

**Community College Survey of Student Engagement - Tulsa Community College (2015 Administration)**

**2015 Frequency Distributions - Custom Survey Items**

Breakout by Enrollment Status

[Unweighted]

Item	Variable	Responses	Less Than Full-Time		Full-Time		Combined	
			Count	Percent	Count	Percent	Count	Percent
6. In general, I am satisfied with the services in the Enrollment Services (Admissions/Registration) office.	COLLQ4706	Very	165	42.3	250	42.7	415	42.5
		Somewhat	183	46.9	281	48.0	464	47.5
		Not at all	28	7.2	37	6.3	65	6.7
		N.A.	14	3.6	18	3.1	32	3.3
		Total	390	100.0	586	100.0	976	100.0
7. In general, I am satisfied with the services in the Student Activities office.	COLLQ4707	Very	130	33.5	245	42.1	375	38.7
		Somewhat	113	29.1	195	33.5	308	31.8
		Not at all	14	3.6	18	3.1	32	3.3
		N.A.	131	33.8	124	21.3	255	26.3
		Total	388	100.0	582	100.0	970	100.0
8. In general, I am satisfied with the services in the Bursar (where payments and refunds are processed) office.	COLLQ4708	Very	163	42.6	244	42.4	407	42.5
		Somewhat	134	35.0	215	37.4	349	36.4
		Not at all	29	7.6	34	5.9	63	6.6
		N.A.	57	14.9	82	14.3	139	14.5
		Total	383	100.0	575	100.0	958	100.0

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Item	Variable	Responses	Less Than Full-Time		Full-Time		Combined	
			Count	Percent	Count	Percent	Count	Percent
9. In general, I am satisfied with the services in the TCC Bookstore.	COLLQ4709	Very	212	54.9	301	52.3	513	53.3
		Somewhat	139	36.0	213	37.0	352	36.6
		Not at all	21	5.4	45	7.8	66	6.9
		N.A.	14	3.6	17	3.0	31	3.2
		Total	386	100.0	576	100.0	962	100.0
10. In general, I am satisfied with my experience when meeting with an Academic Advisor.	COLLQ4710	Very	167	43.7	263	45.7	430	44.9
		Somewhat	137	35.9	226	39.3	363	37.9
		Not at all	38	9.9	55	9.6	93	9.7
		N.A.	40	10.5	31	5.4	71	7.4
		Total	382	100.0	575	100.0	957	100.0
11. How do you most often determine which classes you are going to schedule each semester?	COLLQ4711	Advisor/Counselor	167	43.5	282	48.9	449	46.7
		Website course search	177	46.1	251	43.5	428	44.5
		Website PDF files	12	3.1	17	2.9	29	3.0
		Friends	10	2.6	11	1.9	21	2.2
		Direct contact with instructor	18	4.7	16	2.8	34	3.5
		Total	384	100.0	577	100.0	961	100.0

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Item	Variable	Responses	Less Than Full-Time		Full-Time		Combined	
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12. How would you rate the overall quality of the academic programs at TCC?	COLLQ4712	Excellent	119	30.9	178	30.9	297	30.9
		Good	217	56.4	335	58.2	552	57.4
		Fair	43	11.2	58	10.1	101	10.5
		Poor	6	1.6	5	0.9	11	1.1
		Total	385	100.0	576	100.0	961	100.0
13. I am meeting my educational objectives as a result of my enrollment at this college (Workforce or University Transfer).	COLLQ4713	Strongly agree	129	33.5	198	34.4	327	34.0
		Agree	180	46.8	298	51.7	478	49.7
		Disagree	22	5.7	22	3.8	44	4.6
		Strongly disagree	8	2.1	6	1.0	14	1.5
		Too early to tell	46	11.9	52	9.0	98	10.2
Total	385	100.0	576	100.0	961	100.0		
14. How often do your professors clearly explain course learning outcomes and how they will assess them?	COLLQ4714	Very often	136	35.4	200	34.7	336	35.0
		Often	165	43.0	243	42.1	408	42.5
		Occasionally	68	17.7	116	20.1	184	19.1
		Seldom	11	2.9	15	2.6	26	2.7
		Never	4	1.0	3	0.5	7	0.7
Total	384	100.0	577	100.0	961	100.0		

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15. In your experience at this college during the current school year, about how often have you applied something you learned in class to non-academic situations?	COLLQ4715	Very often	63	16.4	87	15.1	150	15.6
		Often	111	28.9	191	33.1	302	31.4
		Occasionally	142	37.0	215	37.3	357	37.1
		Seldom	52	13.5	64	11.1	116	12.1
		Never	16	4.2	20	3.5	36	3.7
		<b>Total</b>	<b>384</b>	<b>100.0</b>	<b>577</b>	<b>100.0</b>	<b>961</b>	<b>100.0</b>
16. I became aware that I was required to take a placement test (COMPASS) at this college ...	COLLQ4716	More than a month before taking the test	76	19.8	103	18.0	179	18.7
		About 1 to 4 weeks before taking the test	52	13.6	72	12.6	124	13.0
		About 1 to 6 days before taking the test	41	10.7	64	11.2	105	11.0
		The same day I took the test	69	18.0	125	21.9	194	20.3
		N.A., I did not take a placement test	145	37.9	208	36.4	353	37.0
		<b>Total</b>	<b>383</b>	<b>100.0</b>	<b>572</b>	<b>100.0</b>	<b>955</b>	<b>100.0</b>
17. Before enrolling at this college, I prepared for this college's placement test (COMPASS) in the following way:	COLLQ4717	On my own using online or printed materials provided by the college	54	14.1	75	13.1	129	13.5
		Participating in a brief (8 hours or less) intensive brush-up/refresher workshop	13	3.4	14	2.4	27	2.8
		Participating in a multi-day or multi-week brush-up/refresher program (often held during the summer before fall enrollment)	9	2.3	17	3.0	26	2.7
		I did not do anything to prepare for this college's placement test	162	42.3	254	44.3	416	43.5
		N.A., I did not take a placement test	145	37.9	213	37.2	358	37.4
		<b>Total</b>	<b>383</b>	<b>100.0</b>	<b>573</b>	<b>100.0</b>	<b>956</b>	<b>100.0</b>

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18. How prepared were you for this college's placement test (COMPASS) when you took it?	COLLQ4718	Very	24	7.5	29	6.4	53	6.8
		Somewhat	133	41.3	191	42.2	324	41.8
		Not at all	78	24.2	127	28.0	205	26.5
		N.A., I did not take a placement test	87	27.0	106	23.4	193	24.9
		Total	322	100.0	453	100.0	775	100.0
19. In your experience at this college during the current school year, about how often have you tried to better understand someone else's views by imagining how an issue looks from his or her perspective?	COLLQ4719	Very often	67	17.8	149	26.2	216	22.8
		Often	131	34.7	208	36.6	339	35.8
		Sometimes	137	36.3	185	32.5	322	34.0
		Never	42	11.1	27	4.7	69	7.3
		Total	377	100.0	569	100.0	946	100.0
20. In your experience at this college during the current school year, about how often have you learned something that changed your viewpoint about an issue or concept?	COLLQ4720	Very often	52	13.8	97	17.0	149	15.7
		Often	92	24.4	169	29.6	261	27.5
		Sometimes	181	48.0	260	45.5	441	46.5
		Never	52	13.8	45	7.9	97	10.2
		Total	377	100.0	571	100.0	948	100.0