

**Tulsa Community College
2017-2018 Exit Survey Report**

December 12, 2018



**INSTITUTIONAL
RESEARCH & ASSESSMENT**

Executive Summary

Each academic year an Exit Survey is offered to all students applying to receive a certificate or degree from Tulsa Community College. The purpose of this report is to present the summary findings of the 2017-2018 Exit Survey, including the general demographics of students completing degrees and certificates during the year.

The Exit Survey (Appendix A) is designed to shed light on the following questions:

- ❖ To what extent do students feel their experience at TCC contributed to their development of broad learning skills, analytical skills, interpersonal/relationship skills, and goal setting?
- ❖ How satisfied were students with the educational services and the interpersonal interactions they experienced at TCC?
- ❖ What were students' goals for attending TCC and did they accomplish them?
- ❖ How do students rate their TCC experience compared to other institutions?
- ❖ What are students' plans for future education and employment after graduation?

In addition, students were asked to name specific individuals who were especially impactful during their time at TCC and to share additional comments related to their experience at the college.

During the 2017-2018 academic year (Summer 2017, Fall 2017, Spring 2018), 2,575 certificates and degrees were conferred to 2,386 individual students. 42.3% of completing students were 18 to 24 years old, 62.2% were female, and 64.4% of awards were university transfer degrees (AA, AS). Of the students filing for graduation, 865 students completed the Exit Survey 2017-2018, representing a 33.6% response rate. The following are a summary of the major findings of this survey.

- ❖ The majority of respondents strongly agreed that TCC contributed to their development of learning skills, analytical skills, goal setting, and interpersonal/relationship skills. The item receiving the highest percentage of strong agreement was the ability to learn effectively on their own (69.0%). The lowest percentage of strong agreement (46.5%) was associated with contributing to the welfare of the community.
- ❖ The majority of respondents (59.8%) believe the instruction they received in major courses was high quality.
- ❖ 37.6% of respondents strongly agreed to the statement "I was able to get involved with organization(s) or event(s) that were of interest to me". 23.2% of respondents did not feel the statement was applicable to their experience.
- ❖ 31.1% of respondents strongly agreed to the statement "The programs, organizations, or events in Student Life helped me become a more well-rounded person". 33.9% of respondents did not feel the statement was applicable to their experience.

- ❖ The majority of students (76.9%) either strongly agreed or somewhat agreed they learned about different cultures, ideas, and/or types of diversity.
- ❖ 80.1% either strongly agreed or somewhat agreed that they felt TCC was inclusive of their thoughts, ideas, and/or identities.
- ❖ The top educational goals set for attending TCC were to earn a degree or certificate, transfer to a 4-year college/university, and prepare for getting a job (86.6%, 55.1%, and 27.2%, respectively). 76.3% of students indicated they had accomplished their goal(s) for attending TCC.
- ❖ 56.4% of student respondents indicated they had attended another institution. Of students who indicated they had attended another institution, 41.3% indicated they believed TCC was better than other institutions they had attended. 53.0% believed TCC was about the same.
- ❖ The majority of all students (95.2%) indicated that if they were to start college over again they would probably or definitely enroll at TCC. Disaggregated by prior attendance, 94.3% of those with prior institution experience compared to 96.3% of students with no prior experience indicated they would probably or definitely enroll at TCC.
- ❖ Of all respondents, 55.4% of students indicated they would be transferring to a 4-year institution.
- ❖ The top three four-year institutions identified for transfer were: NSU, OSU, and OU (35.2%, 26.4%, and 10.6%, respectively).
- ❖ 28.4% of students indicated they would begin or continue in a job related to their degree or certificate.
- ❖ The comparison of the average response to scaled items between the 2017-2018 survey and the 2016-2017 survey showed only slight variations from year to year.

Graduate Demographics for Academic Year 2017–2018

(UDS Graduation Data Summary)

Degrees and Certificates Awarded	N (% of Total)
Associate in Arts (AA)	698 (27.1%)
Associate in Science (AS)	960 (37.3%)
Associate in Applied Science (AAS)	571 (22.2%)
Certificate of Achievement (Cert)	346 (13.4%)
Total	2,575*

*Some graduates received multiple awards

Age	
Under 18	0 (0.0%)
18 - 24	1,010 (42.3%)
25 - 39	990 (41.5%)
40 and above	386 (16.2%)
Total	2,386

Gender	
Men	902 (37.8%)
Women	1,484 (62.2%)
Total	2,386

Race/Ethnicity	
Non-resident Alien	43 (1.8%)
Hispanic/Latino	196 (8.2%)
American Indian or Alaska Native	184 (7.7%)
Asian	95 (4.0%)
Black or African American	182 (7.6%)
Native Hawaiian or Other Pacific Islander	0 (0.0%)
White	1,417 (59.4%)
Two or more races	208 (8.7%)
Race and ethnicity unknown	61 (2.6%)
Total	2,386

Survey Methodology

Beginning the fall semester of 2016, an online graduate application process was implemented. The new process includes a link to the Exit Survey as an option for applicants to complete. The digital version of the Exit survey was delivered through Qualtrics (see Appendix A). All program graduates were offered the survey link as part of the graduate application process for the summer 2017, fall 2017, and spring 2018 (N = 2,575). A total of 865 individuals completed the survey. The summary of responses follows.

Summary of Survey Responses

How much do you agree or disagree that TCC contributed to your development in the following areas?					
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Blank
Communicating clearly and effectively	501 (57.7%)	323 (37.2%)	29 (3.3%)	11 (1.3%)	4 (0.5%)
Thinking critically and analytically	533 (61.4%)	291 (33.5%)	29 (3.3%)	8 (0.9%)	7 (0.8%)
Using computer and information technology	517 (59.6%)	281 (32.4%)	46 (5.3%)	17 (2.0%)	7 (0.8%)
Working effectively with others from diverse backgrounds	525 (60.5%)	286 (32.9%)	32 (3.7%)	17 (2.0%)	8 (0.9%)
Learning effectively on my own	599 (69.0%)	226 (26.0%)	24 (2.8%)	12 (1.4%)	7 (0.8%)
Engaging with people different from myself	547 (63.0%)	262 (30.2%)	35 (4.0%)	18 (2.1%)	6 (0.7%)
Contributing to the welfare of my community	404 (46.5%)	341 (39.3%)	82 (9.4%)	34 (3.9%)	7 (0.8%)
Developing clearer career and/or educational goals	542 (62.4%)	257 (29.6%)	37 (4.3%)	23 (2.6%)	9 (1.0%)

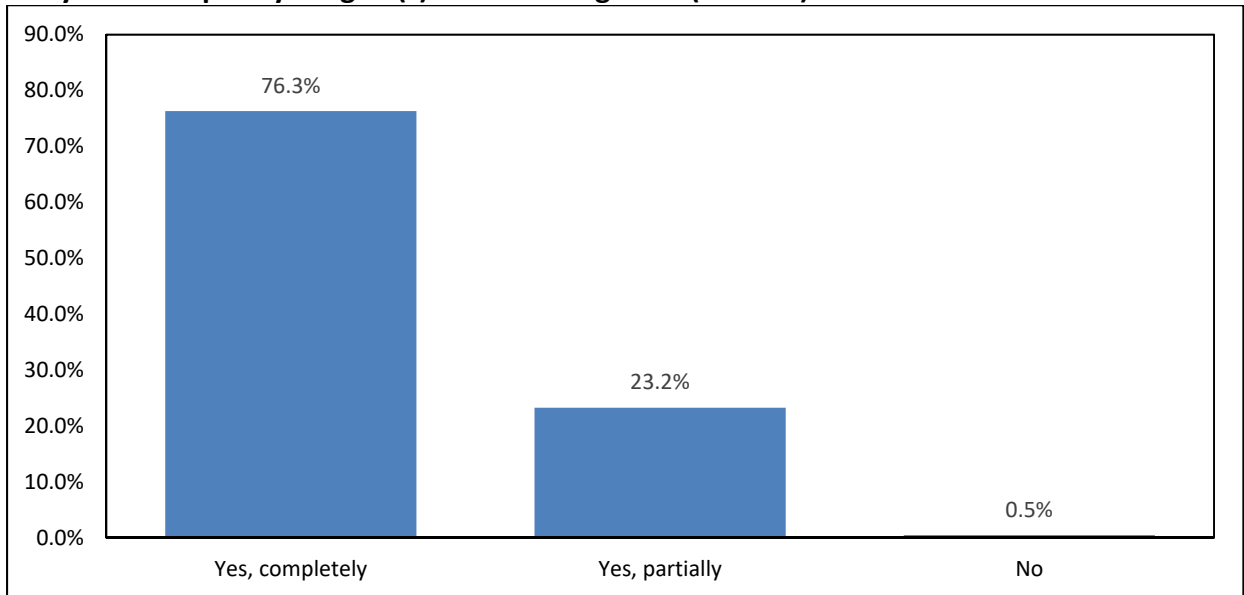
To what extent do you agree or disagree with the following statements about your experience at TCC?					
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	N/A
The instruction in my major courses were of high quality.	519 (59.8%)	294 (33.9%)	34 (3.9%)	10 (1.2%)	11 (1.3%)
I was able to get involved with organization(s) or event(s) that were of interest to me.	326 (37.6%)	242 (27.9%)	71 (8.2%)	28 (3.2%)	201 (23.2%)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	270 (31.1%)	212 (24.4%)	65 (7.5%)	27 (3.1%)	294 (33.9%)
I learned about different cultures, ideas, and/or types of diversity.	382 (44.0%)	286 (32.9%)	43 (5.0%)	21 (2.4%)	136 (15.7%)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	419 (48.3%)	276 (31.8%)	37 (4.3%)	20 (2.3%)	116 (13.4%)

