years here.
- 142 Doing great. Maybe add more philosophy type classes.
- 143 It would be nice if TCC would release the results for the teacher critics so that students could choose an instructor that fits their style.
- 144 More information on procedures of enrollment to graduation for the night classes only students.
- 145 Nothing I can think of
- 146 I have had a very positive experience here at TCC and I wouldn't change anything. The classes I've taken were taught very well, and I learned a lot here.
- 147 A class was canceled due to enrollment, but it was scheduled during the same time frame as another course in the same discipline (Religion in film & Rel in America). Poor Planning.
- 148 Love the online classes!
- 149 I am happy w/ TCC as it is.
- 150 I think they met the students needs
- 151 Make [...] (professor of sociology) full time. I would have loved being able to take more classes taught by him.
- 152 Offer more sciences / Chemistry at West
- 153 satisfied
- 154 Better new student orientation and education. I was unprepared for my freshman year. I didn't know what to expect.
- 155 You did a good job
- 156 - pretty good overall -
- 157 None
- 158 Enforce the no cell phone rules in labs & media
- 159 More days and times to pick & choose from for course work
- 160 This school works just perfect for my needs.
- 161 The equipment was out dated in many areas. [...] is the best proffesor out of the 4 universities I have attended. Always well prepared and there for the students. Great job Faith.
- 162 I just don't feel that the program that I was in met my needs adequately it was so spread out and I felt like I was all alone rely not much support I have been in since 1999 just far a cerdiaty
- 163 1) modernize & streamline the program(s) that give students access to their grades, etc. Off campus. 2) Make necessary class / lab software available on all campuses. ie Make ProE CAD software available on SE, not just on NE. Or at least make it available in the NE computer lab, not just the NE Engineering computer lab.
- 164 Everything is OK



- 165 None I can think of. I have really enjoyed my time at TCC. Thank You!
- 166 Honestly I was pretty happy here, convenient.
- 167 You guys are doing a great job – but get rid of adjunct instructors unless they are absolutely good @ their job – thank you for everything!
- 168 I have no complaints about my educational experience keep up the good work.
- 169 Better, newer lab equipment & supplies for PCT
- 170 Classes need to have more text not just a midtrem and final.
- 171 It would be great to have more art classes available in the evening. Also, the staff at the IT lab with Macintoshes were extremely rude. While in Graphics classes, I made alternate arrangements for computer use so I could avoid them. Also, a staff member told me she didn't know anything about Macintoshes and didn't want to learn. I was very disappointed.
- 172 Make sure to higher professors that are experienced teachers. Make sure that all programs taught (Comp. Science) are available in computer labs.
- 173 If a student places to take developmental level classes, or have prior credits older that 20 years, it should not count in financial aid evaluation, calculations.
- 174 N/A
- 175 Improve transition from LPN → RN.
- 176 The LPN bridge program should include a general review of what was taught in level 1 and 2 here @ TCC so the LPN's have a better idea of what was covered by the other students already since level 3 and 4 build on what was taught then.
- 177 You have honestly done a wonderful job so far, I can't think of any other improvements that need to be made.
- 178 I think overall, TCC was a very good education median between high school and a major college or university. I believe my needs and wants were adequately met.
- 179 Sit in on some teachers It is surprising how little some cover
- 180 Have better COUNCILIERS that do NOT give wrong information pertaining to graduation!!!! This does not only apply to me this applies to everyone
- 181 Change the absence policies – they are two strict if someone can miss class but still make an A they shouldn't be penalized
- 182 TCC was a really and still is good school. The only major problems that I had were with the financial aid office. (They could be a little bit more organized).
- 183 \* Only that the counseling coordinated with OSU & other higher education so that the classes meet their requirements. \* The Scholar Coordinator has Really helped with Finac. Aide.  
[...].
- 184 I think that the instructors who teach Distance Learning should realize that we are not taking the easy way out & treat us w/ respect.
- 185 Keep the Fitness Center open later! Until 9 pm!
- 186 Free food, copies of test before the test are taken, No homework, No girls because its to much of a distraction and free books & tuition.
- 187 Medical Transcription equipment could be upgraded
- 188 Not have class in MC 110. It's too big and cold.
- 189 Investigate [...]’s teaching methods!
- 190 Drop the humanities requirement. I felt that those 2 classes were a waste of time.
- 191 Some of the off-campus course instructors could be more available. (Internet & telecourses instructors)
- 192 More needs to be given to the disable. These questions need to be address. Much more take the situation is at hand.
- 193 The aviation program (mgmt) is a little out of touch w/ industry needs.
- 194 Lab classes required more hand on teaching. Part time teacher required more knowledge about school policies.