What were your goals(s) for attending TCC? (Mark all that apply.) (N = 868)	
Earn a degree or certificate	752 (86.6%)
Transfer to a 4-year college/university	478 (55.1%)
Prepare for getting a job	236 (27.2%)
Improve existing job skills	147 (16.9%)
Pursue personal interests	126 (14.5%)
Other (see comments below)	10 (1.2%)

Other comments:*
Dental Hygiene Program
Earn an associates to waive course requirements at NSU
Intrinsic value of education
Make myself a better-prepared volunteer
Multiple degrees and certificates
Prepare for a 2-year college degree at another university
Raise my GPA
Transfer to a chiropractic college.
Transfer to NSU

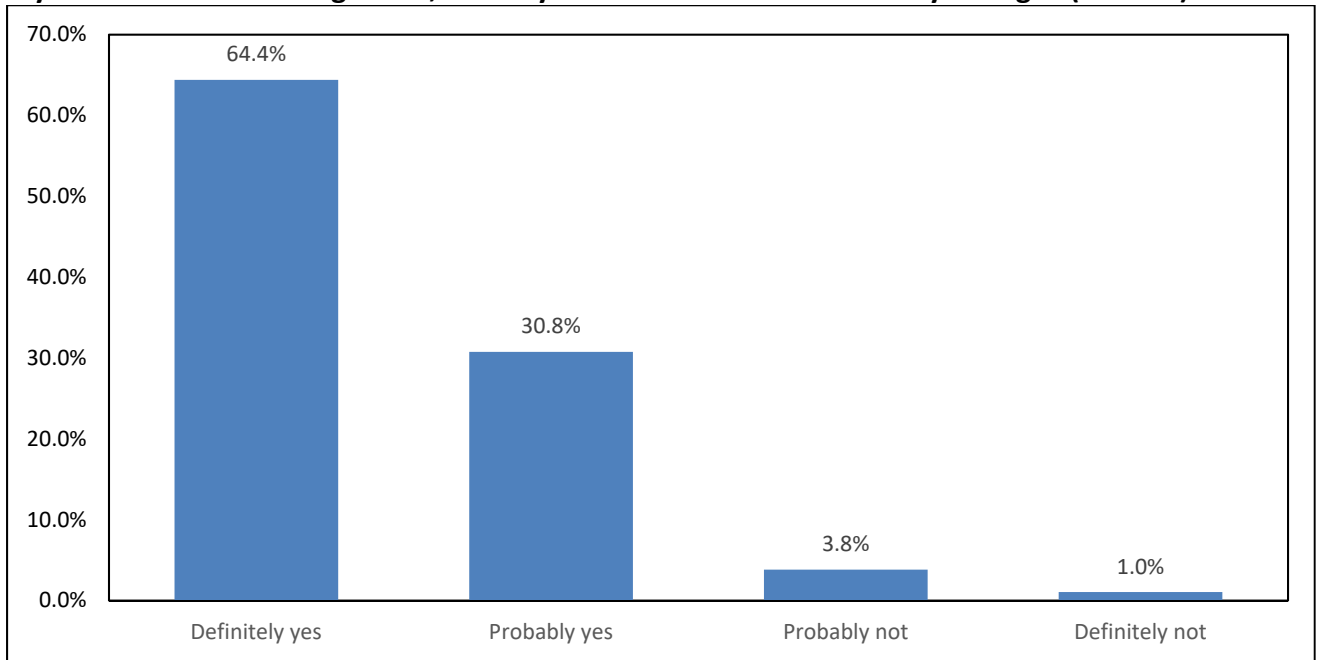
*Comments are as entered by respondent.

Did you accomplish your goal(s) for attending TCC? (N = 865)

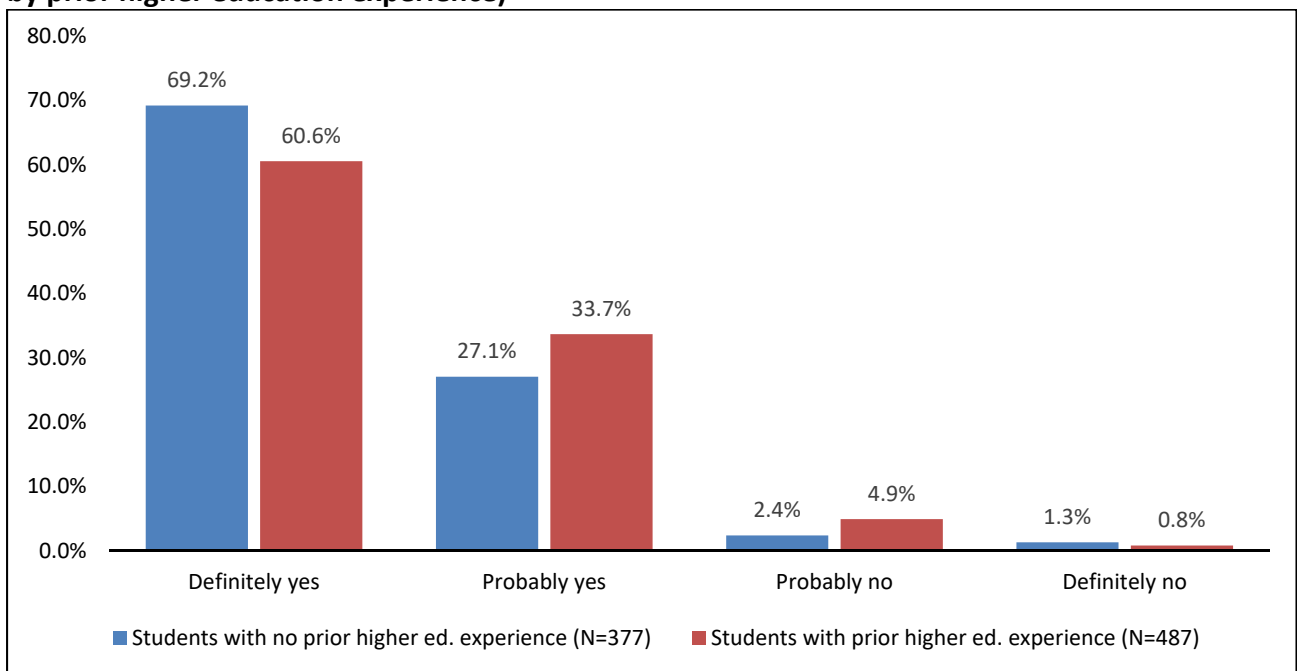


How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions)	
Better	201 (41.3%)
About the same	258 (53.0%)
Worse	28 (5.7%)
Total	487

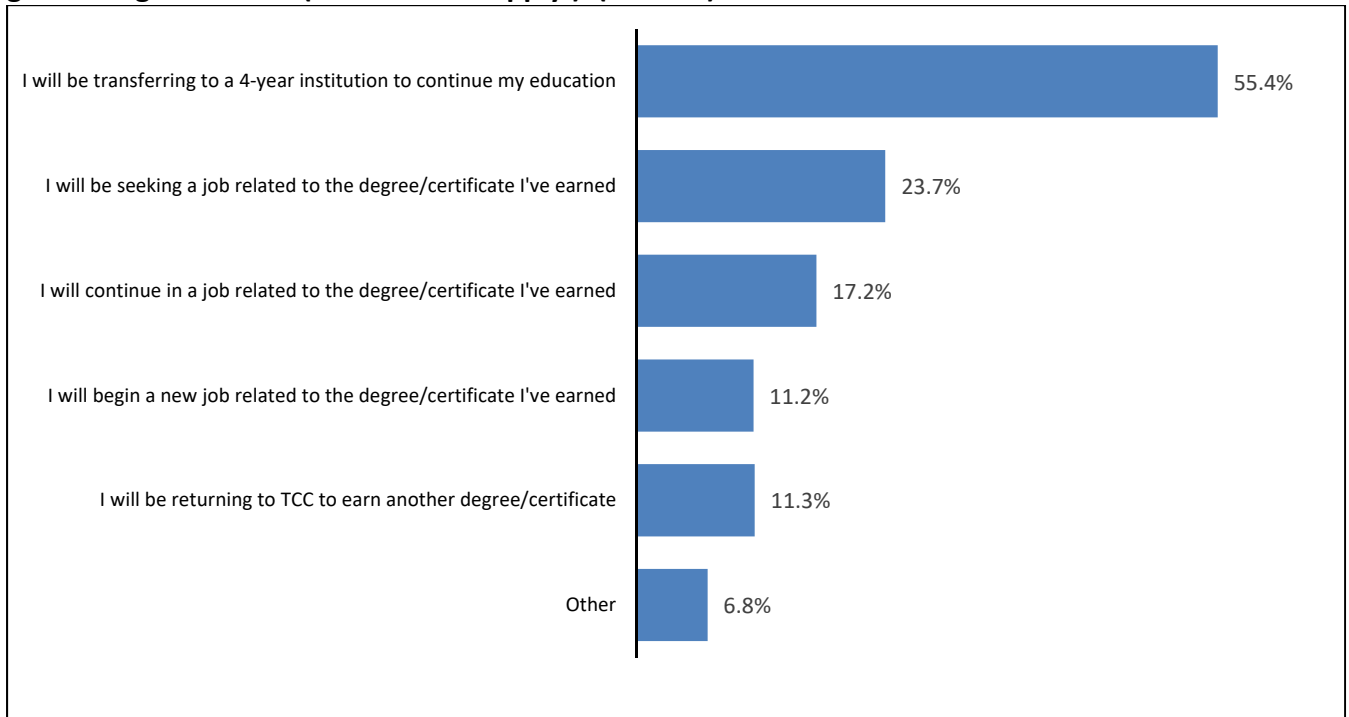
If you were to start college over, would you enroll at Tulsa Community College? (N = 865)