- 195 Encourage instructors to support us. They have an incredible impact on our success. Thank you!
- 196 I feel that TCC made education easy for me, but I am not as prepared for OSU as I thought I was.
- 197 I was very pleased with TCC – I think it would be great to set aside a counselor specifically for returning older students. Not only for academic help but for encouragement. I was lucky to have encountered [...]. She was both understanding & knowledgeable.
- 198 None
- 199 Make CSC – Windows a general ed. requirement. Strict adherence to lesson plans. Eliminate instructors seeking to reduce class size.
- 200 Need new up to date equipment that is being used at the hospital on an every day. Don't need equipmen that is 30 yr old.
- 201 The equipment & supplies need to up dated. Films should be PCT focused, not nursing focused. On the Thursday Lab practice, need to sign up for time slots, so not as crowded.
- 202 Had a good experience. Good staff overall, Commend [...] & [...]. Hone teaching skills and just not subject knowledge. Facilities are great and very helpful.
- 203 Already better than other colleges!
- 204 Let beginning students know about the Honors program. One reason to inform about the tuition waiver – if you take at least 28 hours you get 100% free. I didn't know that until too advanced into the program.
- 205 Accountability to instructors & customer services skills from staffers.
- 206 Help students to correlate with the university they will be attending in closing better courses for transferring.
- 207 Labs at metro need to be updated.
- 208 Update equipment – more hands on labtime as program grows possible opportunity for part time or more flexible program.
- 209 Bring all campuses up to same standard. More transitional support from counselors.
- 210 1) Some of the credit classes I needed to take for my major were not offered in the morning 2) It was difficult for me to travel to 3 different campuses on semester and take classes because these were not offered all in one.
- 211 More online classes
- 212 I found that working in my field as a student, that lab was lacking in a lot of equipment that I am exposed to at work.
- 214 Work towards helping diverse pop. Foreign Afro American & over 30 yrs old.
- 215 Offer 4 year degree programs
- 216 TCC has been an excellent experience
- 217 There seems To be Twice as much paper work Than necessary To acomplish small task example To get a paper stamped saying we are attending This school presently Took me Two days when people were sting around doing nothing.
- 218 Just be open to any new suggestions and ideas.
- 219 More tutors for courses such as Physics & Chemistry
- 220 I think that the math departments should use the same books at each campus, for example I too calculus at two campuses w/ 2 different books.
- 221 N/A
- 222 Overall, I'm satisfied.
- 223 Honors catalogues are vague in course content!! Regular classes should be as small as Honors classes.
- 224 The L3 peds faculty should be advised on treating student with respect and fairness.
- 225 \* I marked a "3" on items that were not possible to answer, given any courses.
- 226 More equip & more up to date – perhaps through a partners in education program. Training for adjunct staff.