If you were to start college over, would you enroll at Tulsa Community College? (Disaggregated by prior higher education experience)



Which of the following best describe your educational and/or employment plans after graduating from TCC? (Mark all that apply.) (N = 868)



Responses to: Other * (N=35)

Anything is possible
Associates of Nursing
Certificate
Hope to be accepted into the Dental Hygiene Program
Hoping to find something that can accommodate my situation
I am pursuing a nursing degree
I am using my degree from TCC to enhance my resume.
I decided to not go with the course I chose for TCC and to get a job in another field
I honestly don't know what I will do after graduating. I do believe I will be done with education for good because of everything I have dealt with trying to get this degree.
I plan on going to seminary
I plan to attend a trade school specific to medical training
I will be applying to NSU in hopes of attending this fall to continue with my education
I will be applying to nursing school to become an RN.
I will be attending a different school to earn a degree
I will be blazing my own path.

*Responses are as entered by respondent.

Responses to: Other * (continued)
I will be enlisting in the Airforce
I will be going to a 1-2 year cosmetology school.
I will be going to Tech for something completely different.
I will be seeking a job based on my career goals
I will be starting my own business
I will be taking a gap semester while working full time before going to a university to get my bachelors.
I will be transferring to a chiropractic college.
I will be transferring to another school Radiology
i will continue to work at the full time job i currently have, and begin the nursing program at TCC this spring.
I will continue working at the job I have, but I will also be applying to graduate school.
I'll be going to Tulsa Tech to attend the Surgical Technology program they offer.
Later transfer to a 4-year institution
Management
Military
Spanish Minor
This will help me get a promotion in my current career
Transfer to a tech school
Went through EMT course at TCC and currently working for an EMS agency. Seeking for Fire Dept. to work for.
Will be blazing my own path.
Working towards my Bachelor's degree, while working

*Responses are as entered by respondent.

Responses to: I will be transferring to a 4-year institution to continue my education. If so, where? (N = 454)	
Northeastern State University (NSU) (126)	Langston University or RSU (1)
Oklahoma State University (OSU) (85)	Murray State University (1)
University of Oklahoma (OU) (42)	New Mexico State (1)
OSU - Tulsa (35)	NSU or UCO (1)
NSU - Broken Arrow (34)	NSU or TU (1)
Undecided (23)	NSU, OU or Oklahoma City University (OCU) (1)
Rogers State University (RSU) (13)	Oklahoma Wesleyan University (1)
University of Tulsa (TU) (9)	Oklahoma Wesleyan University or SWOSU (1)
Langston University (Langston) (8)	OSU - Tulsa or NSU - Broken Arrow (1)
Oral Roberts University (ORU) (6)	OSU or ORU (1)
OU - Tulsa (6)	OSU or TU (1)
University of Central OK (UCO) (5)	OSU - Tulsa, OU - Tulsa, or TU (1)
NSU or OSU (4)	OSU, TU, Rice or University of Texas - Austin (1)
NSU or OU (3)	OU or Langston (1)
Southern Nazarene University (3)	OU or SWOSU (1)
University of North Texas (3)	OU, NSU, OSU (1)
Langston or OU -Tulsa (2)	RSU or Full Sail (1)
NSU or RSU (2)	South University (1)
OSU - OKC (2)	Southern New Hampshire (NHU) - Online (1)
OSU or Singularity University (2)	SWOSU (1)
Tulsa Community College (2)	UCO or OCU (1)
University of Arkansas (2)	University of Colorado (1)
University of Kansas MC (2)	University of Houston (1)
OU - Tulsa or TU (2)	University of Nevada (1)
Ashford University (1)	University of Pittsburg (1)
East Central University (1)	University of Texas - Dallas (1)
Johns Hopkins, Tufts, or OU (1)	Wayland Baptist (1)
Johnston and Whales University (1)	Wichita State University (1)
Langston or OSU (1)	

Responses to: I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?* (N=57)	
Army Corps of Engineers	Hospital (5)
Banking	Hospital or clinic in Tulsa or around Grand Lake
Broken arrow or Oklahoma City	Human Resources - Church on the Move
CAP Tulsa	Interpreter
Children's Learning Adventure	Law enforcement
CREOKS Behavioral Health	Medical lab
Edison Deaf Ed	Navy
FAA Academy	Office Administrator at Neuphrology Specialist of Oklahoma
Fire Department	Oklahoma city area
Freelance interpreting, community interpreting, and interpreting in the school systems	Quiktrip (3)
Health care	RN position (3)
Health information management	Saint Francis Hospital (2)
Hilcrest Hospital	Sales
Hoping for a Phlebotomy position	Select Engineering, Inc. (2)
Hoping for a physical therapy position	St John hospital (3)
Hoping Saint Francis Hospital	TSHS
Hoping to be Certified Occupational Therapy Assistant	Tulsa
Hoping to be registered veterinary technician	Tulsa Community College
Hoping to open my own business	Tulsa Public Schools
Hoping to teaching at TCC or other colleges	Verdigris Fire Dept.
Hoping to work in early childhood development or preschool center	Washington state
Hoping to work in local Fire Department	

*Responses are as entered by respondent.

Responses to: I will continue in a job related to the degree/certificate I've earned at TCC. If so, where?* (N=106)	
A law office	Fire Department
A nurse	Ford Audio-Video
AAON TULSA	Happy Campers Academy
Adams Parc	Health care facility
AEP Transmission	Hillcrest Hospital South (2)
Air Traffic Control	Hospital (2)
Animal Emergency Center	Hotel business
Animal Medical Center, Claremore Ok	I own my own business (2)
Anthousai Floral Design // Personal Pottery Business	Immanuel Lutheran Christian Academy Preschool
At the preschool	Law enforcement
BAFD	Law firm
Bank of Oklahoma	Macys
BizJet International Sales & Support Inc.	Montereau
Borets (2)	Morton Comprehensive Health Services
Broken Arrow Fire Department (4)	Muret CPA, PLLC
Brookhaven Hospital	Navy
BTC Broadband	Northeastern State University
Card Head Start	Office Administrator position
Casino life (2)	Oil States Industries
Chapman Child Learning Center	ORIAS
Child Care Center	Orizon Aerostructures
Children's Learning Lab at Tulsa Technology Center	OSU - Tulsa (2)
Cimarex Energy	OSU Medical Center (2)
Civil Engineering field	OU
Cleveland Early Headstart Center	Peoria Child Care (2)
Community Action Project (6)	Premiere Interiors. Office / Project Management
Community Action Resource and Development Head Start	Public School
Cust-O-Fab Specialty Services	Quik Trip (3)
Electronic Storage Corporation	Regional Medical Laboratory Business Office
EMS	Robert Half Technology
Enterprise Holdings, INC	Saint Francis Hospital (4)
ESDC Engineering	Security Officer
Exchange Bank	Self employed
Federal Protection	Service King Manufacturing

*Responses are as entered by respondent.

Responses to: I will continue in a job related to the degree/certificate I've earned at TCC. If so, where?* (continued)	
St. John Hospital	Tulsa Public Schools
Thomas Dental Care	Tulsa, OK
Tribex LTC	U.S. Cellular
TTCU	Umicore Autocat USA
Tulsa Community College (2)	United Community Action Program, Sapulpa Head Start
Tulsa County	Westnley Kiddie College
Tulsa Fire Department	Working with children that need someone to talk to
Tulsa Police Department	Zealcon

*Responses are as entered by respondent.

Average Response to Scaled Items Comparisons with Prior Year

To what extent do you agree or disagree with the following statements about your experience at TCC? (1 – Strongly disagree to 4 – Strongly agree)	2017 – 2018 Average (N,SD)	2016 – 2017 Average (N,SD)
The instruction in my major courses were of high quality.	3.5 (857, 0.63)	3.6 (374, 0.62)
I was able to get involved with organization(s) or event(s) that were of interest to me.	3.3 (667, 0.82)	3.4 (283, 0.78)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	3.3 (574, 0.84)	3.3 (239, 0.82)
I learned about different cultures, ideas, and/or types of diversity.	3.4 (732, 0.73)	3.4 (331, 0.73)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	3.5 (752, 0.71)	3.5 (337, 0.75)

How much do you agree or disagree that TCC contributed to your development in the following areas? (1 – Strongly disagree to 4 – Strongly agree)	2017 – 2018 Average (N,SD)	2016 – 2017 Average (N,SD)
Communicating clearly and effectively	3.5 (864, 0.63)	3.5 (374, 0.63)
Thinking critically and analytically	3.6 (861, 0.61)	3.6 (373, 0.57)
Using computer and information technology	3.5 (861, 0.69)	3.5 (373, 0.65)
Working effectively with others from diverse backgrounds	3.5 (860, 0.67)	3.6 (373, 0.66)
Learning effectively on my own	3.6 (861, 0.61)	3.6 (371, 0.56)
Engaging with people different from myself	3.6 (862, 0.67)	3.6 (372, 0.60)
Contributing to the welfare of my community	3.3 (861, 0.80)	3.3 (370, 0.78)
Developing clearer career and/or educational goals	3.5 (859, 0.70)	3.6 (368, 0.66)

Items	2017 – 2018 Average (N,SD)	2016 – 2017 Average (N,SD)
Did you accomplish your goals(s) for attending TCC? (1 – No to 3 – Yes, completely)	2.8 (865, 0.44)	2.8 (376, 0.38)
If you were to start college over, would you enroll at Tulsa Community College? (1 – Definitely not to 4 - Definitely yes)	3.6 (865, 0.62)	3.6 (376, 0.60)
How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions. (1 – Worse to 3 – Better)	2.4 (487, 0.59)	2.3 (222, 0.63)

Please share any additional comments you have about your most recent experience as a TCC student.
General comments of a positive nature *(118)
All my experiences has been good with TCC
As a single mother who works full time finding time for college courses was difficult; however, TCC was a perfect to ease my way back into the college life. The online courses and night classes were perfect for my schedule and challenged me more than I initially thought they would. (Some of my online courses were actually more difficult than the in class ones!)
As a TCC Student, I learned what community means after becoming President of the LGBT+ TCC Pride group here. Not only that, but I was able to join amazing leadership organizations, as well as meet amazing people that helped shape me into the leader I am today.
Awesome community college
Best Community College I have ever been to.
Coming back as an older student was a little intimidating at first but once I got the hang of it I really enjoyed my education experience at TCC. I leaned a lot and made friends. I felt accepted and valued.
Convenience for education.
Decent college experience, convenience whats my biggest determining factor for attending TCC.
Deciding to pursue a degree after years of being out of school, TCC was the perfect place and opportunity to start. I started this journey back in Aug. 2014 and have had the best experience of my life. TCC made it easily available to take classes around my work schedule and have a campus close enough to get to and on time after work.
Everything went great!
Exciting, fun school
Good
Good
Good experience
Graduation was made with no hassle!
Great Campuses, especially Southeast.
Great community college.
Great school for a cheaper price! Loved my time at TCC!
Had a wonderful experience at TCC.
I absolutely have loved my time at TCC.
I am doing a lot better.
I am thankful that Tulsa has TCC. It is a well-run school.
I am very pleased with my TCC experience. My over all education experience was amazing.
I believe TCC is an excellent school
I enjoyed every one of my days at TCC whether i was there to study or be in class.
I enjoyed my education here at TCC
I enjoyed my time at TCC. I found that, overall, I received a good education
I enjoyed my time at TCC. Thank you for giving me, a non-traditional student, to succeed.
I enjoyed my time here and am ready to see whats next for my education.
I enjoyed TCC for the most part. I feel like it helped me decide what I wanted to major in and provided a flexible schedule for me.

*Responses are as entered by respondent.

General comments of a positive nature * (continued)
I had a great experience at TCC! Wish TCC was a four-year institution.
I had a great experience here at TCC. Everyone was so nice, and were willing to help you whenever you needed help.
I had a wonderful experience at TCC and I am so thankful that they allowed me the opportunity to better myself and create a better future.
I had a wonderful experience here!
I had a wonderful experience.
I have attended TCC every semester for the past three years. It has been a long road but I am almost there. I am an older student (53) and I confess I never liked High School too much. (I actually have a GED and a HS diploma). This has been a great experience for me!
I have attended the South East campus and the Owasso campus. My favorite campus is the Owasso campus. The staff were helpful, knowledgeable and the professors were great. I only wish that the Owasso campus had the same resources (services, bookstore, classes, availability) as the other campuses.
I have enjoy my time here at TCC
I have enjoyed being a student at TCC. The application, enrollment, and graduation processes have been so easy. I have appreciated the flexibility TCC offered me while I worked and went to school.
I have enjoyed much time here as a student of tcc
I have enjoyed my stay at TCC, and this year has gone by too fast.
I have enjoyed my time at TCC. It is a great school!
I have enjoyed my time here as a student because TCC has really challenged me to become the best possible version of myself. I have a learned a lot about my strengths and weaknesses and how to use these to my advantage and improve them for future use. Additionally, the diversity in students and classes have broadened my horizon and opened up opportunities for not only my future but also for room to grow as a member of the community.
I have enjoyed my time here at TCC
I have enjoyed TCC.
I have had a great experience at TCC. I do prefer the Southeast campus though.
I have had a great experience attending TCC.
I have had great experiences with only 1 bad instructor. I am very pleased with the experiences I have had at TCC with the majority of them being really great.
i love being a tcc student because it taught me to plan and be ready for life.
I love TCC
I love TCC.
I love the inclusive groups of TCC and recommend this school constantly, thank you for helping me reach my goals.
I love Tulsa Community College and I am so thankful to have been able to further my education here!
I loved attending TCC and would recommend it to anyone!
I loved every minute of my educational experience
I loved it
I loved TCC and everything the had to offer. I have encouraged all my friends and family to go to TCC!
I loved the campus because of everything it had to offer.
I never thought that at my age I could go back to school and finish anything. Taking online classes made it much easier. I have 3 to 4 classes to finish my AA degree. I can not wait.

*Responses are as entered by respondent.

General comments of a positive nature * (continued)
I originally enrolled at TCC just to do my general education requirements for a 4-year degree. I'm happy that I was able to make that into an Associate's degree and possibly a certificate in the future.
I really enjoy taking classes with TCC
I really enjoy TCC. There are many available resources and the staff has always been very polite and helpful when needed.
I really enjoyed being a TCC student. I would recommend this school to anyone who is about to graduate high school or even return to college. This school is a good stepping stone between high school and college and I feel like it made the transition a lot easier for me. Many of the professors here are genuinely kind and really care about making learning fun and seeing their students succeed. 10/10 would do this all over again.
I really enjoyed my college experience at TCC!!
I really enjoyed TCC it's exciting to graduate but ill miss the comfort and some of my professor, I recommend TCC for sure, especially if you are like me and getting a late start at your first college experience.
I really loved attending this school. It was very diverse and inclusive- I loved walking down the halls and seeing people from all different cultures and ethnicities. TCC has really helped prepare me for my future in being an American Sign Language interpreter, and I am so thankful for all of the professors who helped me get to where I am today. My only regret is that I was unable to be a part of the student clubs and organizations- other than the ASL club. I am so thankful for this school.
I started this degree in 2009. Due to the unexpected death of my father and poor choices to deal with his death I did not return till 2015. However, so glad I did. it has helped my self esteem in so many ways that there are no words to express exactly how much. I have a sense of purpose and desire to be a positive influence in my community. Deciding to complete my degree has changed the course of my life forever. Thank you so Much TCC!
I thoroughly enjoyed my time at TCC and would recommend it to anyone.
I Wish I would have gone to TCC for my first two years instead of going to NSU for the first year.
It has been an overall good experience.
It is a great school that offers great programs for students with all backgrounds
It is helping me achieve my dreams
It was a great experience.
It was an affordable means to finish out a degree plan that was unfinished years ago, that will now allow me to pursue more options and future goals.
It was an awesome experience
It was good
It was good!
It was intriguing and enjoyable.
It was pleasant
I've enjoyed my time at TCC.
I've had a good experience here at TCC. I have attended other colleges, but was not able to stick with it due to lack of communication and support. I get great support from TCC.
My overall experience with TCC has been excellent. Any and all concerns or questions I had were always promptly, and kindly answered. Very friendly staff and professors, and very professional.
I've had a great experience, I have ran across a couple unsatisfactory Professors, but overall, a great college to attend.
I've had a great experience. Overall, a great college to attend.
Love this school, I recommend any and everyone to come here!

*Responses are as entered by respondent.