- 227 Maybe having a variety of classes that don't run into each other. For example, a bio. class that's not scheduled at the same time another major class is scheduled, like Chemistry.
- 228 Everything was just fine!
- 229 n/a
- 230 more Saturday or Sunday Classes
- 231 I feel that you've done well. My only advice is to get more instructors like [...], [...], & [...]. I loved them!
- 232 N/A
- 233 Thank you for the positive start!
- 234 The metro math lab was severely lacking in staff, did not adhere to their posted hours etc during the fall '03 semester.
- 235 Having taking so many science classes, I would have liked to have been able to experience a human cadaver lab.
- 236 Of course, if you could offer 4-yr degrees. Also, some of your professors need retraining. As a whole, my experience at TCC was helpful and positive.
- 237 In my opinion, everything was great!
- 238 Greater challenge to students is needed, courses relevant to the real world would help, and avoiding instructors who just teach out of the books would be good, too.
- 239 TCC did a great job, but certain equipment in classrooms need to be improved.
- 240 None I could think of – TCC campuses are great!
- 241 All my experiences at TCC have been enjoyable.
- 242 No comment
- 243 make bursar, financial aid & registration communicate better
- 244 NE campus needs better equipment so that we (students) have the ability to learn easier. More supplies to the lab would be a major improvement
- 245 I had one class that I had a problem with and talked with the dean on 3 occasions. But she did nothing. I think the students should be listened to and classes should be audited if a problem with the teacher is ongoing.
- 246 Better advertising of special events and opportunities
- 247 Maybe have teacher teaching the classes they have majored in and them not trying to learn at the same time we are.
- 248 The educational program here at TCC is much better than my present school. My experience here was great.
- 249 make more classes available at all campus's. Need more teachers like [...] & [...].
- 250 Being at TCC has been a good experience the classes are okay.
- 251 I took a recording student techniques class and was very pleased with the program. I only wish to have learned more about the excellent resources made available for this course, more hands on and less lecture. The equipment was available but rarely used.
- 252 I am happy that I came to TCC. I strongly suggest TCC to other people. Enjoyed it!
- 253 Comment: Where I marked 3's on this list is was b/c I never used the service not b/c they were not helpful or available.
- 254 Better equipment in Chemistry labs
- 255 Overall, I think that the educational programs were just about right. The only thing I can think of would be to have little candy bars for student taking early morning classes! ☺
- 256 Require teachers to have test dates in syllabus so we can plan ahead of time.
- 257 In my opinion, everything I experiences was quite satisfying.
- 258 It would be nice if evening classes could have the same times as day classes M.W.F It would also better to used a different way of Id for people instead of social security numbers.
- 259 My best experiences at TCC were at the West Campus – staff, advisors, everyone seemed to be more friendly and helpful at the West Campus.
- 260 offer even more classes online.

- 261 make sure the math lab staff is able to help in all areas of math
- 262 I really enjoyed the Rep. Care program but there is not enough modern ventilators for us to practice on or enough time for us to get our hands on the equipment. We also started vent class to late to adequately understand out in the clinical setting what is going on The library & Labs do not have much up to date materials for students in the Respiratory Program to use or in the Lab.
- 263 There are some improvements that I would make with the counseling office, as to be available to students more (disability)
- 264 Offer more classes at other hours, esp. Honors Classes, than MW 10:00 am. More variety of classes at West. Put Botany at West or some campus w/ out door access. More info on transferring. Science labs need modern equipment. Limit Foreign Language class size maybe 10-12.
- 265 Cheaper prices in the bookstore & cheaper parking fees
- 266 Offer more business classes at West Campus. I have to drive to South East for a couple of classes. West campus is an hour from my home, so SE is extremely far for me to drive every day.
- 267 More course sections offered
- 268 Overall it's great how it is. Maybe sports of some sort would be fun.
- 269 Your programs are great, and very challenging. There are not any ways I can think of to improve.
- 270 ?
- 271 Everything is greate, but the students need much place for parking lot
- 272 Would prefer more concentration on medical and coding information and less on management
- 273 More Saturday classes.
- 274 more on-line classes.
- 275 Instructors need to be more patient & courteous; Instructors are'nt teaching or helping students when they rush through lectures
- 276 I'm satisfied with the education I received at TCC.
- 277 better staff in Financial aid ones who act like they truly want to help would be nice.
- 278 smaller class, prevent eating in class – some were very distracting. overall was great experience.
- 279 more Classes offered in the summer regard Child Care directors
- 280 I'm kinda sad that Im leaving TCC because I have had some wonderful instructors! I feel they need more help in Calculus courses. I had a very hard time and truthfully hated the class because I didn't understand any of it. Teacher was good though!
- 281 I just think professors / not all – some of mine were great) should prepare students for university grade classes. I think in general TCC doesn't enforce responsibility of the student.
- 282 offer more online courses
- 283 I had some teachers that coundn't speak very good english, and you might want to have teachers that students can understand.
- 284 Everything was fine
- 285 For people who do not live in the Tulsa area, it is hard to get some of the courses you need if they are only offered at one campus. This makes an hour drive into an hour and 45 minute drive.
- 286 Everything is fine, I was able to held down a job and go to school and I appreciate it
- 287 Overall, my experience was great. I only had a couple problems with classes canceling, but other than that I don't have any suggestions for making the experience better for me.
- 288 Offer better hours and more different hours so you could pick when you wanted to take the class.
- 289 More times available for classes.
- 290 Encourage students to finish at TCC within 2 years of enrolling.