General comments of a positive nature * (continued)
My TCC experience has always been beneficial throughout my three years at TCC.
My time at TCC served as an essential growing period for me in my journey to a bachelor's degree. I value the lessons I have learned at TCC.
My time at TCC was very informative and I look forward to continuing my education with this school.
Overall I enjoy attending TCC.
Overall it has been great! I am proud to be TCC alumni
Overall, attending TCC was a great experience and a great help with achieving my goals.
TCC believed in me and helped me get closer to obtaining my career. They forgave past educational mistakes and allowed me to receive the financial aid needed to succeed and I am beyond grateful for that. Thanks to their faith in me, I was able to maintain a 4.0 GPA and get my associates degree in art. Thank you TCC, for helping me succeed.
TCC has been a great stepping-stone towards a four-year college and also an affordable option to get an associate degree.
TCC has been a wonderful experience, in that I have learned many things about myself, my interests, abilities and dreams. I've met people and developed friendships through TCC that will last a life time. I'm honestly so grateful for the opportunity to gain an education at a reasonable cost in comparison to other institutions, especially when I am still figuring out my career plans.
TCC has been awesome! I have loved every minute of being here and my courses have cemented my decision to go into biotechnology. This has been a wonderful experience!
TCC has been the highlight of my academic career, I wish I had stayed at TCC rather than transferring to OSU when I did and I'm glad I was able to return to TCC to complete my degrees. For the most part the professors are engaging, knowledgeable, and ready to help at the drop of a dime, and my experiences at TCC were almost all positive ones. I'm very grateful I had the opportunity to attend TCC, especially being a student who didn't graduate from high school but instead got her GED.
TCC is a great college.
TCC is a great college. Always providing free lunch and snacks. As a Dental Hygiene student I pretty much live at the school, in the writing center, in the library, in the fire place lounge, in the classroom. You name it and i've probably spent numerous hours there. So it really means a lot that TCC welcomes its students and makes you feel a little better about being at school.
TCC is an excellent asset for the Tulsa area.
TCC is awesome
TCC is not a Community College its Way more then that.
TCC is such a great community for anyone pursuing further education. Students and faculty are so friendly and approachable and I love the diversity TCC displays from the ages to ethnicities.
TCC is where I met the friends that I will truly have for life. TCC also pushed me to become a better student and increased my education greatly.
TCC made it possible for me to become the first in my family to attend college and earn a degree. This accomplishment is one I will always cherish.
TCC was a great experience and a great step for most students who don't transfer to a complete 4 year school. I would highly recommend TCC to other students.
TCC was a great institution to prepare me for my 4 year university endeavors. I would highly recommend TCC to my friends and family. The course work and availability of courses was convenient and was of high caliber.
TCC was so helpful to me, I was able to explore two different career paths. I learned so much about my self and my abilities. I will always respect TCC.
TCC was the quickest way i had to attain my degree.

*Responses are as entered by respondent.

General comments of a positive nature * (continued)
Thank you for an amazing experience!
Thank you for your service to the community.
Thank you TCC
They are willing to help at any chance you ask.
Tulsa Community College allowed me to live at home and save my money while taking college classes that can be transferred easily to a four year institution. The transition to my new school was very easy and I appreciate my advisors at TCC.
Tulsa Community College is a decent and active place to learn and grow with community involvement.
Very good.
Very inclusive, even being an older student. Flexible online classes and professors.
With so much going on in the nation with race. I have been noticing how much TCC has been very active with diversity and inclusion which makes me feel like I matter no matter what race or culture I come from.
Work hard with good and reasonable teachers or go home.
General comments of a negative nature (8)
Cost is expensive for lack of education
Cost is high
I had a decent experience however I do not believe a thorough job has been done. I feel like I am constantly having to prompt someone into doing their jobs correctly or at least more thoroughly.
I have attended the South East campus and the Owasso campus. The South East campus was difficult to locate certain rooms and getting around from building to building in general.
I wish that the campuses would have better communication with one another.
I'm so glad to be leaving this college
It is difficult to get around at the Southeast Campus.
The only problem with TCC is the community. In my experience at TCC, I felt closer to the professor than my fellow classmates. This isn't a really big problem considering many people from many backgrounds attend TCC for different reasons, but it's something to consider.

*Responses are as entered by respondent.

Positive comments related to instruction* (6)
Enjoyed the online class with <<name removed>>
I took online classes a lot throughout my time at TCC and I loved how easy and effective the courses are set up.
I was not looking forward to any of my math classes or physical science class. My instructors for the these classes made sure I understood the information and helped me succeed.
My human anatomy class was amazing, the teacher was very inspiring and innovative in his teaching method, <<name removed>> made a great impact on my continuance of the medical field of nursing.
My international film teacher got me to take more of interest in the coursework we are doing due to his engagement on assignments.
My last class was online, but it was well structured and easy for me to learn and the instructor was helpful.
Negative comments related to instruction* (11)
<<Name removed>> was a good teacher but made a terrible mistake that nearly cost my college experience by withdrawing me from the class after I had completed the entire course in a timely manner and ahead of scheduled homework dates. It sent me back and I was unable to attend 2017 Fall classes since all the classes I needed to originally complete my Biology Degree were all full or conflicted with my work schedule. Overall, the work she had was easy to understand and I enjoyed her course until she unenrolled me from the course the week of completing it. She does not keep proper track of her online students and does not try and gain a relationship with any of them. I was disappointed by this and would not take classes by her again in fear that I might not be withdrawn from the course without actual proof.
Abandon OpenStyx the textbook was terrible.
I believe more oversight over adjunct professors is necessary.
I had a class this last semester that I felt cheated in. There were only 9 classes in total out of a 16 week course. I don't feel that I learned anything in this class that I couldn't have googled myself.
I wish professors were more proficient in their usage of computers, especially the internet. The professors need to be more tolerable of electronic devices in class.
I wish textbooks did not cost so much. Students want to learn and go further in life rather than spending so much money on a text book that is rarely used and needed for about 5 months. Either teachers require a book that will be used or do not have students have those books required.
Long hours of lecture in the classroom, maybe changing the structure and chair (lumbar support) in the classroom.
My most recent experience is very negative from the Electronic Communication class I am taking with <<name removed>>. This has been the poorest class I have taken at TCC. My class meets for three hours once a week and we are supposed to be learning about communicating electronically. This includes learning how to create podcasts, edit films, and create blogs. Every class since the beginning of the semester has consisted of watching a movie. Not a documentary, but motion pictures such as "The Social Network", "Shattered Glass", and "Spotlight." Then our assignments are to write 600-800 word papers on a discussion question the professor posts. These movies are related to journalism, however the content and material that we are "learning" from these movies has nothing to do with the course objectives on the class syllabus. I have received one grade since the start of the class and have learned nothing about how to create online content as it pertains to journalism.
Please make your website not so confusing and have a class that can teach you how to access and navigate through black board. Students come into this not knowing a thing and are expected to figure it out themselves, but it would've been nice to have some guidance with blackboard.
My most recent experience as a TCC student is surrounding a combination of Math classes that I'm enrolled in to meet my math requirement. These classes is disjointed, not well prepared and frankly a waste of my time and money. There is little to no instruction and I'm essentially doing the course work on my own, trying to figure it out as I go with the help of tutors and family. I sincerely hope that all of the details surrounding the coursework included in the Essentials and college level Quantitative Reasoning class are worked out before any more students are enrolled in this combination of classes.

*Responses are as entered by respondent.

Negative comments related to instruction* (continued)

One of my goals is to be a published author. The writing classes at TCC were astounding--not in a good way. I made a comment above about freedom of speech. Let me be clear: freedom of speech does not mean freedom from decency. TCC writing classes seem to be "anything goes" as long as no one is being racist or openly attacking someone's religion. This is all well and good, but no one is paying attention to that other area...sexual and violent content. I critiqued a story featuring a girl going to a bar to exact revenge on the man who raped her sister. I will spare you the details on what she did, but the they were graphic, abusive, and will be in my head forever. Other stories included murder, drug use, and possible stalking of a child. You could make the argument that much of this content is on the market in real life, however, a classroom should be neutral ground. Maybe you could make the argument that if a man rapes a woman, he deserves whatever happens to him. (My mind goes to lawful prosecution, but whatever.) Still. A classroom should be neutral ground. For all the awareness about trigger warnings in schools, I'm surprised there isn't more discretion where creative content is concerned. Writers have the ability to influence culture--TCC should be helping writers find positive ways of doing this. (And why did you get rid of the languages?) Thank you for your time.

*Responses are as entered by respondent.

Positive comments related to programs* (25)

<<Name removed>> does an amazing job as the director for the PTA program. Prepares us fully in classes, but also in preparation for our role as a graduate, becoming a licensed PTA, and a fellow clinician in the PT field.

As English as my second language, I was able to learn how to communicate better, even improve my writing, and computer skills.

I am also happy with the overall quality and transferability of the classes at TCC, especially in comparison with other community colleges.

I cannot stress enough how important and special the honors program is. It was responsible for my positive and successful education at TCC.

I enjoyed the Fire Technology classes offered at TCC.

I entered the Biotechnology program and wanted to give that program major credit for exposing me to all the lab experience and research opportunities available.

I found the Early childhood classes to be wonderful, I loved all my professors, I cannot remember their exact names, but my favorite classes were Infant and Toddler Programing, and Early Chidhood creative expressions.

I have enjoyed the early childhood education courses and i will go the next step for a degree.

I like all of my classes.

I really appreciated that I got to do an internship it was great hands on experience.

I really enjoyed the classes that will actually pertain to my end goal of becoming a nurse, its all the other classes I could have easily done without. I had some really good teachers in all my classes.

I truly love how bridging the Gap is supporting teachers to further their education and very helpful with resources.

I utilized the writing center many times and learned a lot from them in how to improve my papers.

I'd like to push the fact that I am an aspiring film student and I believe that more film classes should be available for students. There are many peers of mine that agree.

I'm honored to be studying under the supervision of <<name removed>> as well as the other Human Service professors.

The air traffic control program was great.

The classes and the educators themselves were amazing.

The Honors Program was a great opportunity and blessing.

The Nate Waters Clinic definitely had a huge impact on my learning abilities to work with real life patients and participate in learning our skills at a clinic right at school.

Positive comments related to programs* (continued)
The Tulsa Achieves program was the biggest asset to my experience both at TCC and in my college experience so far. It allowed me to attend college and pursue an education without the struggle of paying off student loans. This was the most prominent reason why I chose to attend TCC and I was not disappointed.
Tulsa Achieves should last as long as possible. I love this program and it really helped me and my family. Other cities should have a similar program.
Wonderful school to get hands on experience with working with children.
I am exciting to be moving on with my life, and closing another door. Thank you, TCC, for the opportunity to earn a degree. And thank you Tulsa Achieves for providing the means for me to earn that degree.
I am thankful for the opportunity to do my first 2 years at TCC through Tulsa Achieves as well as learn from professors who genuinely care about their students
TCC and Tulsa Achieves have been major blessings in my life. With my experiences here, I can move forward with confidence and enthusiasm for my continuing education and future career.
Negative comments related to programs* (5)
I was a True Blue Leader. The changes they are making will drive quality leadership away from the scholarship program. Very disappointed. Also the amount of commitment required interferes with scholastic performance. The Honors classes have been reduced way to much and offering some as online or blended only is absolutely unacceptable, especially in the sciences.
I wish some classes weren't taken out of the semester due to low number of students. Some courses are only opened in certain semesters and when you only need that ONE class left and there's a low number of students, it's going to get canceled. Which then will result in you trying to replace that class or wait for it to be opened again. I just think there should be a better way to handle those situation.
OTA programs needs to be more involved with patient treatments at Nate Waters Clinic.
The interpreting program is not as strong as it was before<<name removed>> retired. I feel like my class was the guinea pig for the new teachers. I feel like my last semester here that I am less prepared to be an interpreter than i did last semester.
During my time at TCC I figured out what I wanted to do. I started making a plan, started going through the program. I started considering other programs as well. Then everything began to change. The programs disappeared. I tried thinking of alternative ways to get where I wanted to go, reached out to some advisors/career-planning-people, and no one could really help. It kind of makes me go..."what is the point, then?!?!"

*Responses are as entered by respondent.

Positive comments related to services * (26)
Blackboard platform improved greatly over the time I was in school. Also the process for enrollment and ordering books became much more user friendly.
I have enjoyed all of the activities which I participated in to earn my degree.
I have recently have been more involved with things on campus, including PTK, and other events related to Government and School.
I liked how the campuses all looked different. I also enjoyed the student life event that were created for students. I am really glad that TCC Students get to ride the bus for free.
I love being a Bridging The Gap Scholar. The ladies are so helpful.
I love the advisors, they have always been extremely helpful and encouraging no matter what direction you were wanting to take in life.
I love the renovation to the SE Campus Bookstore. It is much more efficient when purchasing textbooks and school supplies.
I loved the variety of course choices offered at TCC. It made it to where I could attend most classes at the times most convenient to me.
I loved the way I was able to schedule my classes around my personal schedule, it made going to school easy & convenient.
I really like that you can use the services at any campus, regardless of which is chosen as your main. It makes doing administrative work very convenient.
I would just like to thank the member's of the financial aid appeal committee, for granting all of my appeals and allowing me to complete my degree. It took me 25+ years to get it done but I am proof that it does not matter what speed it takes. All that matters is you finish the race. I could not have completed my degree without you.
I would like to thank all the counselors that helped me in my situation to finish out my degree after such a long haul.
Loved it. Trio was the best the thing that helped the most
My experiences at the advisors offices have always been beneficial. I've enjoyed being a student here at TCC.
TCC advisors have a professional attitude to the student, they offered a good suggestion relate to your concern, thus you clearly know what you should do next.
tcc was very helpful in transferring my other college credits
Thank you! It feels good to get this degree on time! (according to my 2-year plan.)
The academic advisors are very helpful and informative.
The advisement TCC has was really helpful and nice.
The advisor i had has been the most helpful and friendly person who i have encountered.
The advisor who helped me apply for graduation was really helpful.
The advisors were excellent to work with. The financial aid department was always on top of things and had my funding in place.
The FASET center was pleasant and a great environment to really excel in any subject matter. The tutors were professional and courteous on all levels, which set the right study tone. The Student Life Department was also courteous and pleasant. When something needed to be done in the exercise area, they were on it in no time. They treated me as a guest and not as a customer. The folks at Diversity and Inclusion also were helpful in every aspect and pointed me in the right direction when I needed help or if they knew of a program that would assist me in achieving my personal goals. Hats off to them! The Veteran center was very helpful in helping me as I needed them. Thank you to all.
The free lunch and learns in student life were an added bonus. I used the gym often and love the boot camp classes. The writing center has been my best friend throughout these last 2 years.

*Responses are as entered by respondent.

Positive comments related to services * (continued)
The online advisor(s) have been great in getting me started with filing for graduation. Even though it takes a little longer, I've had MUCH better luck getting questions answered than when I visit the on-campus advisors. I really appreciate their help.
Negative comments related to services* (24)
A certain individual in the Academic Advising department gave me information that was inaccurate. Due to this misinformation I did not graduate in SP17 even though I was eligible. As a result, I was not granted a promotion at work. After speaking with another individual recently in the Advising department, I filed to graduate which brings me here. I am glad this individual took the time to thoroughly look through my academic profile. Since I will not get any paperwork stating that I earned my degree until after my manager has to turn in his yearly budget, I will not be able to get this promotion until 2019. This is unfortunate to my career and my family.
As a working adult, some of the classes are difficult to work into my schedule.
Don't make students do these surveys. It was sheer happenstance I checked my TCC email because I can't enroll yet at OU, them saying it isn't on file that I have my degree. Why? Apparently because I have to take a pointless survey. Just give me my degree and let me move on.
Each campus was different in regards to administration and faculty. I attended METRO and NORTHEAST campuses to complete my degree, and I feel that the staff at the NORTHEAST campus were not helpful whenever I reached out for questions or help. Many of the people working in FINANCIAL AID have attitudes on a daily basis, and this could be very discouraging for NEW incoming students. They have inconvenienced me several times while I was having issues with Financial aid and some of my classes. I literally ran around for 3 days to get the issue resolved.
I do not appreciate being left in the dark. I wasn't notified that the degree I was pursuing ended until I went to enroll in the next set of classes. Somebody could have notified me that this degree was no longer an option.
I don't know how to say this without sounding snotty, but please train your campus advisors better? I don't know what was going on, but when the German degree was terminated, there seemed to be confusion on when the official cutoff date was for finishing up my core credits. I had a year longer than I was initially being told. Don't know what was going on there, but it's a horrible feeling knowing you've gone through an entire program and won't be able to complete your credits in time. Thank you for listening!
I really like how each campus is different. It could have a more consistent way of giving information or helping the students with financial aid or enrollment.
I started college in 2013 Fall. During that time, I'm suppose to follow the 2013 catalog. There were multiple times that advisers said I had to change to the most current catalog in order to graduate. If I had to change catalogs every time a new year rolled over I would have to took 8-10 additional classes meaning.... I would never actually complete my courses for graduation. If it was not for <<name removed>>, I probably would have dropped out of college because of this constant changes and miscommunication. It's very frustrating for a self paying college student.
I think Advisement needs some additional work & some more organization when it comes to enrolling.
I think everything was great except the financial department. It always was an issue when it came to getting your semester paid for
I was not in agreement with academic advisement in decisions that were made toward my transcripts
I will be attending NSU in the spring as well as finishing up my 3rd associate degree. I need someone to make sure my psychology degree is looked at as well. I have received surveys for only 2 degrees but not the psych degree. I should have gen ed, human service and psych. Gen ed and psych fall of 2017 and hum service spring of 2018. Please make sure all graduation degrees have been submitted correctly. <<Name removed>> submitted the Gen Ed and Human Service degree plans and those are the only two that are showing up correctly. The psych degree was submitted months ago at the SE campus and I have not seen it since.

*Responses are as entered by respondent.