- 291 As I got closer to my degree, my options of times for specialized classes were low. Ex. I had to have Advance Broadcasting, but the only time was Noon. I work days, I would have used distance learning for this course if available.
- 292 For programming – Make more Windows orentated and less STL
- 293 Daycare / Childcare for students who need it on campus would have been beneficial
- 294 I think TCC would benefit f/ having a dormitory or student housing.
- 295 Some classes were only offered at night. There could be more of these classes during the day.
- 296 Expand to a four-year college that offers Bachelors and Masters degrees – that would be GREAT! ☺
- 297 I believe that TCC is a great college. I have no complaints.
- 298 The people in the Math Lab are wonderful tutors, however the equipment ie: the video learning that required headphones were not adequate. Most of the time there was only one television that worked w/ the headphones.
- 299 Maybe having lab hours longer in the evenings to come in and use.
- 300 Just keep doing what your doing I had a great experience.
- 301 going to TCC has allowed me to continue my chosen educational field but didn't really apply to my chosen field. you could serve refreshments
- 302 I think a list of students or teachers with phone numbers willing to tutor should be posted. If tutoring programs are already provided ignore this suggestion.
- 303 Counceling told me different things which delayed me in getting my Associates degree. They weren't together in what they told me. Overall, classes were good.
- 304 Have variety of honors classes & make it available on all the campuses. I wanted to take honors classes but most of them were arts related & on other campuses besides TCC. That's why I didn't take them. This my only suggestion.
- 305 I enjoy my staying in TCC and I do not think there is anything I want TCC to change.
- 306 TCC need to work on their Nursing Program. They need to make room for student who are having difficult with the program. Also nursing instructors need to work on the manner.
- 307 To help suggest math & medical terminology courses to better prepare students.
- 308 It was frustrating that classes were dropped & I needed them to complete the degree
- 309 I've had a fabulous experience!
- 310 Although I am carrying a GPA of 3.8 I believe that some of my former instructors attempted to cover far too much material; however I still consider it an overall positive experience!
- 311 offer more Internet courses.
- 312 Computer courses need more hands on training a computer lab that can be used to practice real hands on networking tasks would be great.
- 313 nothing
- 314 I personally believe that TCC is fine the way it is.
- 315 You should use other than a social security # of birthday to sign on computers. People can use this for other stuff.
- 316 I wish you had more actual professors & less “adjuct” teachers.
- 317 stay organized!
- 318 I think that TCC did an excellent job helping me continue my education. I don't think it needs any more adjustments.
- 319 I think everything is great, therefore, I do not have an opinion on this matter.
- 320 some of the instructors are obviously doing this for a paycheck (nursing faculty excluded)
- 321 The office staff @ TCC is unorganized, unfriendly, and not informed.
- 322 Evaluate some instructors further
- 323 Insure that lab paraprofessional's know that they are here to provide a service to Students and Teacher.
- 324 Improve equipment in the labs.

- 325 more Transfer days ☺ I love the copier being available to student in the Mth/Science Bldg!!  
Put one in every bldg ☺
- 326 Tutoring in chemistry and physics available all the time in math labs.
- 327 more standardized grading systems between teachers. They should have the same grading policies – example – some curve grades others do not or 90-100=A vs. 94-100=A
- 328 I am satisfied with the current programs.
- 329 TCC is doing just fine!
- 330 My biggest stop was Math Lab, because the was so bad. they have bad actitud To help the student, and all the time I went there; They always Taking about their personal Life and also They choose who they want to help.
- 331 Get new equipment for the Respiratory Lab, and make classes for second year students earlier for those who work nights.
- 332 Longer office hours during work week so that people who work during day can have same opportunities.
- 333 Become a 4 year school!
- 334 Continue to monitor educational needs in our community. Do a good job!
- 335 more Lab supplies for student use (for practice)
- 336 Thank You
- 337 You all are doing a great job!
- 338 Classes that I took here were great and you met most of my needs.
- 339 Not sure, I enjoyed it more than the 4 year college I'm currently attending.
- 340 ensure the teachers test over what they teach the students
- 341 Need more sections of "core" classes for each major and more nite classes for students who work full time. Dont schedule core classes on the same nite as each other.
- 342 Do not have labs before lecture it makes for an inconvenience when labs are short and you have a 2 hr lapse before lecture.
- 343 Maybe you could offer more programs.
- 344 better communication between faculty and staff; different advisors / instructors gave me completely different advice
- 345 I feel that all my needs were met @ TCC
- 346 high risks of tornados in a day should be like snow days.
- 347 The uppercrust is not very good. They need a better choice in food service
- 348 Nothing, Everything here is very plesent and capable of educational needs
- 349 offer more classes geared toward the working student evenings or Saturday.
- 350 Everything was satisfactory to my needs.
- 351 N/A Very enjoyable experience
- 352 The language lab at the Metro Campus is great, but the chairs are unbearable. It was hard to concentrate on my work.. (#22) LRC was a great asset to TCC.
- 353 No improvement needed. would like to see TCC become a 4 year university!
- 354 Discuss Courses that are transferable to 4-yr. schools.
- 355 Keep up with latest techigoly for your student to be successful.
- 356 No / Answer
- 357 More honors classes at southeast campus.
- 358 Allow other 1000 & 2000 classes to be taught by NSU/BA
- 359 Remember that a lot of your students are working parents, take that in consideration when scheduling days the campus will be closed or open because of snow and ice.
- 360 Its all good
- 361 Lower book prices and Earlier class times
- 362 More upper level sciences at other places beside northeast
- 363 My needs here are all covered now. I am out of here. T.Y.V.M.
- 364 Make class a Longer amount of Day's But That's It!

- 365 Gen Ed classes should be more challenging. not every class and/or instructor presented evals.  
computer labs & LRC should be open longer on weekends
- 366 It would be nice if you had bachelor degrees available.
- 367 N/A
- 368 Better Teachers who are more enthusiastic about teaching & take student complaints  
seriously. Also you need to Fire the history teacher who failed me ☺
- 369 meets all my needs
- 370 Stop purchasing learning materials (Books, etc...) from Marxist Ideologues
- 371 Make sure to staff intelligent, motivated, passionate professors.
- 372 Not restrict certain courses to certain campuses at certain times. For instance, I had to take a  
class at Metro at night because that was the only time that it was offered. Just a suggestion!!
- 373 yes.
- 374 TCC should have schedule student class taking plan, so some classes can organize more  
student in, such as the computer classes
- 375 I have thoroughly Enjoyed All my experiences at TCC
- 376 I think you have a great distance learning program. More colleges should model themselves  
after your program.
- 377 better Train student work's. in book store
- 378 In my opinion, I think that if you give more ways or opportunities for students to receive  
money so they can continue their education
- 379 I feel that some teache should actually teach us rather than just read us the book.
- 380 You provide more information to students about financial aide opportunities. So many  
students have no idea about the tuition waiver and other help.
- 381 1) Class sizes are a bit large. Smaller ones would help give us more time with lab equipment.  
2) Respiratory Classes for 2<sup>nd</sup> years students should be earlier in the morning instead of in the  
afternoon. 3) Class content or extra fees should be listed in the catalog instead of the student  
being notified of extra 'required' gees when it is too late to drop the course with a refund.
- 382 Better comunication between registrar's office, counseling office and students on  
administrative matters such as degree notations and transcripts.
- 383 My overall experience at TCC has been pleasant.
- 384 I thought that everything was just fine the way it is.
- 385 I think TCC provides a great schedule, class size, and overall great quality of education. only  
improvement would be bigger rooms for science courses at Metro.
- 386 I can't think of any.
- 387 Improve parking.
- 388 Nothing that I can think of. My experience here has been the best of my life.
- 389 Level 3 has issues – Several in fact.
- 390 I thought the educational programs fit my needs well.
- 391 TCC did a wonderful job in meeting my needs. The only problem I encounted was  
scheduling. This was a difficulty I expected.
- 392 Can't think of anything right now
- 393 It would be helpful to have Music Theory classes in the evening or through the summer. I  
was unable to have a music degree because of the times the classes were offered.
- 394 I think TCC is a great college and has been a privelage to attend. This college cares about its  
students and provides resources to support & encourage my educational goals.
- 395 Extra counselors!!
- 396 engage in research
- 397 Put more funding into the MLT program. Nearly all reagents we used were expired and  
almost all of the equipment in the lab was broken or obsolete.
- 398 Having a General Physics I, II, & III to better prepare Calculus Based students with more  
information.