Negative comments related to services* (continued)
Me and my class mates always got excited for the student life activities but they were ALWAYS at times that we could never attend (sometimes they finished early), they were at the main campus and too far away to get to, they never really included us. It would have been nice to at least participated in a few before graduation.
Need to improve the academic advisement process.
Please work on communication. Enrollment info changed every year and I had to find out from freaking Facebook.
TCC advisors did not help to keep me on target for the program I enrolled at TCC for, Occupational Therapy Assistant. I was not advised that the ota introductory course was required before submitting the application to the program, and now I am ineligible for the program for another year. As a solution, I will instead apply for the HIT medical coding degree, but I will be over hours and have to appeal for loans every semester.
The only complaint I have is that the Academic Adviser's at the NE campus need to get on the same page as the rest of the campuses regarding the engineering department.
The only issue I had was with my volunteer hours not being processed even though I completed all of them.
The only problem that I had with TCC was the bookstore last semester when they did not have any of the correct books needed for the courses offered. The only other thing I could think of is the financial aid dept not being timely with the disbursements.
The people in the financial aid office were unhelpful and often rude. I tried to talk to a department head about a bad experience with an instructor and I was completely ignored. In general I feel like TCC only cared about getting their money and not about the experience and quality of education they were supposed to provide.
The recent enrollment policy changes were a nightmare. Not being able to enroll in a class after it meets for the first time and constant class cancellations extended my time at TCC by a year.
The website is outdated and confusing with far too many redirects and separate sites/pages. Inconsistent.
There really wasn't any extra curricular activities focused around your working adult students (students attending evenings). Almost all activities were scheduled for the daytime hours
This last semester flew by I just wish someone would've informed me about financial aid ending after so many hours, like most people I couldn't decide on a major, and ended up having to pay for this last class. I got it done and it was great but just wish I would have known before my last semester.

*Responses are as entered by respondent.

Positive comments related to staff (46)*
I am forever grateful for the staff and administration at TCC Southeast. It is because of them that I am on my way to a 4 year institution to pursue my degree in Accounting and then, hopefully, my CPA.
I am thankful to all the staff and teachers for their time and sharing of knowledge and kindness to me and my classmates during my years at TCC. I love to study and my ultimate goal is to earn a PhD in education. It is my desire in the future to come and give back at TCC a little of what I have received from all of you.
I thank you TCC and all the faculty members for imparting education that would help me throughout my career.
All of the teachers really cared about helping the students succeed as we all prepare to take the next step in our lives.
Although some of the Humanities professors don't seem to be very confident in their work, everyone at TCC loves what they do and rub that passion onto everyone that passes. I hope that doesn't change.
Everyone I have come in contact with at TCC has gone above and beyond to help me be successful and gain my degree.
Good school with good professors. Advisors are very helpful as well.
Grateful for the support from teachers and staff
Great atmosphere..Staffing And students are great!
Great experience! My professors have been great since I became a student at TCC.
Great students and instructors.
I am thankful for the opportunity to do my first 2 years at TCC through Tulsa Achieves as well as learn from professors who genuinely care about their students
I appreciated the fact that the Administrative Director was able to give me a class that was acceptable in the place of a class that never runs so that I could complete my degree.
I enjoy my TCC student life with meeting new people, making new friends, and working with the best department.
I enjoyed my time with my peers and instructors at TCC
I feel like the advisors and teachers were very nice and welcoming.
I got along well with classmates and was able to feel comfortable attending class lectures. Also, the school's faculties and administrators were all very helpful and informative.
I have enjoyed all of my teachers in the profession where I will be seeking a job in.
I have made lifelong friends with both my peers and instructors. I will miss the school dearly.
I have made many life long friends at TCC.
I honestly felt like the students played as much of a role in TCC's overall success as the faculty. The partnership between the faculty and students was far more than lip service - it was a productive relationship that lifted everyone up a little higher
I love all the professors that I've taken at TCC. Although there were times when I disagree with their teaching methods, I still believe that their student's learning is still at their best interest.
I love how the teachers care so much and love the subject that they teach.
If I could do it again I would have gone to TCC sooner in my life. Most TCC professors I felt personally wanted their students to succeed. I also felt like TCC is a great stepping stone from as professors would elaborate they had started at TCC.

*Responses are as entered by respondent.

Positive comments related to staff* (continued)
Incredible professors
Incredible professors.
Just like any other school, TCC has some truly wonderful professors and some that are just okay.
Most of all the instructors at TCC were well rounded and good communicators. They were on par with several four-year college professors I have had in the course of my education.
My experience as a student at TCC was wonderful! Along with being a student, I was also a work study. I started out in the TLC at west campus, working there allowed me to improve my technology skills which has benefited me in many ways throughout my educational journey. I then transferred to the Academic Advisement office as an office support clerk. This was the best decision I made. Working and forming friendships with the advisors helped me tremendously!! They assisted me by ensuring I was on the right and best track for the absolute best education, as well as being great people and mentors for me. TCC will always feel like home too me, I am very thankful for all the impactful relationships I have made!
My most recent experience as a student at TCC was great because there was many who was willing to help each other learn and enjoy what they learn.
TCC has great professors and students. Every body gets treated equally. Everyone in campus are very polite and friendly. Professors are always there when students need their help.
TCC has some great professors and Instructors
The best thing about TCC is the willingness of all the faculty to make sure you succeed through accountability. This has been shown semester over semester and even more this Spring of 2018 semester by my current Professors.
The ladies in my program make people feel welcome.
The professors at TCC are extremely knowledgeable and challenged my abilities. They definitely know their field and are much better than some of the more tenured professors at the two state colleges I went to before TCC.
The professors in the biotechnology program are very kind, helpful in achieving your goals, and care greatly for their students.
The professors were wonderful.
The professors, especially the ones I listed below, allowed me to be more successful than I thought I could be. It was obvious that they were passionate about their subjects and about teaching and I'm very thankful to have met them.
The professors at TCC, for the most part, are amazing. They know how to engage with students, work with them, and educate them.
The teachers are great and never had a problem.
There have a been a lot of supportive people at TCC while I have been on this journey
This semester I have had the best professors, don't lose them. They are the only reason I remained at TCC and didn't transfer/drop out.
While attending METRO, everyone was eager to help ! This by far is the BEST campus that TCC has!

*Responses are as entered by respondent.

Negative comments related to staff (4)*
I had several professors who were terrible. However, I had other teachers, mentioned below, that were absolutely incredible and supported me throughout my years at TCC.
I would just like staff to be more polite like advising staff. I had to rush one time to speak to and advisor and the secretary there was very rude and disrespectful. i didn't say anything to her because i was rushing otherwise i would of.
My only complaint are the teachers in the last semester of the bridge program. After speaking with the dean they seem a little more pleasant and I am happy to report that.
Some of the staff contribute to the stressful times I've had here. I believe that only people who ENJOY helping others should be allowed to interact with students, because each faculty member is the face of TCC. And if they aren't helping in professional manners, then they are more likely to give TCC a bad name, as I have heard from people in the community about the NORTHEAST campus.

*Responses are as entered by respondent.

Miscellaneous comments of a positive nature (13)*
I don't have much to share.
I might take a few more math courses. The math is good.
I will be returning fall of 2018 to finish my 4th semester of the TCC nursing program.
I would love to come back and teach history!
I'm going to miss it a lot. It was very convenient because of Tulsa Achieves, and because the Southeast campus was literally right behind my house.
It was not easy for me to go back to school. I have had 3 back surgeris looking to have another surgery, the professor's and advisors have made me help get through these tough times in working with my accomidations. It has been hard for me at times but they all have helped me push my self to accomplish this goal. Thank You to everyone at TCC who has helped me when I have need it.
My last semester was very eye opening and I made big life decisions during this semester...Thank you TCC and <<name removed>>
Online classes are easy to do an help when you have a busy schedule!
Stay up to date online and check with advisors frequently in order to stay ahead.
The highlight of my year was winning the TCC'S got Talent last spring!
This was a very interesting part of my life. Very enlightening and wonderful part of my life. So grateful for the experience.
I have none.
No complaints
Miscellaneous comments of a negative nature (1)*
You have to fix the printer and wifi situation. It's ridiculous.

*Responses are as entered by respondent.

Did anyone at TCC make a positive impact on you? If so, please provide their name(s). *		
Kathleen Ahles	Abby Bridges	Fred Crapse
Janice Airhart	Tamara Britton	Jean Crissien
Matt Albright	Terri Brossett	Anne Croley
Esteban Aldarondo	Chief Brown	Brain Cross
Diana Allen	Mary Broyles	Lisa Cudd
Tony Alonso	Michael Buckart	Allen Culpepper
Greg Anderson	Eric Butson	Miguel da Corte
Leigh Anderssen	Jennifer Calloway	Jennifer Dafforn
Brian Augenstein	Catherine Campbell	Kathy Daily
Glen Baisley	Virginia Cannon	Terry Daniel
Joshua Baker	Rita Carbuhn	Kymberly Daniels
Tracy Ballinger	Chandra Carpenter	Roxann Davenport
Lindsey Barbour	Jennifer Champion	Rhonda Davis
Jennifer Barclay	David Charlson	Richard Day
James Barnes	Amber Chase	Daniel Decker
Wayne Bass	Vicent Chebny	Tim Degeer
Rickie Baxter	James Cheh	Debbie Deibert
Sherita BeBout-Shatwell	Tommy Chesbro	Alfred Destefano
Sharon Beets	Art Churchill	Dewayne Dickens
Terry Bell	Kenneth Claney	Joseph Dickens
Melinda Bennett	Jan Clark	Brad Dishman
Reid Bennett	Kelly Clark	James Dodson
Arthur Benson	Kevin Clayton	Doc Doherty
Giftly Benson	Kristie Coleman	Connie Dollens
Angela Bias	Brad Collins	James Dorrell
George Black	Darin Combs	Harriette Dudley
Amanda Blackman	Carolyn Conley	Tonya Dunn
Rechielle Blackwood	Cami Contreras	Mona Easterling
Rita Boggs	Brandy Cooper	Mathew Edwards
Kiesha Bogle	Glenna Cooper	Jerrilyn Eisenhauer
Claude Bolze	Brian Coppedge	Kirk Elliot
Mike Boutot	Ivonne Coppoc	Ashley Ellis
Joseph D Boyne	Kelly Cory	Jeanne Ellis
Jessica Bradford	Megan Cottom	Tiffany Engel
Kelly Brasfield	Judith Cox	Andrew England
Martin Bregman	Nancy Craighead	James Enis
Kenneth Brewer	Don Crall	Neil Enis
Kirk Brewer	Colby Crane	James Evans

*Names are as entered by respondent.