- 399 Metro Campus students are required to buy materials for lab (slides, etc) when S.E. provides them. Also Metro labs are extremely out of date compared to SE or WC not enough equip for all f the students in one class – Bad outlets on many work areas.
- 400 More online classes offered in different degree programs. Labs at Metro need updating.
- 401 Offer more honors courses at TCC – Southeast Campus. Offer more SPICE classes at TCC – Southeast campus.
- 402 Make transfers easier.
- 403 Greater Communication between the student & the college when courses get dropped.
- 404 Make a 4 year school
- 405 Create more challenging courses. Make sure instructors teach to fullest extent
- 406 More instructors need to be here for early morning labs – there needs to be more supervision from 8 to 9 am. also the lab need more dummies & more modern equipment. Instructors were great! Very knowledge & interested in student success.
- 407 By having a higher standard of prerequisites
- 408 Professors should be evaluated in a classroom setting. I would estimate that 1/5 of the classes i have taken were taught by incompetent men and women, lacking people skills and common knowledge on their subject.
- 409 The financial aid advisors need to be more accessible and helpful. Every time I have tried to obtain help or information it has been a major ordeal and has been very frustrating.
- 410 The math lab could use a little touching up on their helpfulness and attitudes. [...] is the only one in there who made my visits pleasant. KEEP HIM!
- 411 As you can see I was very happy with everything overall. My only advices is to continue hiring wonderful staff & keep activities going for the students. It was a wonderful experience. Thank You.
- 412 I think everything is good. I believe loans should go out when scheduled instead of waiting periods. Those loans help w/ cost of living when attending school.
- 413 I think more early childhood classes offered at other campus's besides West Campus would help considerably.
- 414 Get rid of a few instructors because I had a few that should not be teaching at the collegiate level. The counselors need to have better understanding of which classes are needed for each degree program. A lot of students, myself included, have taken classes on behalf of a counselor and it only wastes their time and money. Other than these reasons, I feel TCC is an excellent college!
- 415 More online offerings
- 416 Continue to broaden the availability of classes at all campuses
- 417 I study in the LRC at Metro & West – Rarely is it quiet.
- 418 Teachers should teach for the full amount for they are scheduled to teach
- 419 Require some type of study material for online classes!
- 420 My experience was very good. I have nothing to suggest.
- 421 The programs at TCC have served me well during my 3 years here. Thank you.
- 422 Get together with transfer universities to make sure what exactly transfers.
- 423 I cannot think of anything because I am satisfied with TCC.
- 424 Have the counseling office refer me to the actual advisors of the Liberal Arts Department. I would not have had so much stress over classes.
- 425 Elvaluate a [...] who teaches accounting at the Metro Campus. If she is still there.
- 426 Offer Spanish IV as a daytime option – the one class you had scheduled was cancelled.
- 427 I believe TCC met my needs, if a student needs anything there are ways to get it.
- 428 The college may want to reevaluate offering college algebra online.
- 429 I thought you'd done pretty well & can't think of anything right now.
- 430 Some of the instructors place demands on their students that are unfair. Test dates should be flexible especially in case of holiday, or family emergencies.



- 431 The only problem I have was during summer there was no one in the math/science lab that could help w/ Chemistry. I've enjoyed everything else.
- 432 N/A
- 433 If you are going to have online classes you need to have it strictly online not in lab.
- 434 I feel all my needs were met.
- 435 Make books for classes available at all campuses, so we don't have to buy them at separate bookstores.
- 436 [...] is no good – should probably lose his job. [...] is no good.
- 437 Update media (videos), increase size and books in LRC.
- 438 In the past, my experience with the Library was not a QUIET place to study. Everything else was great.
- 439 No comment
- 450 more one night evening classes need to be made available as well as TV / internet courses.
- 451 Instructors should be enthusiastic regarding the subject being taught as well as helping students. Science & Computer Labs need Working equipment. Problems with equipment should be resolved immediately.
- 452 Exept D's as a grade that one can stay in school without being kicked out and slowing down the student. Also, let a person continue with financial aid after making a D letter grade.
- 453 Update information and staff education on transfer requirements to other schools. Thank you for your help in attaining my academic goals.
- 454 No changes – just right.
- 455 you don't need to. I like it just the way it is.
- 456 The only thing I would improve is offering child development classes when needed.
- 457 Everything is just fine to me.
- 458 make classes cheaper & let more people into specialized programs
- 459 N/A
- 460 offer more classes at night and on weekends.
- 461 The clinical rotations in the resp. department could be improved on. Rotations in the hospital did not provide enough hands on experience in my opinion.
- 462 Better preparation for math courses ie alegbra Better math instructors.
- 463 Some Classes are only offered for 1 semester a year. That made it hard to work full time.
- 464 I think TCC has done a pretty good job overall and I have no suggestions.
- 465 I wish more classes were offered in Bristow.
- 466 Have all teachers agree on competency standards writing layout.
- 467 None
- 468 I just wanted to comment that I love how school is there for you after “hours” so to speak. that I can have a full time job and continue my ed.
- 469 I didn't go to the library, so I actually lied about #26. other than that TCC is a good school.
- 470 Northeast a study lounge like Metro. There isn't many places to go.
- 471 NA
- 472 The only problem I faced was that regarding my career. Info was not given properly. other then that everything else was great.
- 473 No comment @ this present time.
- 474 Replace old equipment in electronics lab. Many pieces of test equipment are defective or no longer up to todays standard in the electronics industry.
- 475 Intermural sports programs
- 476 Offer more classes at Northeast or metro that as of right now they only offer at west & Southeast.
- 477 Nothing, everything was good for the most part.
- 478 N/A