Did anyone at TCC make a positive impact on you? If so, please provide their name(s). * (continued)		
Pat Farrell	Melanie Heffington	Katie Kennemer
Wayne Ferguson	Thomas Henderson	Richard Ketchum
John Fielden	Evelyn Henry	Hussien Khattab
Jenny Fields	Jon Herring	Stacy King
Anne Fischer	Carla Hinkle	Elliot Kirk
Waleua Fletcher	Jenny Hodges	Professor Kirksey
Andrew Ford	Kelsey Holder	Sandy Kline
Sara Foster	Heather Hollingsworth	Jennifer Kneafsey
Kathleen T France	Jeff Holt	Sarah Krueger
Aimee Francois-Schnetzer	Ben Hooks	John Lamberton
Mark Frank	Fumie Horne	William Lamberton
Jonathan Frazee	Linda Hoyt	Mary Larson
Terri Frazee	Aaron Inlow	Edmond Lawrence
Cathy Furlong	Jennifer Ivie Barth	Andrea Laxey
Derek Garvin	Carlos Ize	David LeCount
Christina George	Charles Jackson	Robert Lee
Zachary Giano	James Jackson	Rebecca Legleiter
Rachael Giovenco	Tracey Jackson	Lisa Leifield
Chelsey Gipson-Smith	Tim Janak	James Liley
Nikki Givens	Allen Jenkins	Sharon Limas
Donna Goodwin	Catherine Jennings	Robert Lindhorst
Ginelle Gordon	Janine Jensen	Kurt Lively
Donita Gray	Eric Jett	Rachel Longacre
Pat Green	Callen Johnson	Randall Loudamy
Ivan Griffin	Glenn Jones	Darren Lunow
Judyth Gulden	Kerry Jones	Lorna Lydem
Leigh Gulley	Terry Jones	Roberto Maduro
Kristina Haley	Vicki Jones	Alisa Mankins
Anita Hall	Linda Joyce	Jerry Manley
Julie Hall	Vicki Jurries	Charles Mansfield
Michael Hammer	Susan Kamphaus	Mary Clare Mansfield
Jeff Hammontree	Pam Kannady	Kristen Marangoni
Rebecca Hankins	Robert S Katz	Ruby Marshall
Karen Harmon	Gary Keck	Melissa Masse
Ty Harrell	Robin Keith	Don Mathieson
Danny Hart	Madison Keller	Terry McDevitt
Randy Harvey	Kyle Kemp	Lisa McDonald
Don Hastings	Aaron Kennedy	Molly McFadden-May

*Names are as entered by respondent.

Did anyone at TCC make a positive impact on you? If so, please provide their name(s). * (continued)		
Jennifer McMahon	Josh Parish	Sabrina Ripp
Lori McMichael	Erica Parker	Bonnie Rives
Nash McQuarters	Dawn Parton	Rob Katz
Micheal McRuiz	Dewayne Pass	Fernando Rodriguez
Michael McWilliams	David Patocka	David Ruskoski
April Merrill	George Patterson	Kara Ryan-Johnson
Christy Mezinere	Saudina Paungpetch	Clint Sago
Gary Miller	Shaun Peevsasser	Debbie Salmon
Toney Miller	Odilia Pena	Joe Samara
Paula Millican	Tina Pena	TyAnn Scace
Dorothy Minor	Steven Perdue	Melissa Schad
Ruth Mitchell	Chris Perkins	Carter Schell
Amos Mizell	Steve Peterson	Joe Schicke
Katherine Moore	Shaun Pevssaser	Joseph Schnezher
Michael Moore	Dianna K Phillips	Gordon Schultz
Nina Moore	Gay Phillips	Landon Schurtz
Elizabeth Morgan	Lance Phillips	Trisha Sholar
Diane Morrow	Logan Phillips	Melanie Simmons
Matt Mounger	Mary Phillips	Bruce Singer
Katitlyn Mulhollem	Steven Phillips	Noah Singer
Rob Muraoka	Susanne Pickering	Dusti Sloan
Dan Musgrave	Adrienne Pinkstaff	Rhoda Smietanski
Cheryl Nelms	Diana Pornalea	Belinda Smith
John Nelson	Diane Potts	Emily Smith
Tony Nelson	Steven Purdue	Matthew Smith
Susan Neubauer	Kathy Pursley	Patty Smith
Stacy Nobles	Emily R Quinn	Philip Smith
Valerie O' Brien	Bobbi Rainey	Sandy Smith
Anthony O'Connor	Amy Rains	Kristin Snodgrass
Michelle Ogan	Erin Rappleye	Michelle Sparks
Sybil Ogden	Emonica Reagan-Neeley	Peggy Spears
Paul Okoruwa	Erin Reed	Michael Speck
Suzy Oliver	Suzanne Reese	Diana Spencer
Janice O'Meilias	Maria Reinoso	Will Sprung
Susan O'Neal	Nancy Resnick	Penny Stack
Angelica Paez	Sam Richardson	Serena Staires
Bonnie Paige	Lynn Richmond	Kassey Steele
Megan Parenteau	Heidi Rigert	Vern Stefanic

*Names are as entered by respondent.

Did anyone at TCC make a positive impact on you? If so, please provide their name(s). * (continued)		
Judy Stephenson	Teresa Thompson	Joyce Webb
Sarah Stetcher	Alexa Thorsich	Jeff Wells
Bethany Stevenson	Dan Threlkeld	Mary Wells Phillips
Jane Storm	Kristal Tomshany	Gary Wescott
Jeff Stuckey	Sasha Townsend	Travis White
Francoise Sullivan	Patricia Trusty	James Whitmer
Glenda Summerlin	Chris Tsotoros	Heather Wilburn
Milinda Suttle	Bud Turman	Ruth Wilcox
Jackie Swicegood	Patricia Turner	Rhonda Wilhite
Mark Swiney	Rose Turner	April Williams
Paddy Swiney	Joanne Tyrein	Marion Williams
Mariko Takahashi	Jane Varnecky	Ureka Williams
Jon Tanzey	Paul Vickery	Yolanda Williams
Erika Tarrant	Nancy Volavka	Patricia Wingate
Brad Taylor	Allison Wade	Matt Wise
George Taylor	Austin Walden	Ken Wood
Sydney Teal	Blake Walinder	Steven Woods
John Thao	Sharolyn Wallace	Craig Woolsey
Anna Thompson	Penny Walston	Stephanie Youngblood
Beth Thompson	Joshua Wann	Sandra Zingo
Christine Thompson	Jane Warren	Paul Zintgraff

*Names are as entered by respondent.

Appendix A

12/11/2018

Qualtrics Survey Software

Exit Survey

Default Question Block

Please enter your College Wide ID number beginning with T.

What is your preferred non-TCC email address?

What were your goal(s) for attending TCC? (Select all that apply.)

- Earn a degree or certificate
- Prepare for getting a job
- Improve existing job skills
- Transfer to a 4-year university
- Pursue personal interest
- Other

Did you accomplish your goal(s) for attending TCC?

- Yes, completely
- Yes, partially
- No

How much do you agree or disagree that TCC has contributed to your development in the following areas?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
Communicating clearly and effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking critically and analytically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computer and information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working effectively with others from diverse backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning effectively on my own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engaging with people different from myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributing to the welfare of my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing clearer career and/or educational goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<https://tulacc.az1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview>

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To what extent do you agree or disagree with the following statements about your experience at TCC?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	N/A
The instruction in my major courses were of high quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to get involved with organization(s) or event(s) that were of interest to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learned about different cultures, ideas, and/or types of diversity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you compare the quality of education offered at TCC compared to other institutions you have attended?

- I have not attended other institutions
- Better
- About the same
- Worse

If you were to start college over again, would you enroll at TCC?

- Definitely so
- Probably so
- Probably not
- Definitely no

If you indicated that you would probably or definitely not, please tell us why you would not likely enroll at TCC again if you were to begin college over.

Which of the following best describes your educational and/or employment plans after graduating from TCC? (Select all the apply.)

- I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?
- I will continue with a job related to the degree/certificate I've earned at TCC. If so, where?
- I will be seeking a job related to the degree/certificate I've earned at TCC.

I will be transferring to a 4-year institution to continue my education. If so, where?

I will be returning to TCC to earn another degree/certificate.

Other:

Please share any additional comments you have about your most recent experience as a TCC student?

Did anyone at TCC make a positive impact on you? If so, please provide their name(s) or the area in which they work.

Would you like to receive information on the TCC Alumni Association?

Yes

No