479 Don't keep teachers who show up less than their students. Don't keep teachers who hand out A's at the expense of ACTUAL material learned.

480 My needs were met well, but possible have more classes to transfer to OSU.

481 More organized financial aid offices.

482 MCLC Needs cameras & up to date equipment!!

483 Educational programs are very well met! Thanks

484 If it ain't broke, don't fix it.

485 More DE classes

486 Overall, TCC is a great institution, but the Interior Design Programs needs a lot of revision in both curriculum & staff! (ie: [...])

487 The experience overall was great, but I feel that the Interior Design Program needs revision. They need to be clearer on how to transfer students to OSU Tulsa, [...] doesn't provide any information to students wanting to transfer to OUS Tulsa.

488 New Director For The Interior Design Program I would give him 1s and 2s For his classes

489 There should be more times and campuses that provide language classes.

490 make sure we don't take so many classes we don't need!

491 upgrade MAC Labs. Make sure instructors are knowledgable on subject taught. Student should feel comfortable applying learned skills to work environment, lacking nothing.

492 Educational needs were well met.

493 I found the general attitude of much of the support staff, to at times be pretty negative, excluding counseling.

494 Library staff was rude and didn't seem to know a whole lot.

495 I believe reverse discrimination occur in the selection of the Jan 2004 Nursing class.

496 more computers w/ MS Word in LRC

497 All counselors to be on the same page when counseling students for requirements and correct class necessary for each degree or program.

498 TCC needs a better variety of evening hours & days for the working class.

499 I take online classes because I can't make it to school. If the class is online then somehow the test need to be as well. This was my only inconvenience.

500 T.C.C. is aptly suited for adult education and offers a great local / affordable alternative to university.

501 I believe that all programs fit my needs perfectly and I have enjoyed TCC.

502 Classes & resources are very organized & well planned. Very little suggestion for improvement. Great school.

503 I only had one thing in mind. I learned nothing from [...]. You need a new Instructor for the class Photoshop he teaches.

504 I think TCC should make their programs aimed more towards Transfer To a Four year university, without Taking unnecessary courses.

505 more varity of lab classes for nonlab degrees.

506 The math lab at Southeast is wonderful. The math lab at Northeast was very good. The math lab main campus is terrible and a waste of time.

507 I am going to miss TCC

508 TCC – Metro Campus needs to improve the attendance of the staff at the Math Lab. Many students sit in the hall waiting for the math tutor to show up, which he/she never on time, mostly 2-3 hrs later.

509 Research materials fall to antiquated standards availability should be placed on-line so that multiple students have access to same material at the same time. Media for the classrooms needs to be updated, & desk surfaces are too small.

510 All my needs were met

511 MAC Lab Rm 303 Poorly Maintained. Instructor [...] in 2D Graphics is a joke. [...], and [...] are assets to T.C.C.

512 During my some 7 yrs at  $\frac{1}{2}$  time I saw 2 teachers who took a class that was scheduled 1  $\frac{1}{2}$  hrs lecture & 1  $\frac{1}{2}$  hr lab and I saw 2 student drop the class because of this. They were evening classes only. These students probably had day jobs and needed the 1  $\frac{1}{2}$  lab right after lecture. This is to help you.